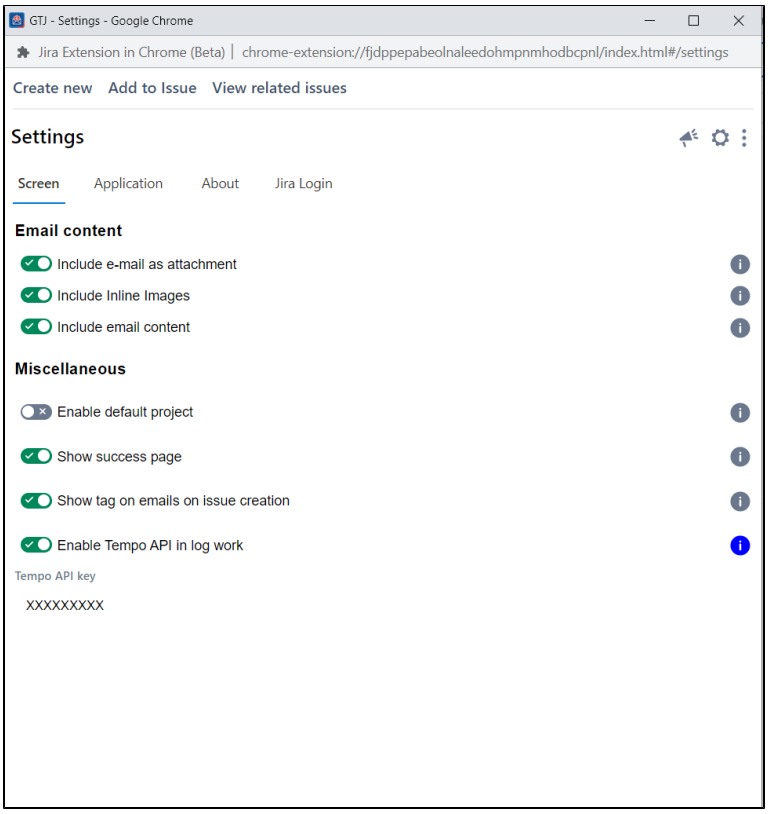
4.0.0 Beta

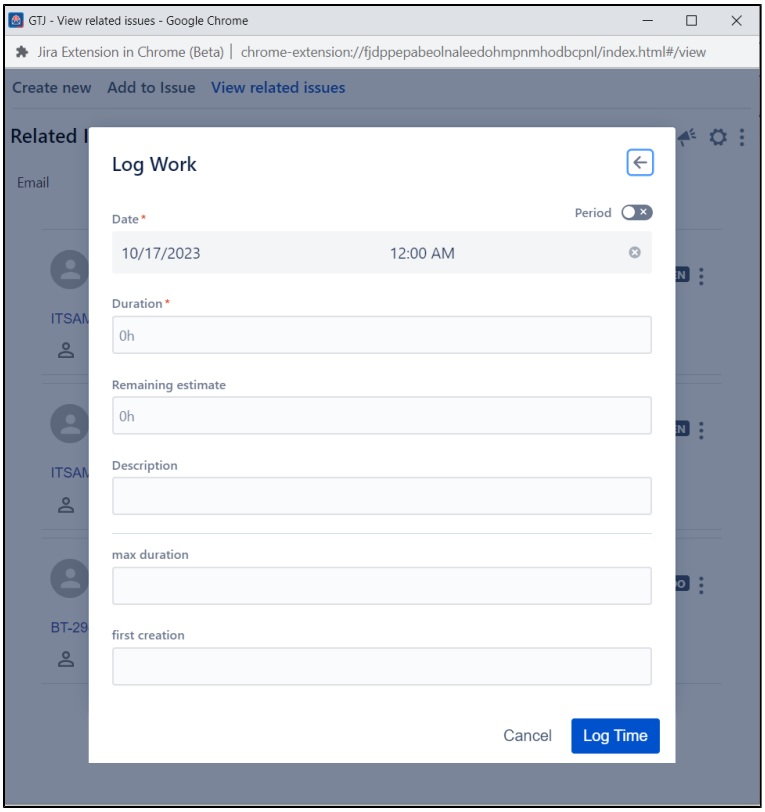
Jira Extension in Chrome has seen a lot of changes and upgrades with v 4.0.0 to improve the overall experience whether by creating Jira tickers from anywhere or connecting Google Apps with Jira using Gmail for a more efficient workflow.

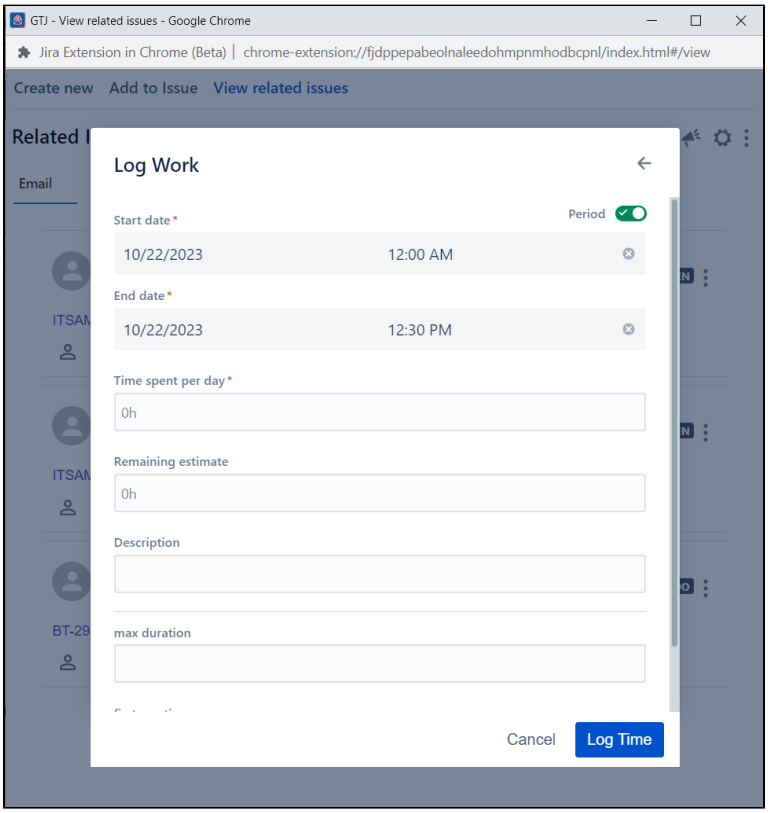
With the newly updated Chrome extension, you now have access to the following features:

Tempo Third-Party Application Support:

You have the flexibility to enable Tempo API access to log work, facilitating data integration and interactions.

