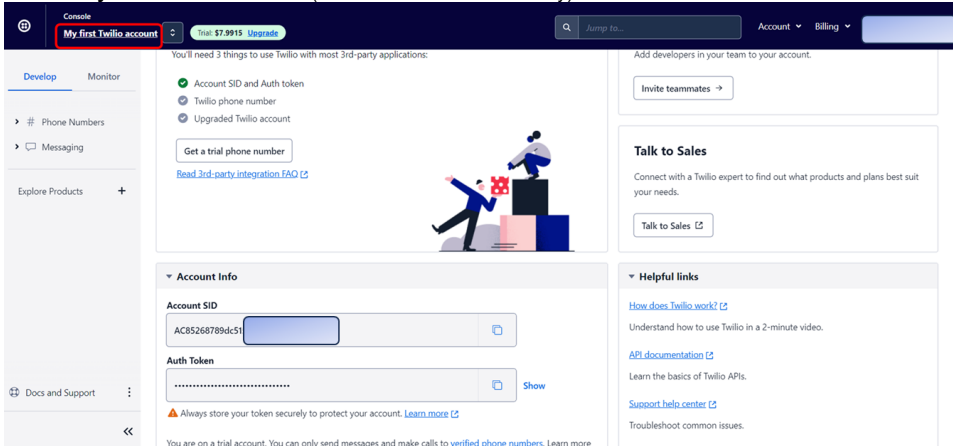


# Where to Find Your Twilio Credentials

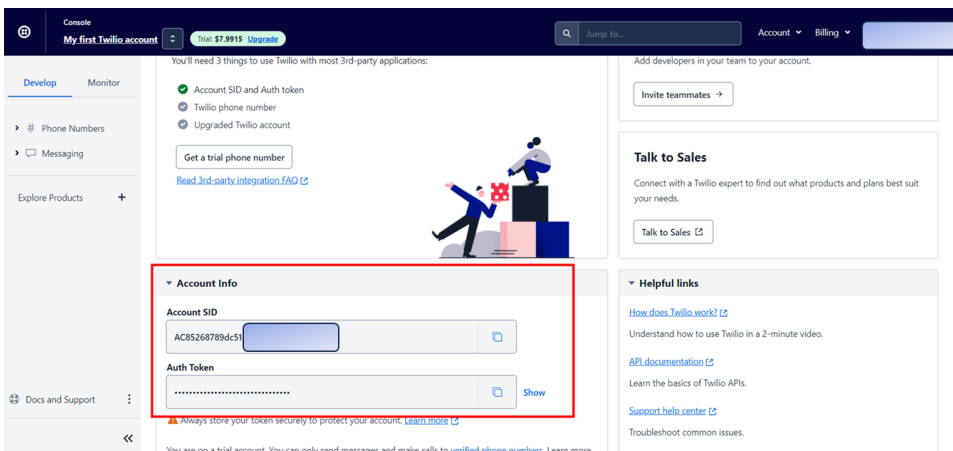
Learn how to find the credentials you need from Twilio to link it with WhatsApp Connector for Jira through these steps.

## Steps

1. Log into [Twilio.com](https://www.twilio.com) and go to the [Console's Numbers](#) page
2. Click on **My First Twilio Account** (it could be named differently)



3. Scroll down you'll see the **Account Info** Section that contains your needed credentials for the setup



## Related Pages

- [How to send CSAT using custom notification when status is Resolved?](#)
- [Where to Find Your Webhook](#)
- [How much Twilio service costs?](#)
- [Do I need to have a phone number?](#)
- [Buy and configure a Twilio Phone number](#)
- [Attachments are not loading ?](#)
- [Can several agents use it with a single phone number?](#)
- [You're not receiving tickets after connecting your Twilio account?](#)
- [Custom Request types don't show up in the addon setup](#)
- [You're receiving Whatsapp tickets in your project from different users](#)
- [Do I need to be subscribe to Jira Service Management?](#)
- [Resolution status](#)
- [Where to find your sandbox Join code](#)
- [How to solve "Something's gone wrong" error while clicking on "Link WhatsApp Account"](#)
- [Why there isn't request type to select?](#)
- [Where to find your WhatsApp phone number?](#)
- [Where to Find Your Twilio Credentials](#)