

Tempo - How to setup Tempo to Log Work through Tempo

Here are the steps you need to configure tempo on your cloud instance:



On Server

If you are on server and have installed tempo on your instance. You don't need any additional configuration steps from the add-on side, it will automatically take effect.

- Go to Manage Apps and open Timesheets, then click on **Configure**

Tempo for Cloud

Your trial is expiring on 11/Mar/23. You will be billed for this app after your trial ends.

Stop trial **Configure** Uninstall

Screenshots (10)

Version: 1.3.8-AC
Vendor: Tempo
Support: Supported by vendor
App key: is.origo.jira.tempo-plugin
License details: Evaluation,
License status: Valid
License SEN: SEN-30516024
Entitlement number: E-3YW-5RH-RBZ-AXW ⓘ

[Watch app](#)
[Marketplace listing](#)
[Full pricing details](#)
[Documentation](#)
[EULA](#)
[Data security and privacy](#)
[Support and issues](#)

- Choose **API Integration** from the sidebar menu, then click on **New Token** button

Settings

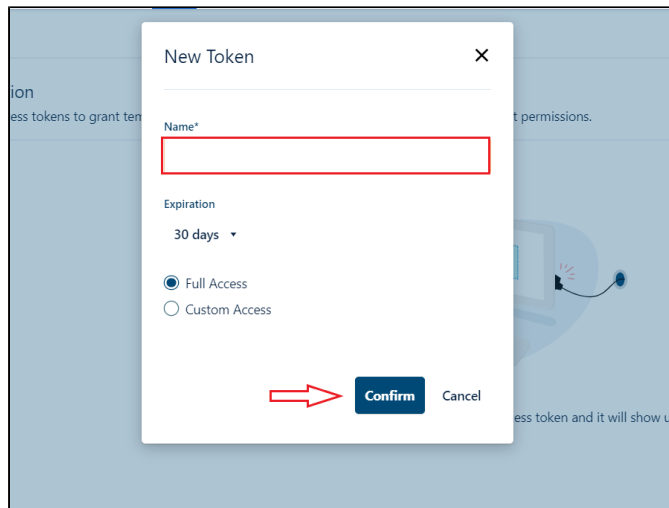
BULK ACTIONS
Worklog Editor
History
DATA ACCESS
Permission Overview
Permission Roles
Data Retention
API Integration
OAuth 2.0 Applications
WORKING DAYS
Holidays
Workload
PERIODS
Period Configuration

API Integration
Create user access tokens to grant temporary, secure access to Tempo REST APIs, based on your current permissions.

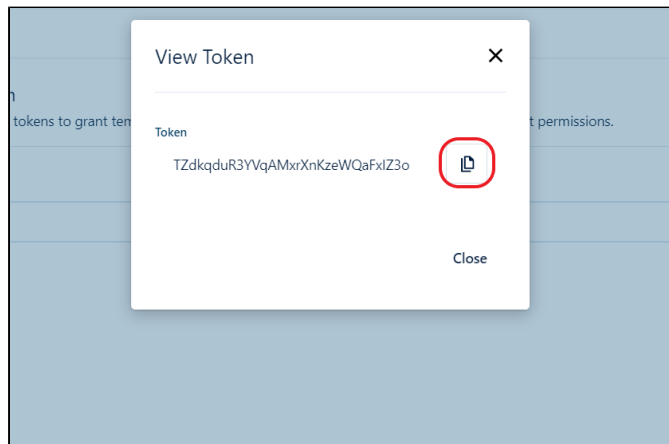
+ New Token

No tokens yet. Click **New Token** to create an access token and it will show up here.