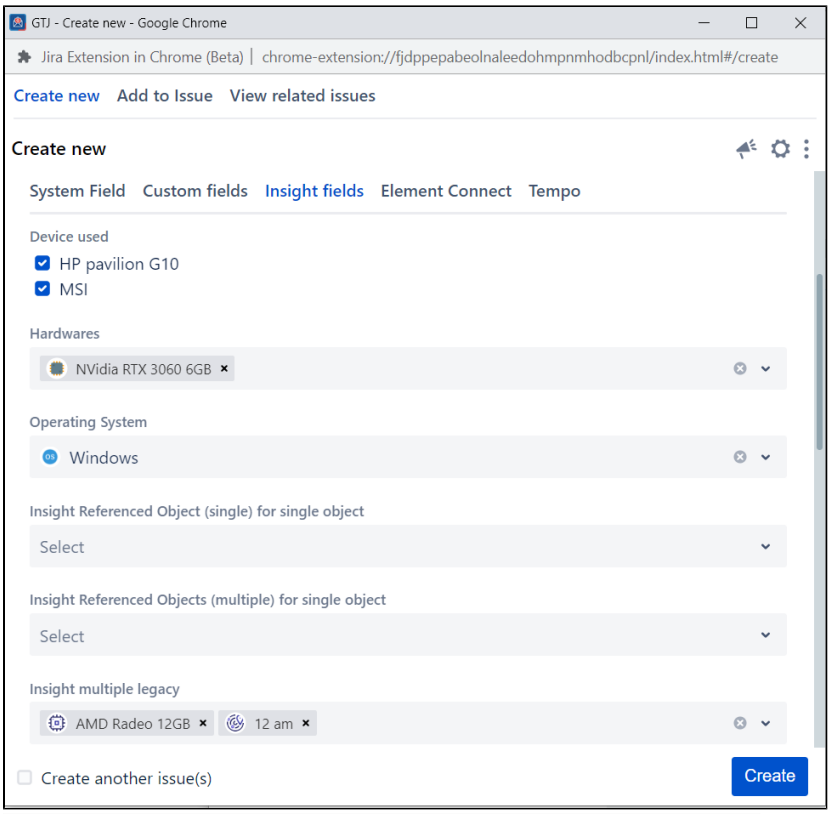


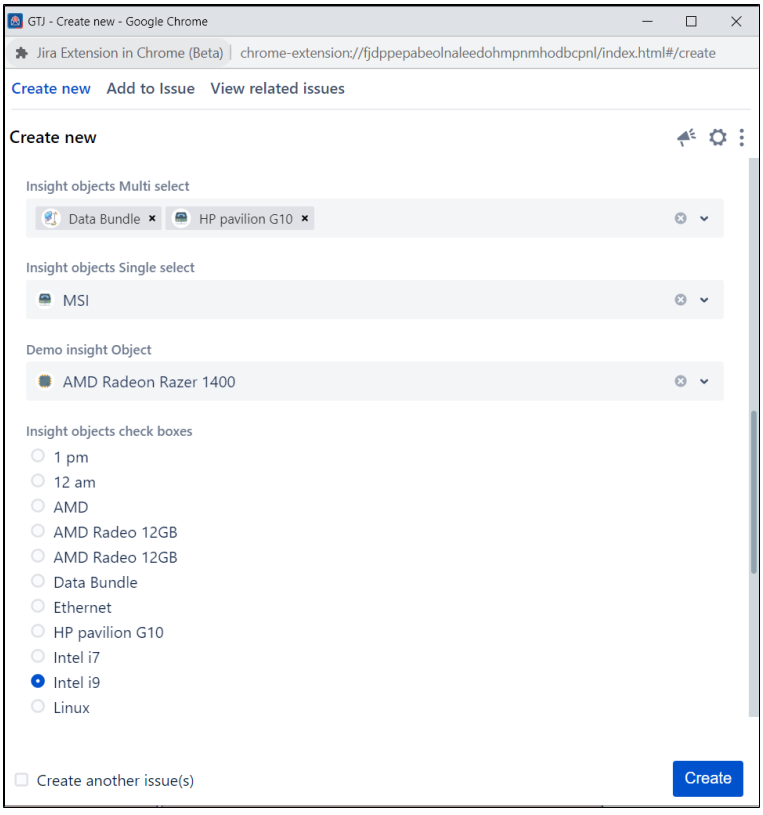




Insight Fields Support:

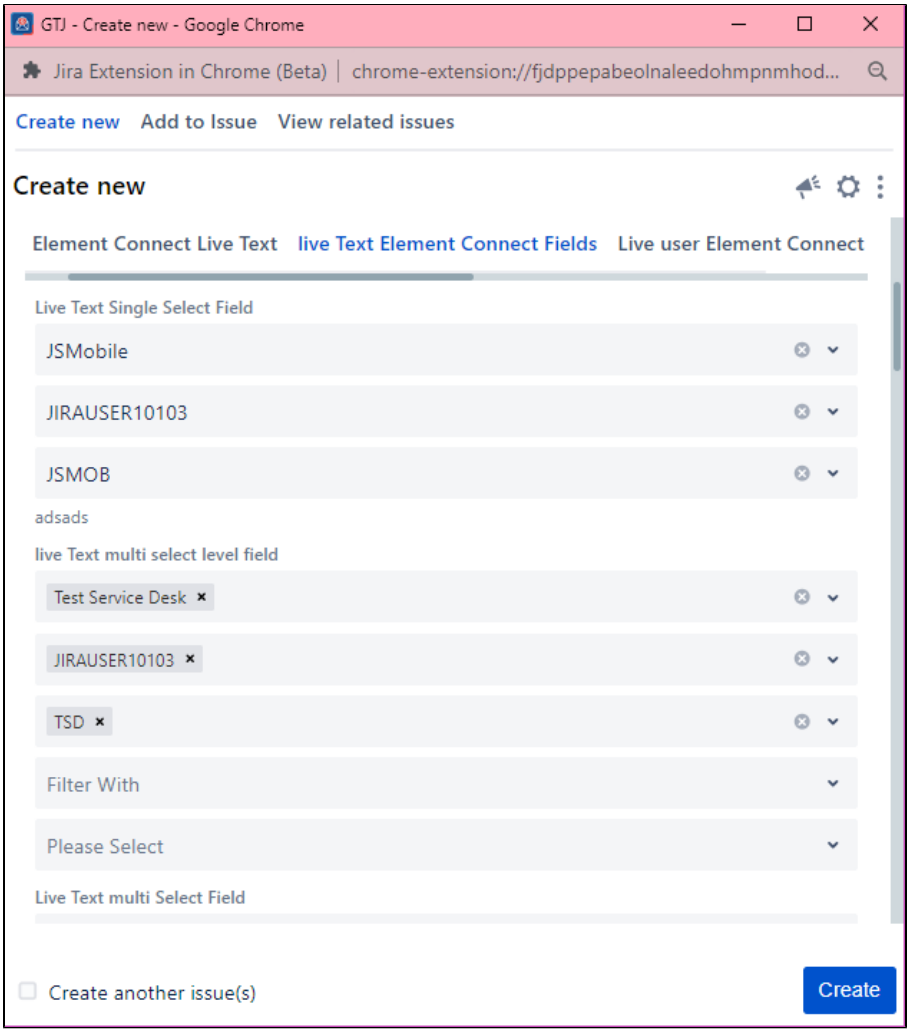
Jira Extension in Chrome now supports the third-party add-on **Insight's** fields.

