

# JSM Mobile - Service Management Portal

**JSM Mobile is a Jira mobile app that helps you transform your Jira Service Management portal into a mobile app and facilitate your help center accessibility.**

**This app allows you to:**

- Easily access your Jira Service Management Portal to create, track, update requests on the go.
- Check all the requests and collaborate by adding comments, making status transitions, uploading attachments through a native and friendly user interface.
- Boost ITSM through push notifications so your customer won't miss any updates with Real-time push notifications on their Android and iOS Mobile devices.

**[Privacy and Data Security:](#)**

[Infosysta App Policies](#)

**[Get help & Support:](#)**

For more help when using the app, please head to our [customer portal](#) and one of our agents will be happy to assist you with whatever you need.