

# X Connector for Jira

X Connector for Jira offers real-time access to X's stream, allowing agents to receive, process, and collaborate on posts, as requests, in a reactive manner.

Get the most out of X Connector for Jira

- link one or more X accounts with the related Jira Service Desk project
- Capture public mentions and direct messages on X as tickets
- Allow agents to respond to users by adding a public comment
- Replies will be added as a comment in Jira

## Privacy and Data Security:

[Infosysta App Policies](#)

## Get help & Support:

For more help when using the app, please head to our [customer portal](#) and one of our agents will be happy to assist you with whatever you need.