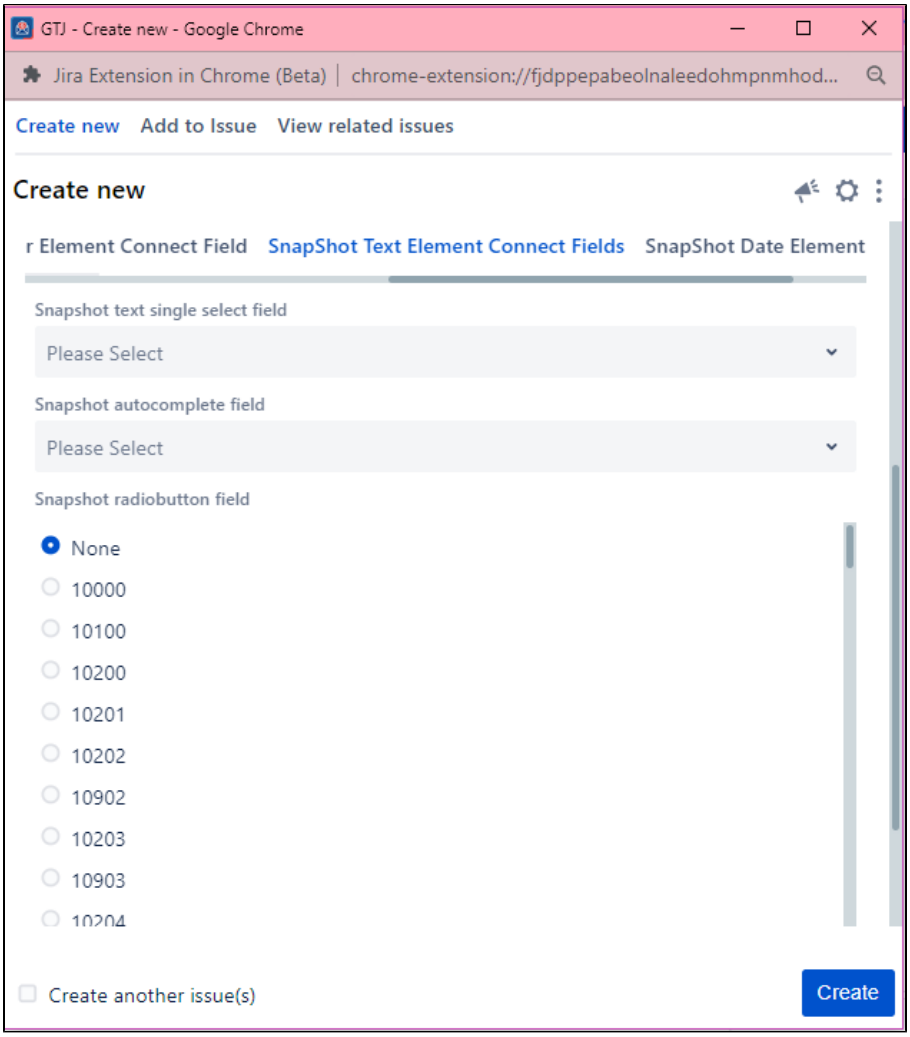




Elements Connect Support:

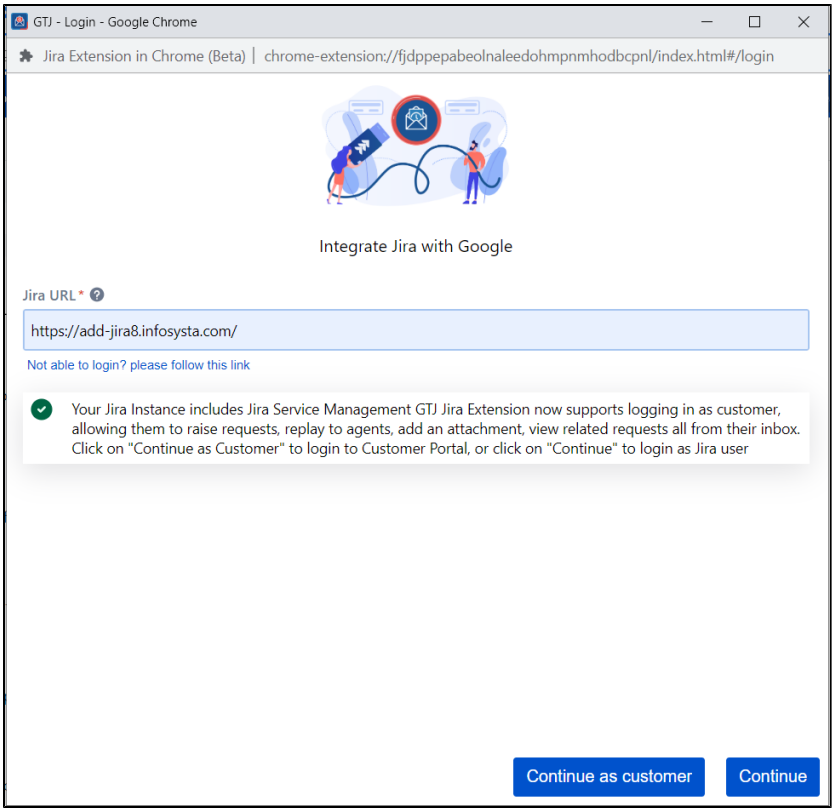
Jira Extension in Chrome now supports the third-party add-on **Elements Connect's** fields (server instances only).

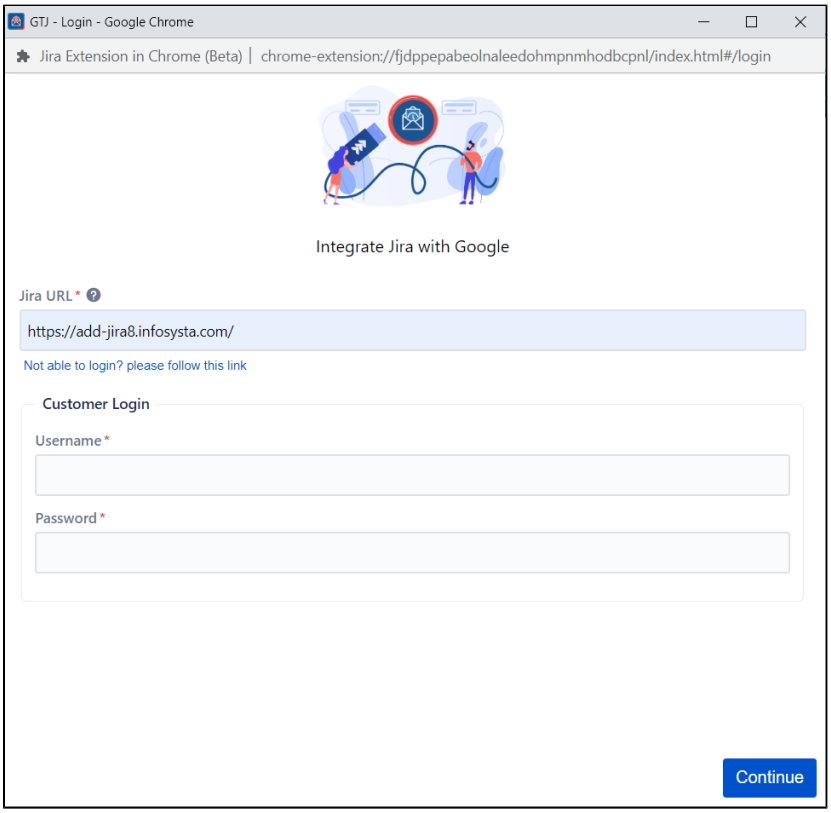

GTJ - Create new - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhod...
Create new
Add to Issue
View related issues
Create new
Element Connect Live Text
live Text Element Connect Fields
Live user Element Connect
Live Text Single Select Field
JSMobile
JIRAUSER10103
JSMOB
adsads
live Text multi select level field
Test Service Desk
JIRAUSER10103
TSD
Filter With
Please Select
Live Text multi Select Field
Create another issue(s)
Create

