

Tempo - How to setup Tempo to Log Work through Tempo

Here are the steps you need to configure tempo on your cloud instance:



On Server

If you are on server and have installed tempo on your instance. You don't need any additional configuration steps from the add-on side, it will automatically take effect.

- Go to Manage Apps and open Timesheets, then click on **Configure**

Tempo for Cloud

Your trial is expiring on 11/Mar/23. You will be billed for this app after your trial ends.

Stop trial **Configure** Uninstall

Screenshots (10)

Version: 1.3.8-AC
Vendor: Tempo
Support: Supported by vendor
App key: is.origo.jira.tempo-plugin
License details: Evaluation,
License status: Valid
License SEN: SEN-30516024
Entitlement number: E-3YW-5RH-RBZ-AXW

Watch app
Marketplace listing
Full pricing details
Documentation
EULA
Data security and privacy
Support and issues

- Choose **API Integration** from the sidebar menu, then click on **New Token** button

Settings

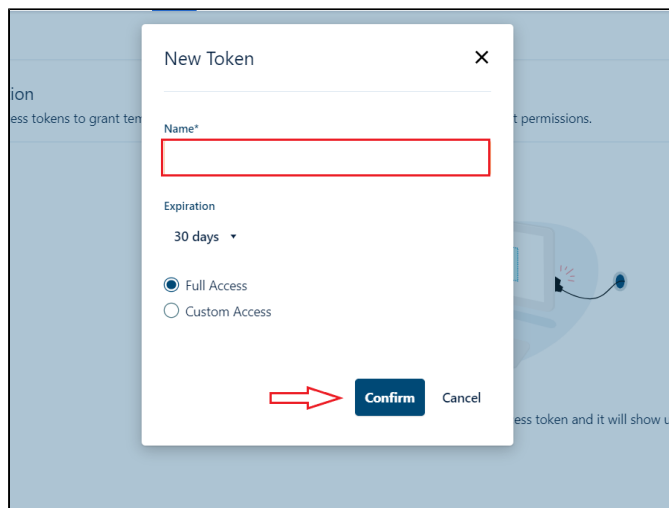
API Integration

Create user access tokens to grant temporary, secure access to Tempo REST APIs, based on your current permissions.

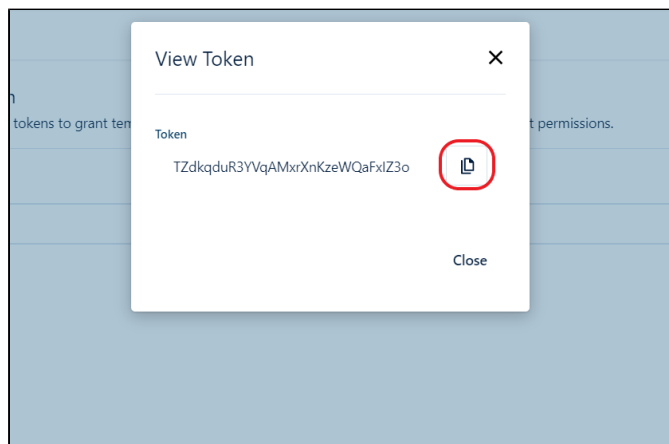
+ New Token

No tokens yet. Click **New Token** to create an access token and it will show up here.

- Enter a **name** for your API Token and click **Confirm**



- Copy your API token and use it in OTJ's configuration



- You will need to log in with your Jira credentials
- Go to the settings page

Jira plugin for Outlook

Create New

Project *

ITSM sample space

Issue Type *

Get IT help

Use request type fields ☐

Email content

☒ Include e-mail as attachment

☒ Include Inline Images

☒ Include email content

Summary *

[Infosysta] Updates for ATLSUP-2055: Jira Mobile Issue,

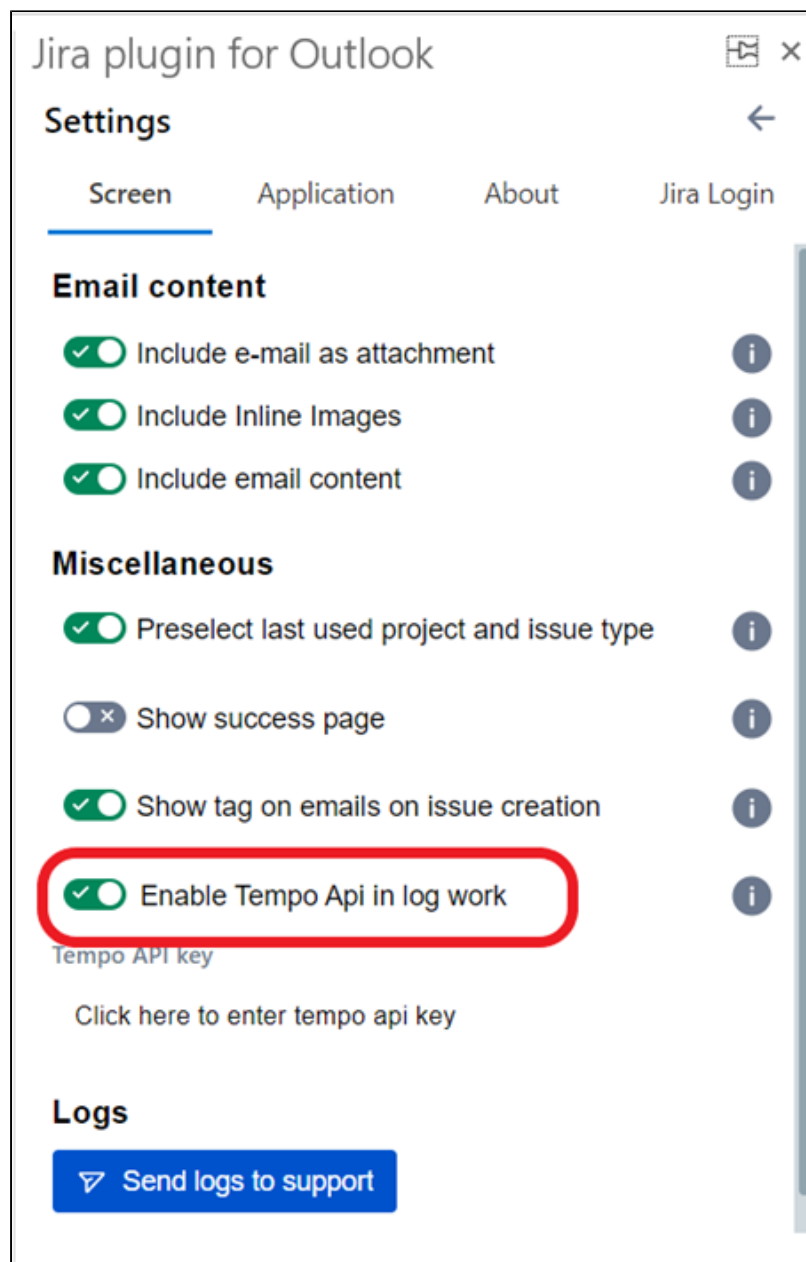
Components

Select

Existing issues

Create

- Make sure the "Enable Tempo API in log work" field is enabled



- Once you put your API token in the field, you can use your tempo log work

Jira plugin for Outlook



Settings



Screen

Application

About

Jira Login

Email content

☒ Include e-mail as attachment



☒ Include Inline Images



☒ Include email content



Miscellaneous

☒ Preselect last used project and issue type



☐ Show success page



☒ Show tag on emails on issue creation

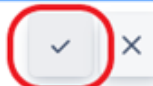



☒ Enable Tempo Api in log work



Tempo API key

Logs



 Send logs to support