- Enter a **name** for your API Token and click **Confirm**



- Copy your API token and use it in OTJ's configuration



- You will need to log in with your Jira credentials
- Go to the settings page

Jira plugin for Outlook

Create New

Project *

ITSM sample space

Issue Type *

Get IT help

Use request type fields ☐

Email content

☒ Include e-mail as attachment

☒ Include Inline Images

☒ Include email content

Summary *

[Infosysta] Updates for ATLSUP-2055: Jira Mobile Issue,

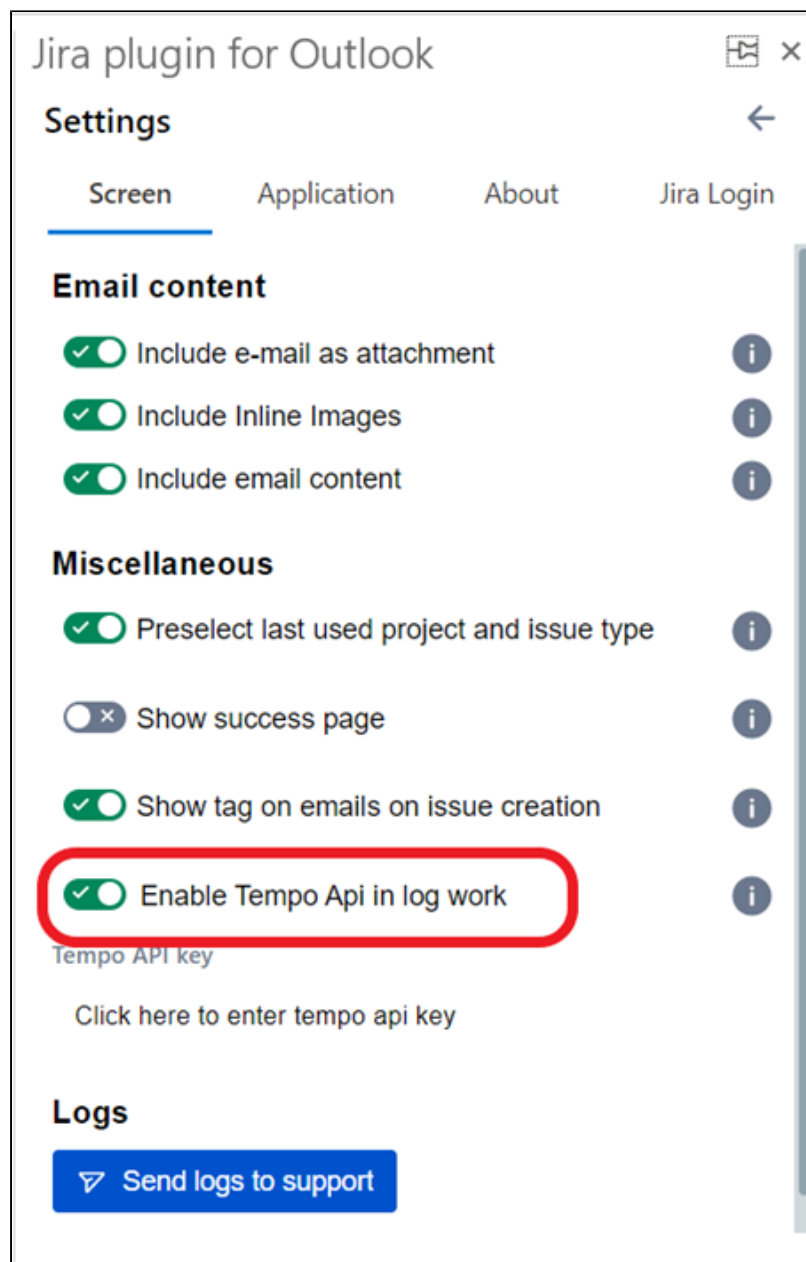
Components

Select

Existing issues

Create

- Make sure the "Enable Tempo API in log work" field is enabled



- Once you put your API token in the field, you can use your tempo log work

Jira plugin for Outlook



Settings



Screen

Application

About

Jira Login

Email content

☒ Include e-mail as attachment



☒ Include Inline Images



☒ Include email content



Miscellaneous

☒ Preselect last used project and issue type



☐ Show success page



☒ Show tag on emails on issue creation



☒ Enable Tempo Api in log work



Tempo API key

.....

Logs



Send logs to support