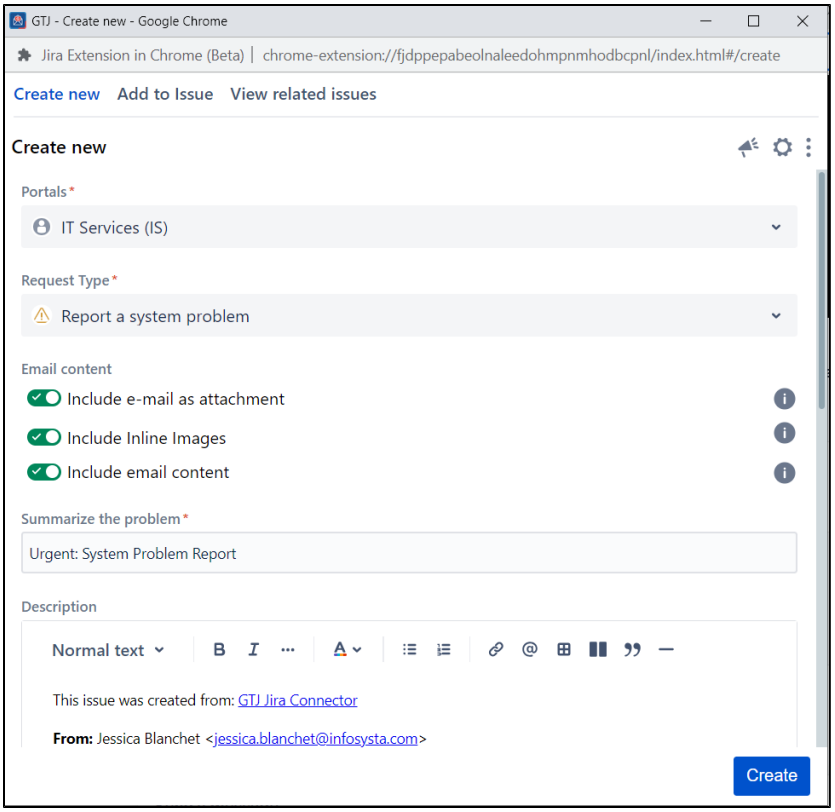


Customer Login:

The app allows your customers to log in as a customer, providing a user-friendly experience for clients and stakeholders to access project-related information.

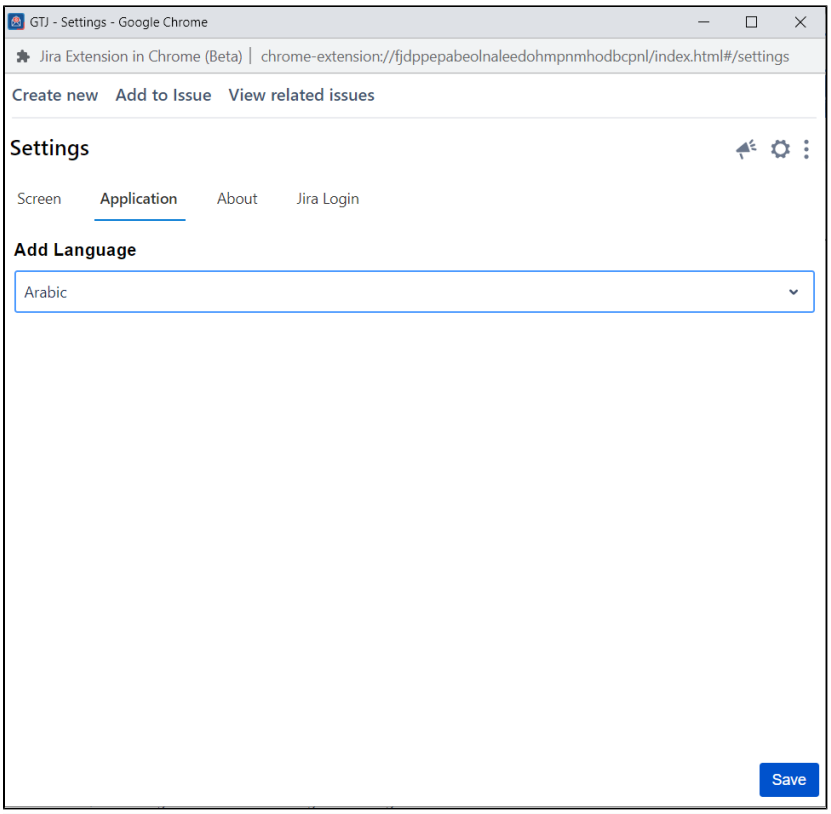

GTJ - Login - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index.html#/login
Integrate Jira with Google
Jira URL *
https://add-jira8.infosysta.com/
Not able to login? please follow this link
Your Jira Instance includes Jira Service Management GTJ Jira Extension now supports logging in as customer, allowing them to raise requests, replay to agents, add an attachment, view related requests all from their inbox. Click on "Continue as Customer" to login to Customer Portal, or click on "Continue" to login as Jira user
Continue as customer
Continue

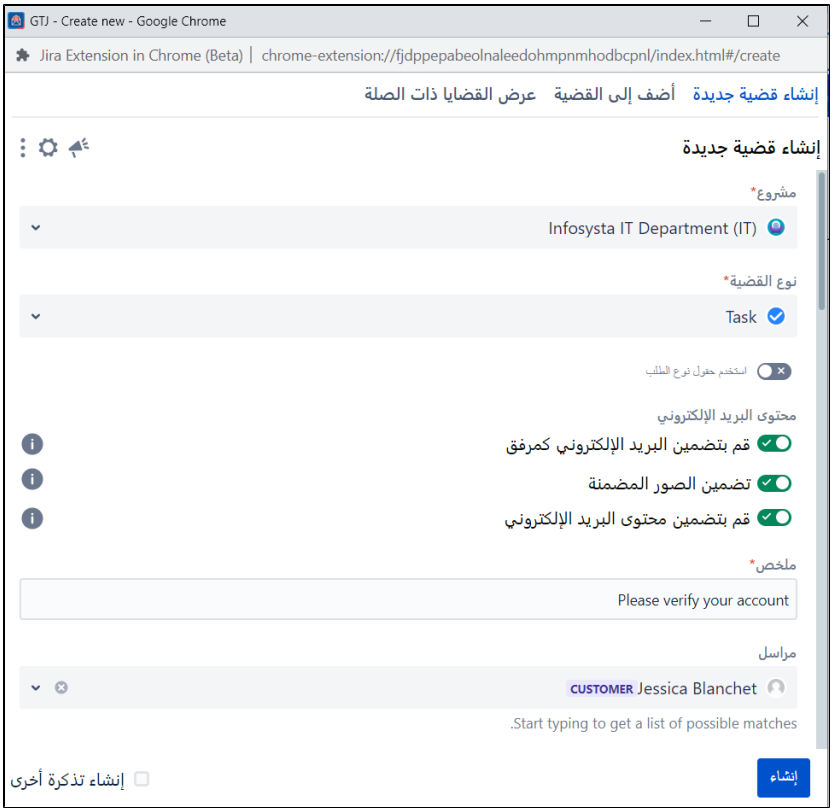

GTJ - Login - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index.html#/login
Integrate Jira with Google
Jira URL *
https://add-jira8.infosysta.com/
Not able to login? please follow this link
Customer Login
Username *
Password *
Continue



Arabic Language Support:

