WhatsApp Connector for Jira

WhatsApp Connector for Jira is the ultimate tool for omnichannel support for better feedback through WhatsApp. It allows for much more versatile communications when integrated with Jira to help optimize how your team handles its service management

The app allows you to:

- **Link your WhatsApp support account with Jira Service Management**
- **Configure a default request type**
- **Transform WhatsApp messages into Jira tickets automatically**
- **Work and interact with WhatsApp messages from Jira**
- **Share images and files from Jira**