

How to View Related Issues with GTJ Jira Connector (Google Workspace Add-on)

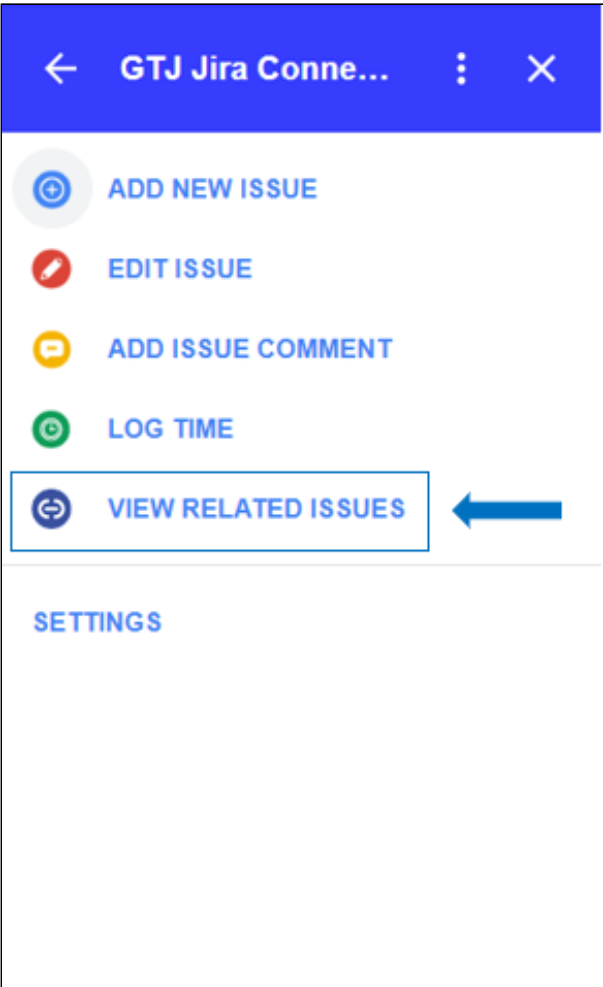
Overview

Learn how to view all the issues related to a certain email, & how to add a comment, log work, edit issue details, or create another issue.

Quick Steps

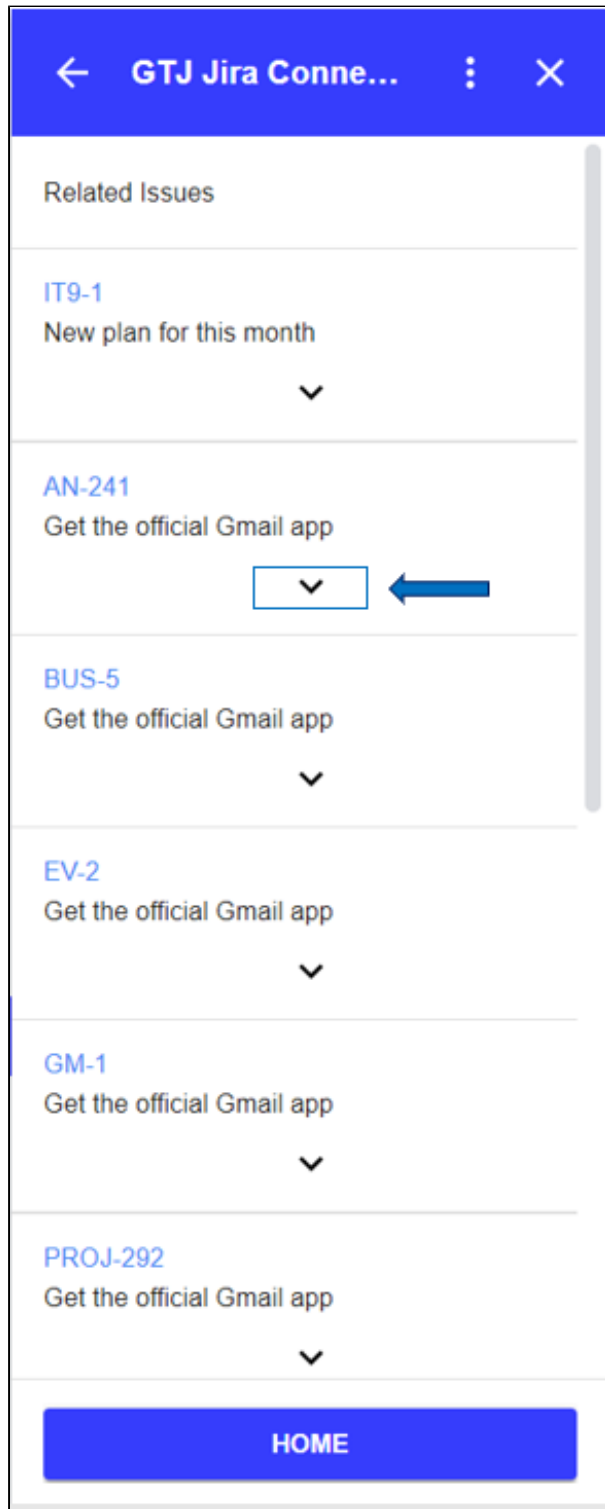
Step #	Action
1	Go to an email in your Gmail account
2	Open the GTJ Jira Connector add-on
3	Select the View Related Issues option
4	All issues related to the selected e-mail will be displayed there
5	Expand the button and follow the steps below to check issue details or perform more actions
6	In case of no related issues to the selected email, an empty state card will be shown