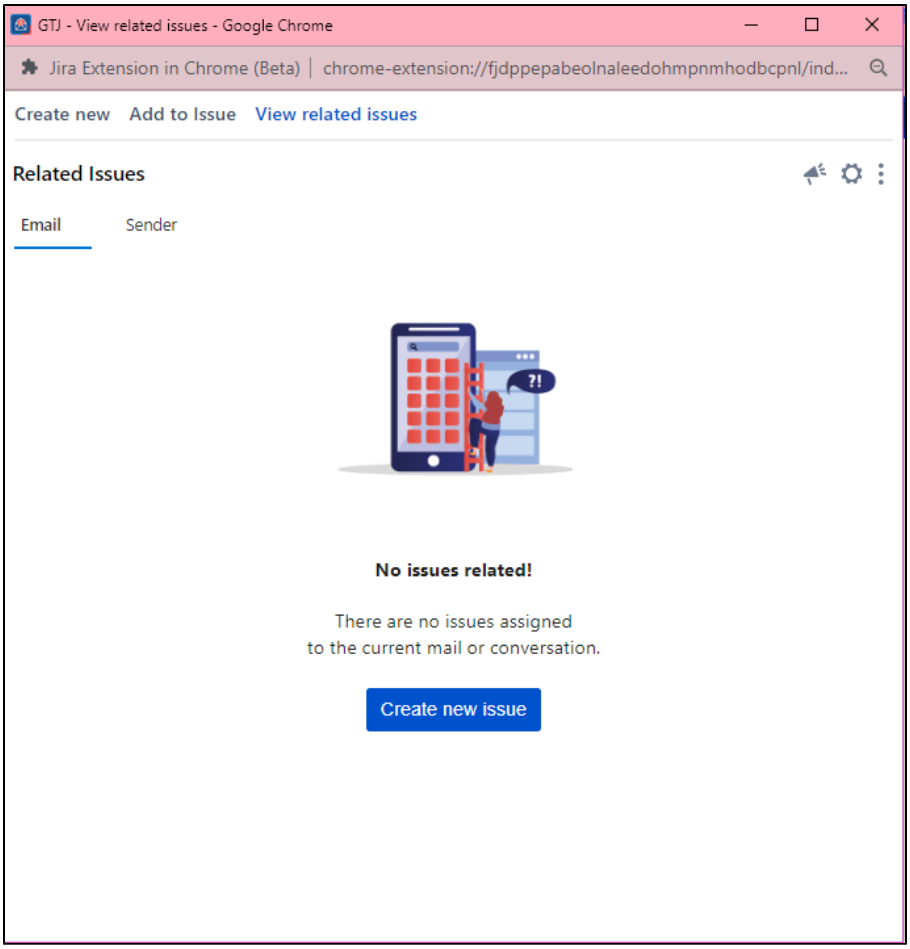
Support for Arabic as a language, as well as a right-to-left view to make it easier for Arabic Jira users.

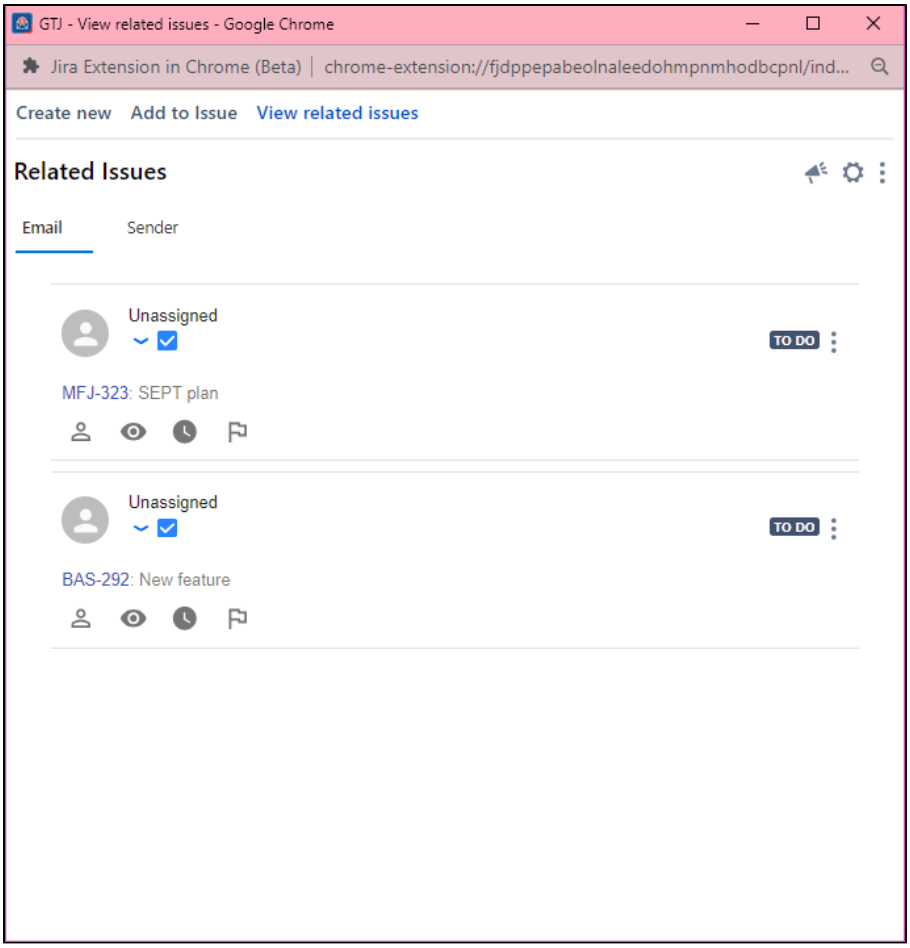


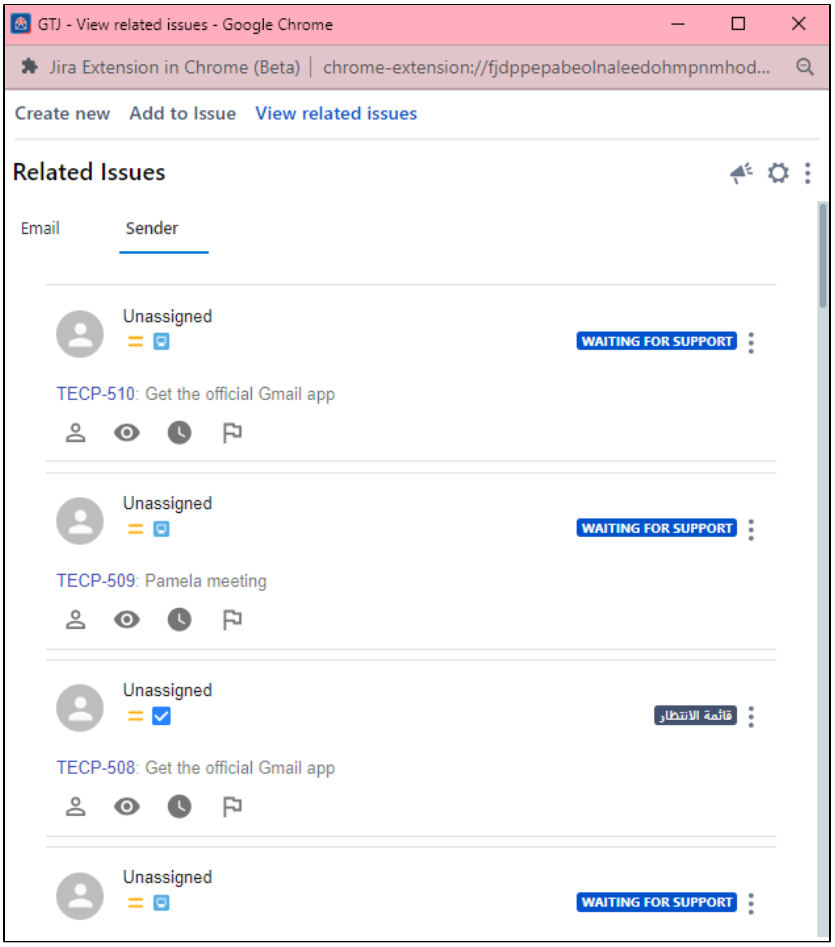


Email-Based Issue View:

You can view related issues by email or sender, enabling them to efficiently manage and track communications related to their projects.

