

# Telegram To Jira Connector

**The ideal Telegram to Jira integration, providing an optimal way for omnichannel communications to boost customer engagement.**

**The app allows you to:**

- Link your Telegram support account with Jira Service Management
- Create a dedicated Telegram support bot to connect to Jira
- Configure a default request type
- Transform Telegram messages into Jira tickets automatically
- Work and interact with Telegram messages from Jira
- Share images and files from Jira

**[Privacy and Data Security:](#)**

[Infosysta App Policies](#)

**[Get help & Support:](#)**

For more help when using the app, please head to our [customer portal](#) and one of our agents will be happy to assist you with whatever you need.