


# How to Add New Comment on Jira Issues with GTJ Jira Connector (Google Workspace Add-on)

## Overview


Learn how to add new comments or the email's body content as a comment on Jira issues through **Gmail**.

 This includes uploading email attachments to Jira issues.

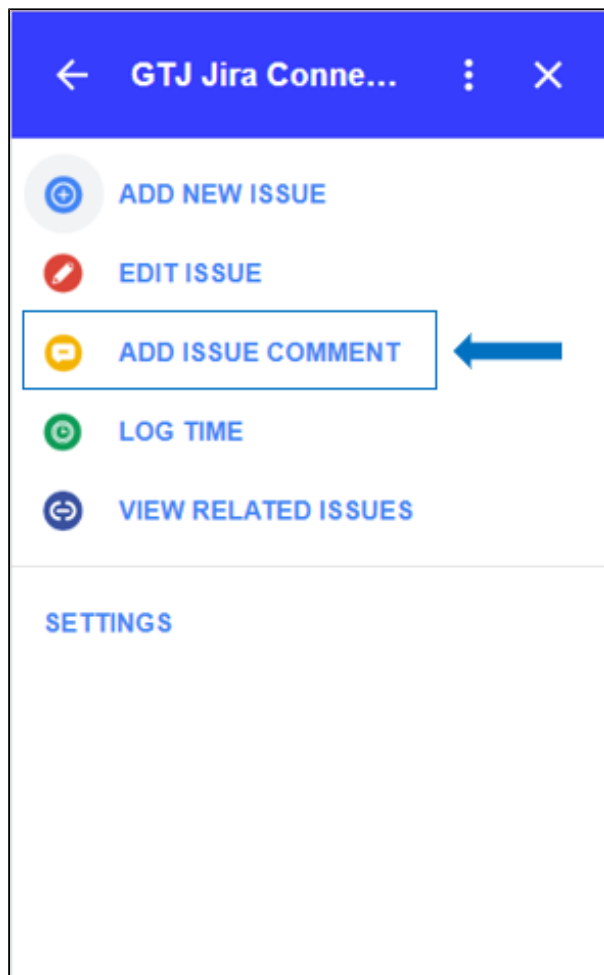
 You can also do the same from a **Calendar event** & **include the event details in a new comment**.

## Quick Steps

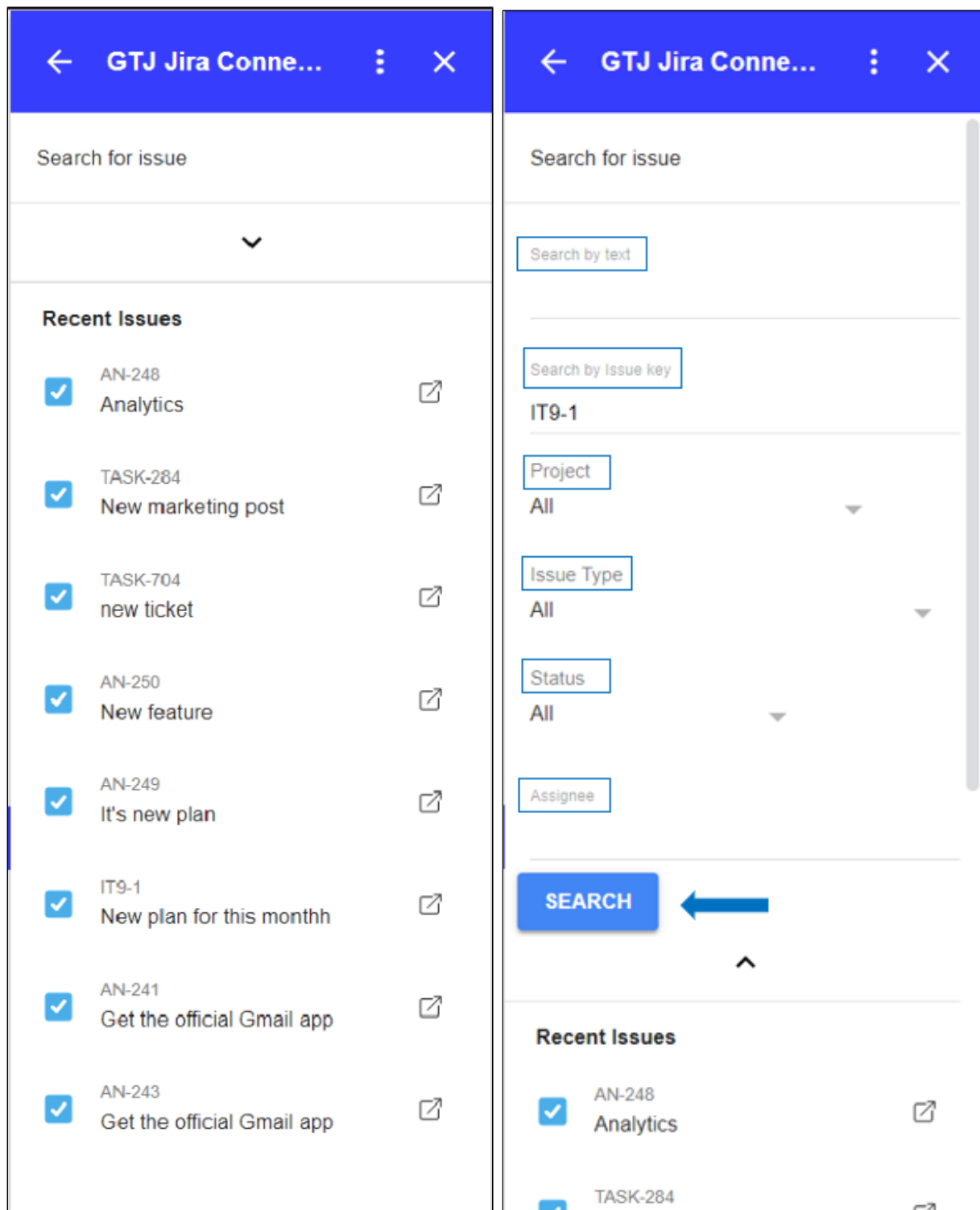
Step #	Action
1	Go to your <b>Gmail</b> account
2	Open the <b>GTJ Jira Connector</b> add-on
3	Click on <b>Add Issue Comment</b>
4	Search for issues and select the one you want
5	Type your comment in the comment box field
6	Select the checkbox to include your email body as a comment
7	Select the checkbox "Include email attachments" to upload your email attachments
8	Click on <b>Add Comment</b> button

