How to Install JSM Mobile from the Atlassian Marketplace

Follow the below steps in order to get Mobile for JSM Portal installed in your JIRA instance:

1- Download and install App from Atlassian Marketplace

- 1. For Server:
 - Your browser does not support the HTML5 video element
- 2. For cloud:
 - Your browser does not support the HTML5 video element

NB: For Jira 8.x and above for server instances when you click on the gear icon the "add-on" button is replaced with "Manage app".

2- Install the app on your Mobile device from Playstore and/or Appstore

Check below links to download JSMobile - Service Management Portal App:

- Play Store.
- App Store.

3- Login to your JSM from Mobile

Check this Link to login successfully to JSMobile - Service Management Portal