

How to Install JSM Mobile from the Atlassian Marketplace

Follow the below steps in order to get Mobile for JSM Portal installed in your JIRA instance:

1- Download and install App from Atlassian Marketplace

1. For Server:
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2. For cloud :
Your browser does not support the HTML5 video element

NB: For Jira 8.x and above for server instances when you click on the gear icon the "add-on" button is replaced with "Manage app".

2- Install the app on your Mobile device from Playstore and/or Appstore

Check below links to download **JSMobile - Service Management Portal** App :

- [Play Store](#).
- [App Store](#).

3- Login to your JSM from Mobile

Check this [Link](#) to login successfully to **JSMobile - Service Management Portal**