AMJ - General Error

1. OS version where JIRA is installed.
2. JIRA Logs.
3. AMJ Logs(The name will be of format:jam-jira-yyyy-mm-dd.log) that you will find them under jira_home_directory/log
4. Size of the attachments
5. Did you remove any attachment manually from the JIRA home directory
6. Did you apply any changes during the last week ?