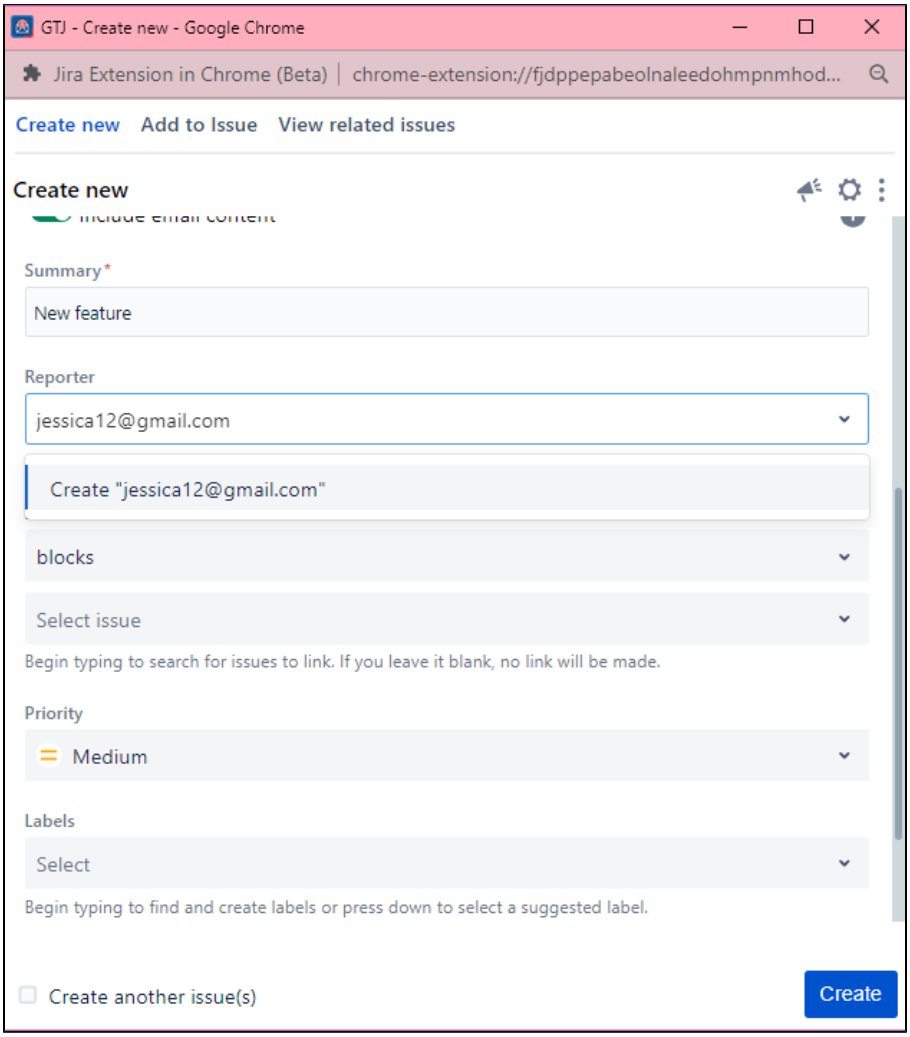

GTJ - View related issues - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/ind...
Create new
Add to Issue
View related issues
Related Issues
Email
Sender
?!
No issues related!
There are no issues assigned
to the current mail or conversation.
Create new issue

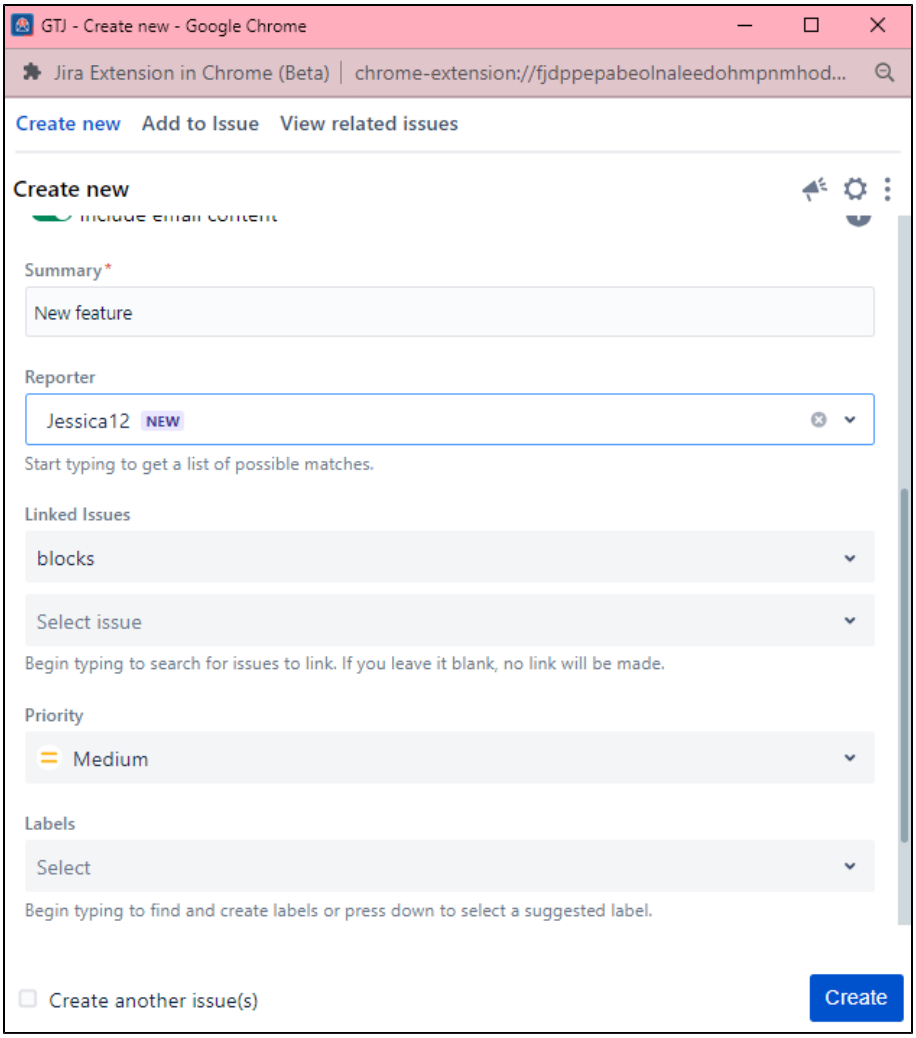

GTJ - View related issues - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/ind...
Create new
Add to Issue
View related issues
Related Issues
Email
Sender
Unassigned
TO DO
MFJ-323: SEPT plan
Unassigned
TO DO
BAS-292: New feature