 Once you're done, you'll have successfully added a comment to the issue.

- Select **Add Issue Comment**



- Select an issue from recent issues list, or Search for issue, & select one



- After Selecting your desired issue, you'll be redirected to the add comment screen
- Add a new comment in the comment field,
- Select the checkboxes you want
- Click on the **Add Comment** button

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GTJ Jira Conne...

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AN-248 : Analytics

Add a comment

Hello, please keep us updated

1

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 Include email body

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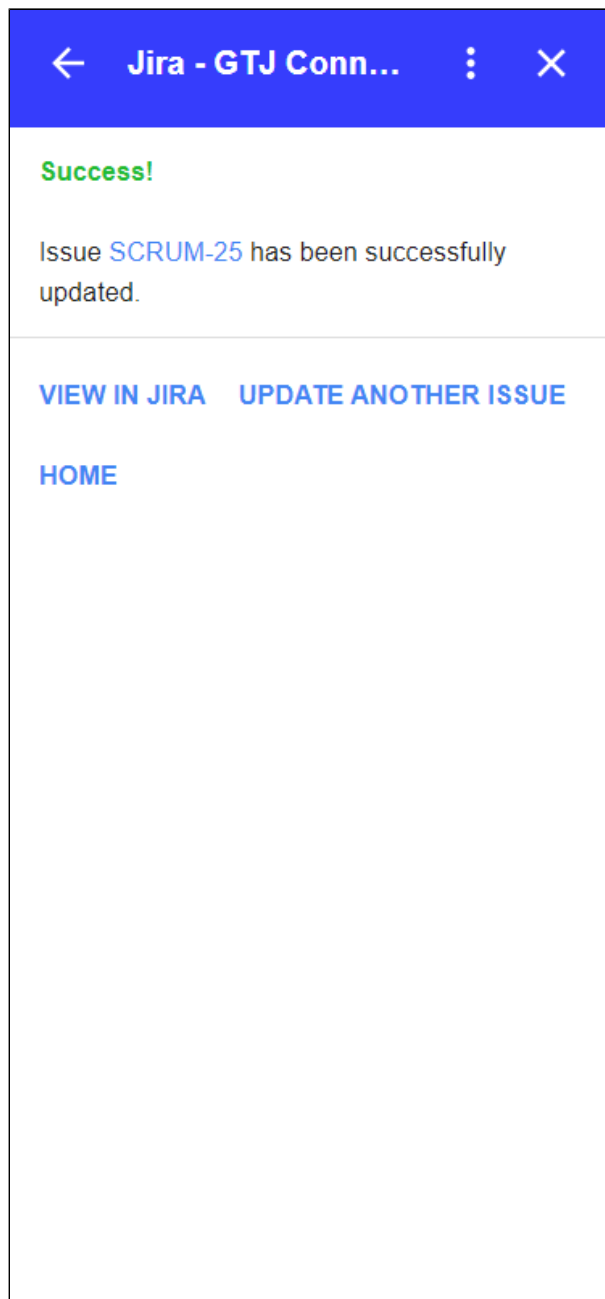
 Include email Attachement

2

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ADD COMMENT

- You have successfully add your comment to Jira issue!



- You can now click on **View in Jira** or on the issue key to check your issue on your Jira instance
- Or click on **Update another issue** to update other issues
- You can also click on **Home** to go back to home screen and explore other features.



- Note that this feature can be reached also from View related issues page on Gmail.

- [How to Link Jira Issues When Composing an Email](#)
- [How to Search and update Jira Issues](#)
- [How to Edit Jira Issues with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Attach Files to Jira Tickets with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Log Time with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to View Related Issues with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Create New Issue with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Add New Comment on Jira Issues with GTJ Jira Connector \(Google Workspace Add-on\)](#)

