

User Guide

- [How to Login](#)
- [How to Navigate Portal Pages](#)
- [How to Search for Knowledge Base Articles](#)
- [How Does the Request Type Screen Appear](#)
- [How to Create an Issue](#)
- [How to View the Detail Screen](#)
- [How to View the Request List Screen](#)
- [How to Transition Issues in the App](#)
- [How Does the Notifications Screen Appear](#)
- [What Appears in the Details Screen](#)
- [How to Add a Comment](#)
- [How to Enable or Disable Notifications for a Specific Issue](#)
- [How to Share Requests with Users](#)
- [What Appears in the Settings Screen](#)
- [How to Enable Push Notifications on Mobile for the JSM Portal](#)
- [How to filter request list in JSMobile - Service Management Portal](#)
- [How to reset your password in JSMobile - Service Management Portal](#)
- [How to save attachments in iPhones in JSMobile - Service Management Portal](#)
- [How to Edit Request from Bundle Features](#)