

How to Enable Browser Desktop Notification

Overview

This page will cover how a user can enable notifications on both **Chrome & Firefox** to be able to receive desktop notifications while using **In App & Desktop Notification for Jira**.

Chrome

1. Right-click the icon on the top left beside the URL.
2. Then select **Ask (default)** beside the notification item.
3. Click anywhere outside the popup window.
4. Then click on a blue Reload button.
5. Then a new popup window will appear at the top left of the browser click on **Allow**.

Firefox

1. Click on the icon on the top left beside the URL.
2. Click on the gear icon on the **Permission** section.
3. A new tab will open click on **Settings** at the right of the **Notification** Item.
4. Search for your web site.
5. Then click on the dropdown menu on the status menu and selection allow.
6. Click on **Save Changes** at the lower right of the dialog.
7. Go back to your Jira instance and reload the page.



Not Receiving Desktop Notification on Chrome? Click [here](#)

Related Content

- [How to Use In App & Desktop Notifications](#) (In-App & Desktop Notifications for Jira)