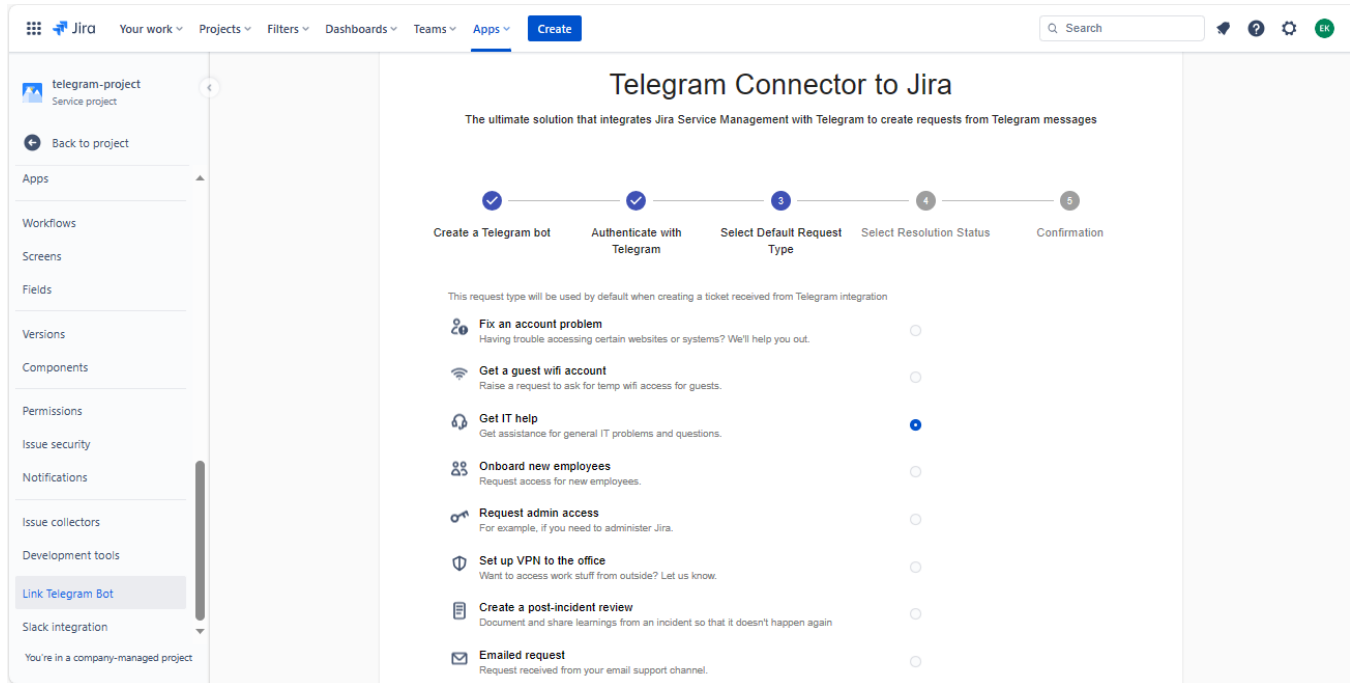


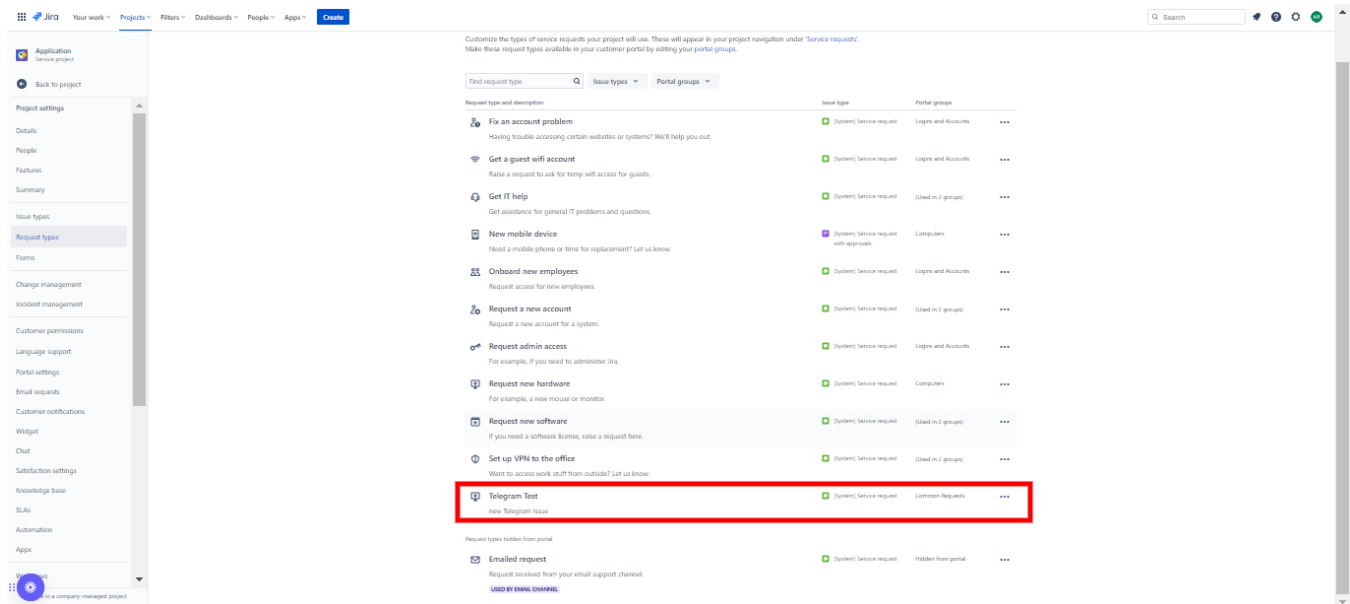
Custom Request types don't show up in the addon setup

Case

This issue appears in **Link Telegram Bot** wizard while in **Select a default Request Type** as below