- Open the **GTJ Jira Connector** add-on after opening an email
- Select the **View Related Issues** option

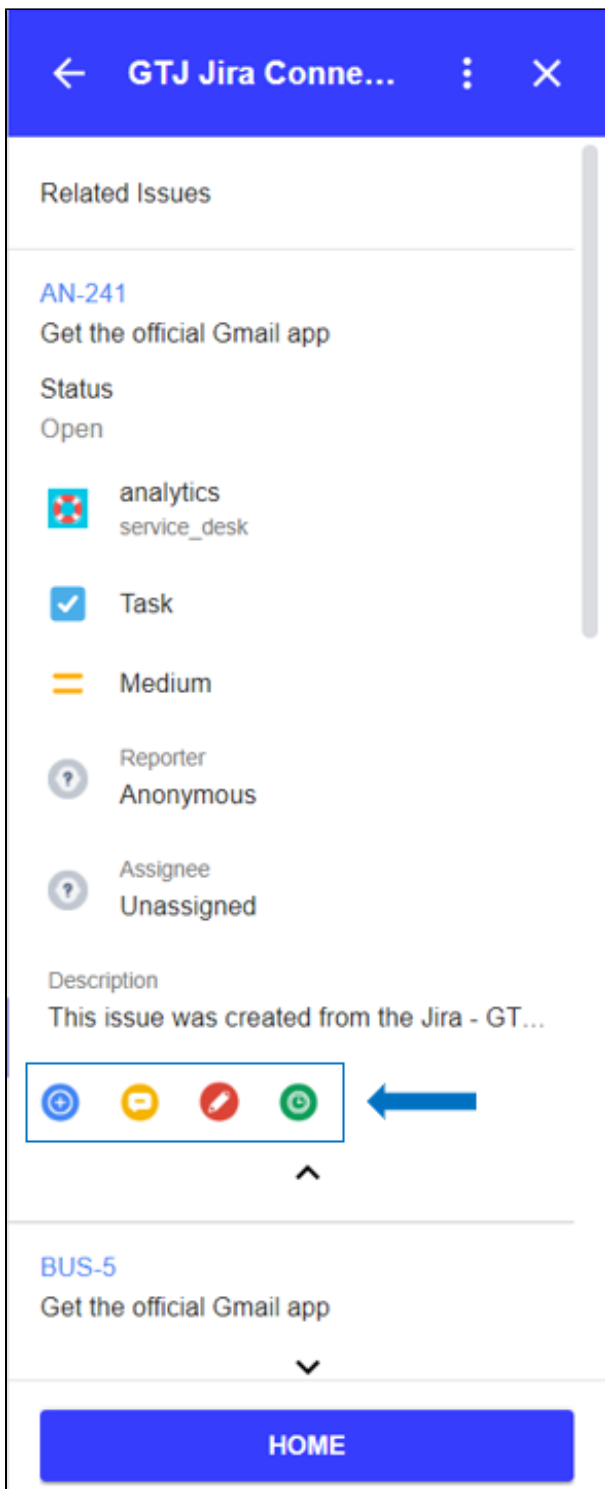


- A list of related issues to the selected e-mail, will be displayed

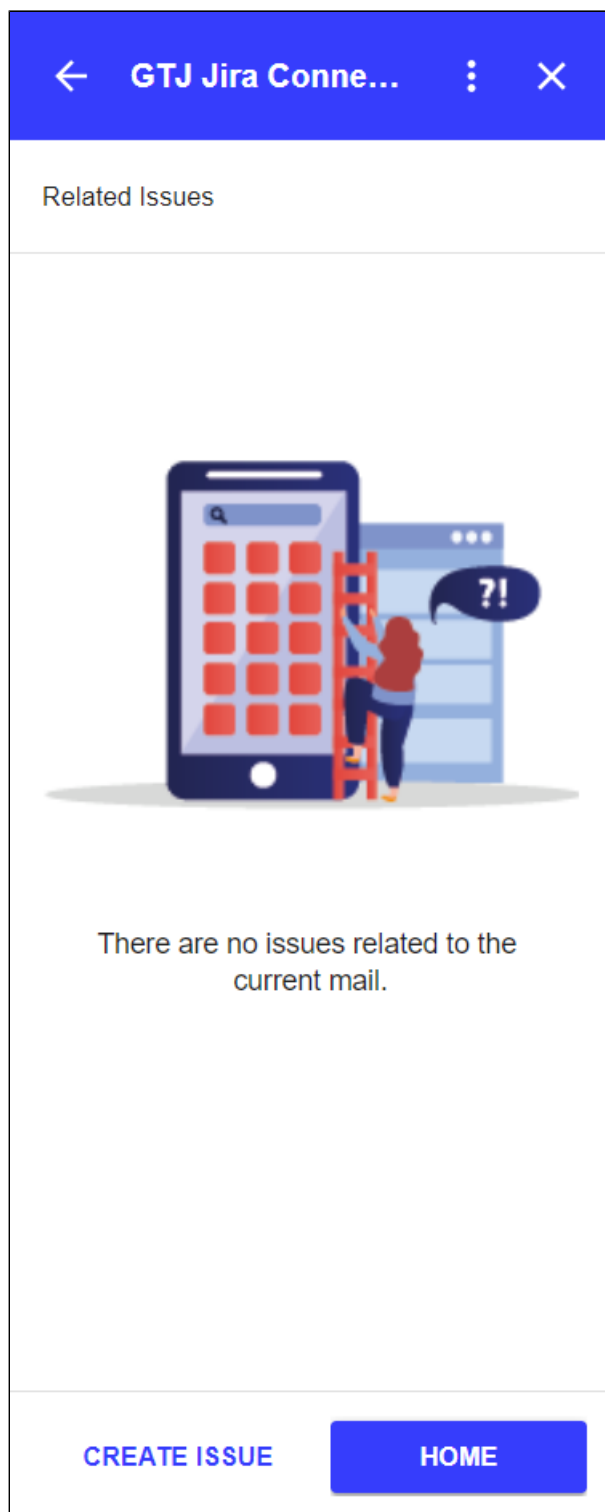
- To check more details about a related issue, you can expand the button as below



- Check your issue details
- To perform more actions, you can click on the desired button icon from the buttons set, as shown below
 - You can create another issue
 - Add comment to the expanded issue
 - Edit this issue details
 - Or Log work to this issue



- In case you don't have related issues for the selected email, the following page will be displayed
- You can click on the **Create Issue** button, to create a new issue from the selected email.
- Also you can click on the **Home** button, to add new comment, edit issue details, or log work.



- [How to Link Jira Issues When Composing an Email](#)
- [How to Search and update Jira Issues](#)
- [How to Edit Jira Issues with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Attach Files to Jira Tickets with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Log Time with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to View Related Issues with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Create New Issue with GTJ Jira Connector \(Google Workspace Add-on\)](#)
- [How to Add New Comment on Jira Issues with GTJ Jira Connector \(Google Workspace Add-on\)](#)