while a new **Request type** (Telegram test) has been created as below

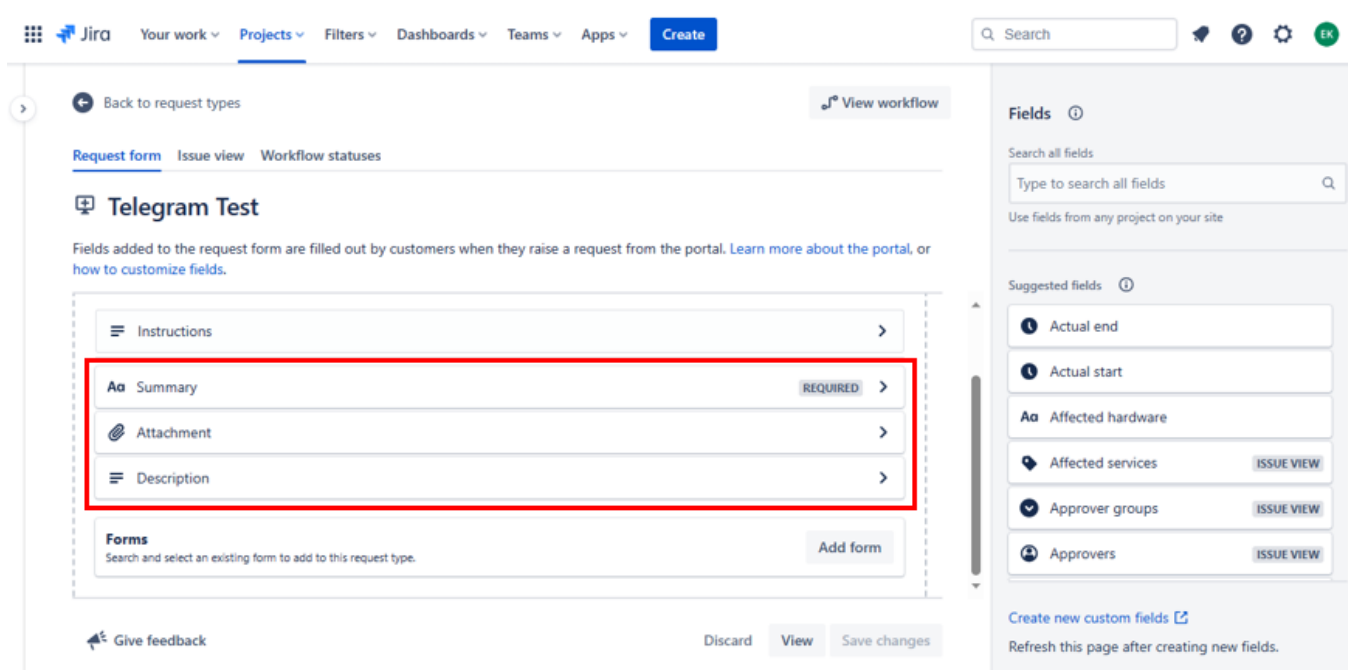


Reason

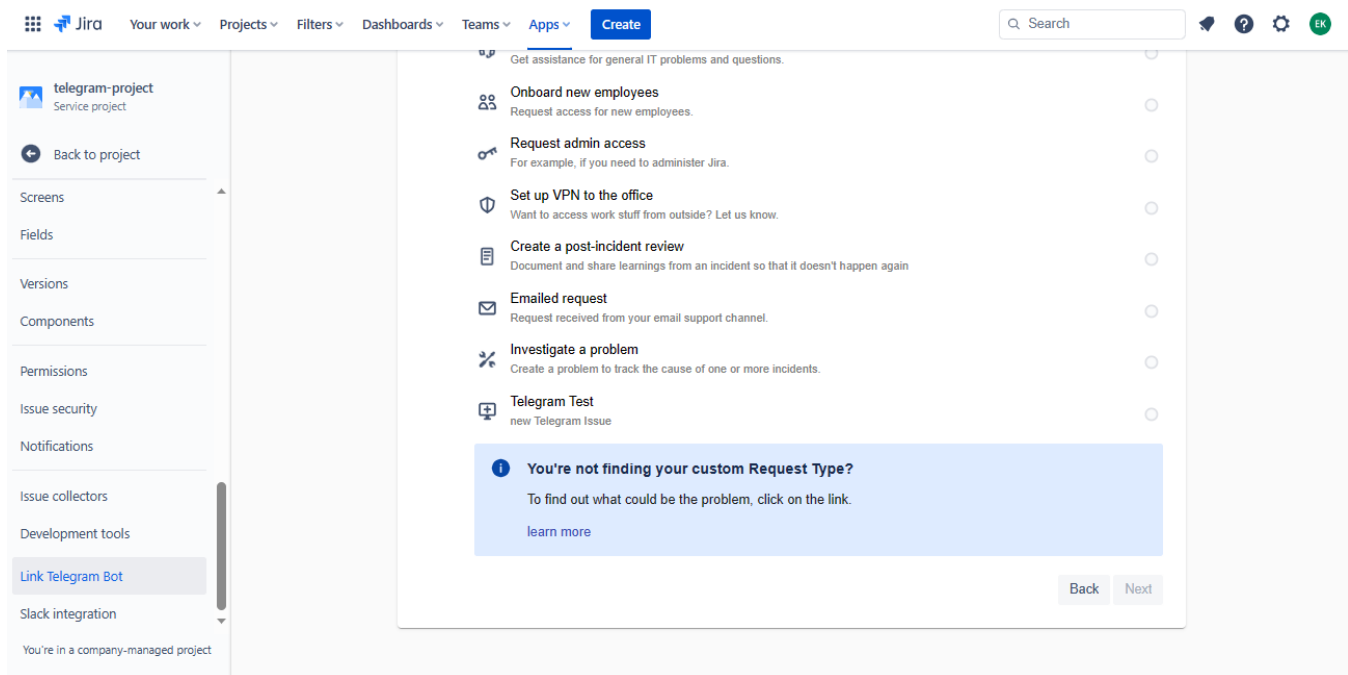
In order to display the created Request type, it needs to have the summary field as a required field, also a description field and an attachment field in order to create the tickets in the project.

Solution

You can either [create a request type](#) dedicated for this integration, or you can double check required fields on your screen and [disable the required confirmation](#) as below



It'll be shown in the wizard page as below



Related Pages

- [Custom Request types don't show up in the addon setup](#)
- [How to Create a Bot in Telegram](#)
- [Telegram Messages Not Coming Through Jira](#)