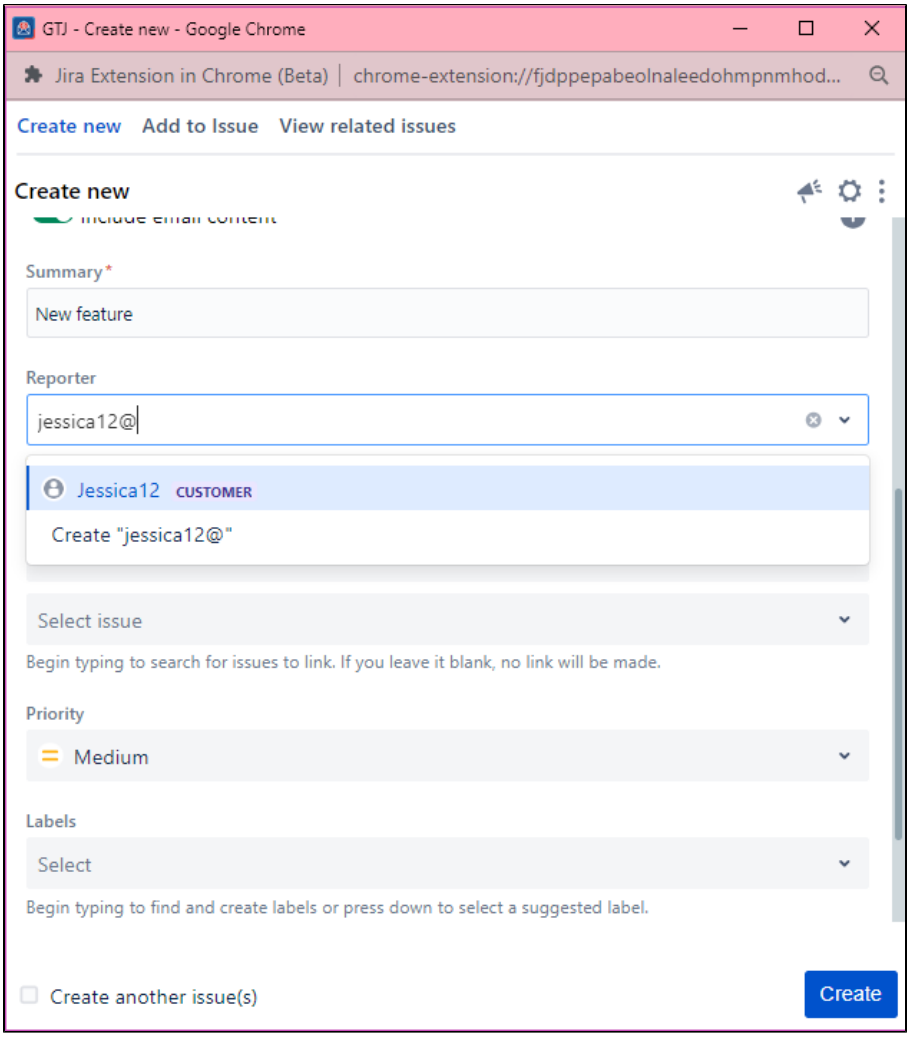


Create Customer Profile:

You can create new customer profiles directly from the app's create page, simplifying customer management and data entry.

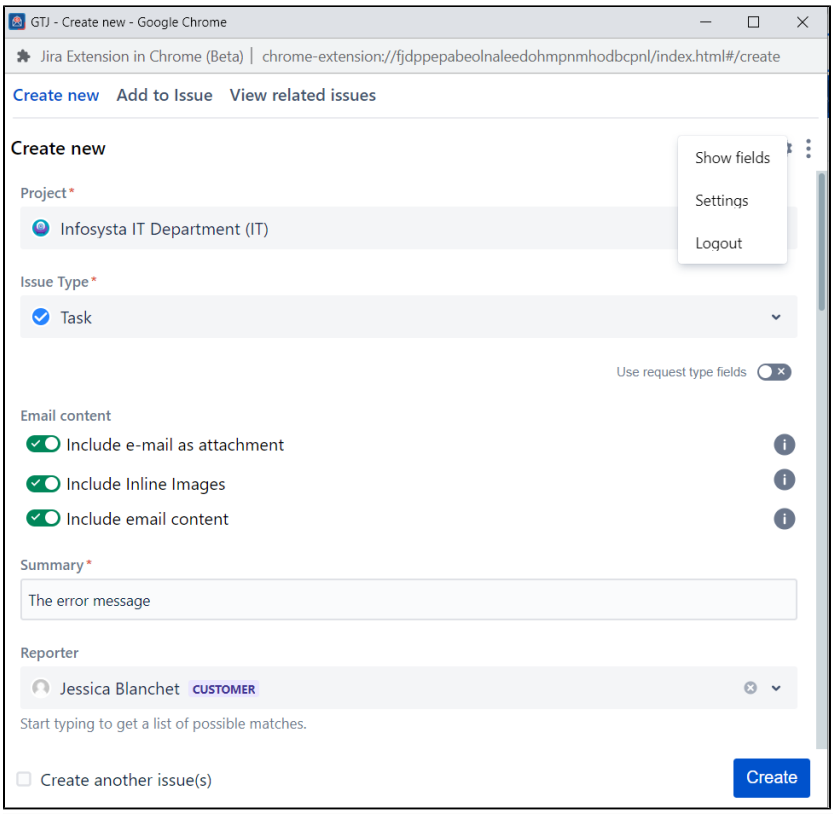

GTJ - Create new - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhod...
Create new
Add to Issue
View related issues
Create new
Summary*
New feature
Reporter
jessica12@gmail.com
Create "jessica12@gmail.com"
blocks
Select issue
Begin typing to search for issues to link. If you leave it blank, no link will be made.
Priority
Medium
Labels
Select
Begin typing to find and create labels or press down to select a suggested label.
Create another issue(s)
Create

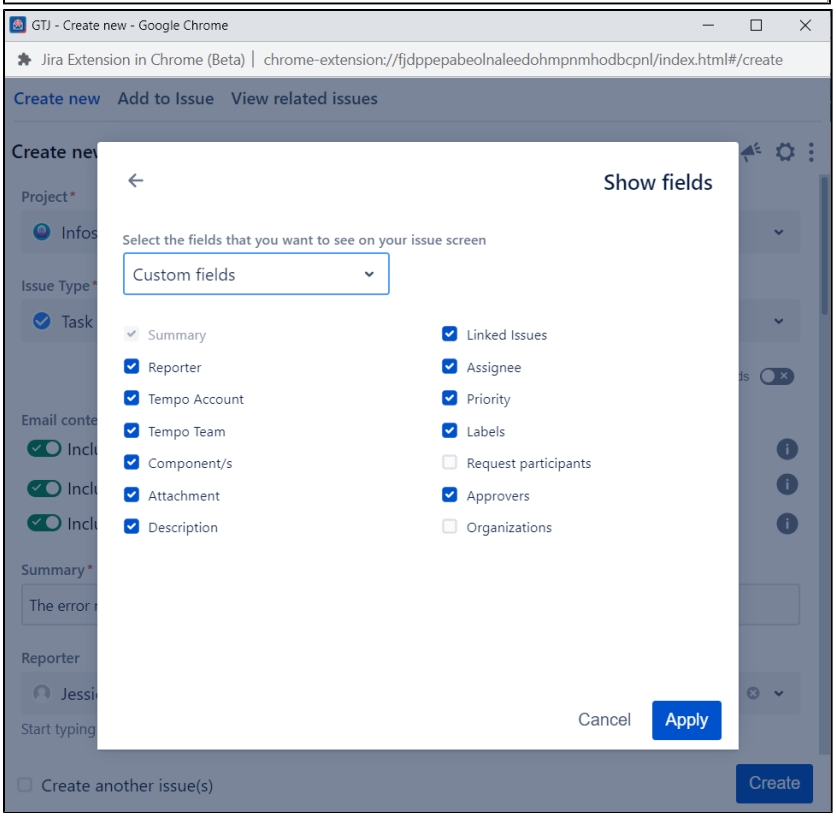

GTJ - Create new - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhod...
Create new
Add to Issue
View related issues
Create new
Summary*
New feature
Reporter
Jessica12
NEW
Start typing to get a list of possible matches.
Linked Issues
blocks
Select issue
Begin typing to search for issues to link. If you leave it blank, no link will be made.
Priority
Medium
Labels
Select
Begin typing to find and create labels or press down to select a suggested label.
Create another issue(s)
Create



Customize Field Selection:

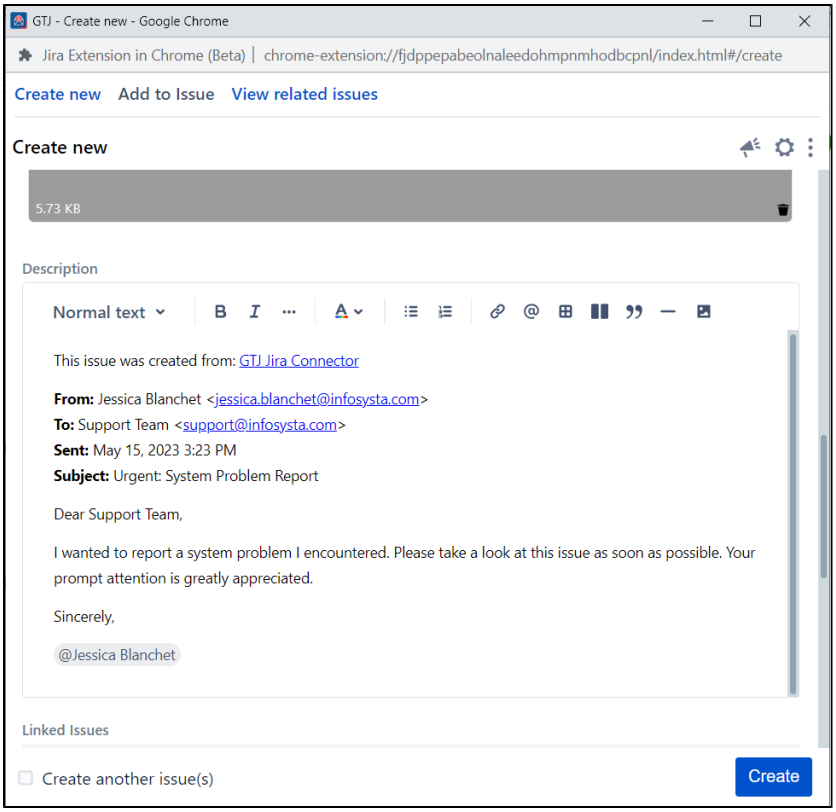
The app empowers you to select which fields they wish to display, tailoring the interface to their unique requirements and preferences.

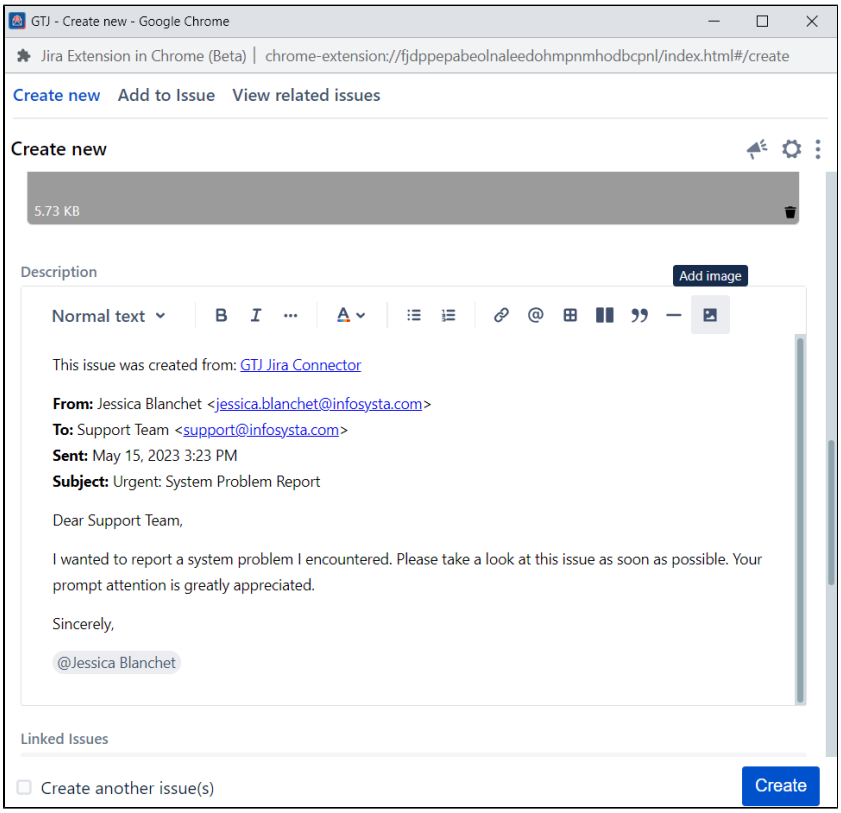




Rich Media Support:

You can enrich issue descriptions by adding images and mentioning other users directly within the description field, facilitating effective communication and collaboration.


GTJ - Create new - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index.html#/create
Create new
Add to Issue
View related issues
Create new
5.73 KB
Description
Normal text
This issue was created from: GTJ Jira Connector
From: Jessica Blanchet <jessica.blanchet@infosysta.com>
To: Support Team <support@infosysta.com>
Sent: May 15, 2023 3:23 PM
Subject: Urgent: System Problem Report
Dear Support Team,
I wanted to report a system problem I encountered. Please take a look at this issue as soon as possible. Your prompt attention is greatly appreciated.
Sincerely,
@Jessica Blanchet
Linked Issues
Create another issue(s)
Create


GTJ - Create new - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index.html#/create
Create new
Add to Issue
View related issues
Create new
5.73 KB
Description
Add image
Normal text
This issue was created from: GTJ Jira Connector
From: Jessica Blanchet <jessica.blanchet@infosysta.com>
To: Support Team <support@infosysta.com>
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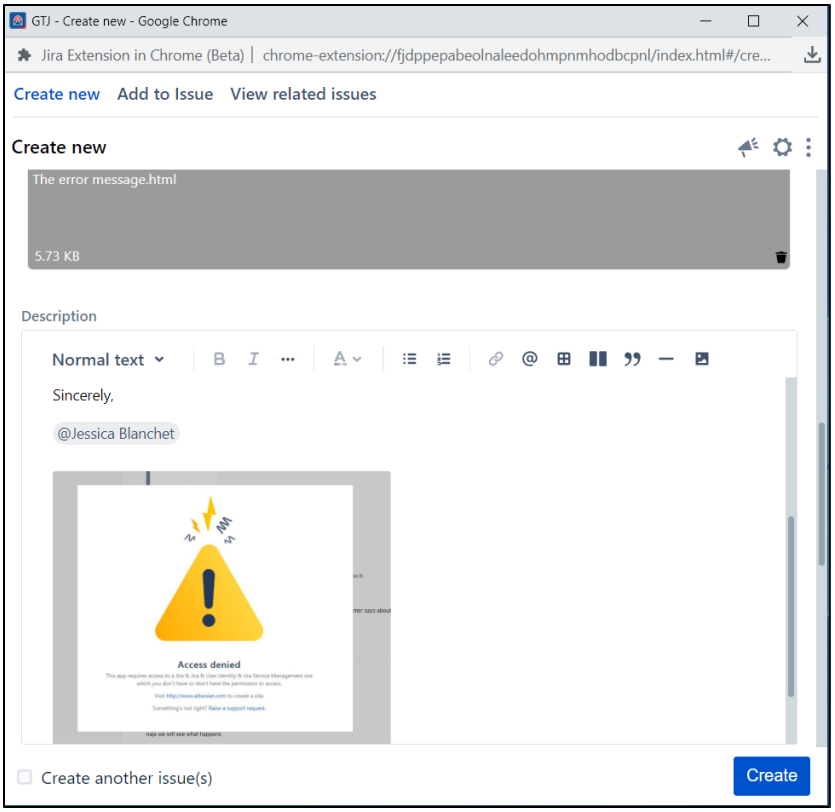
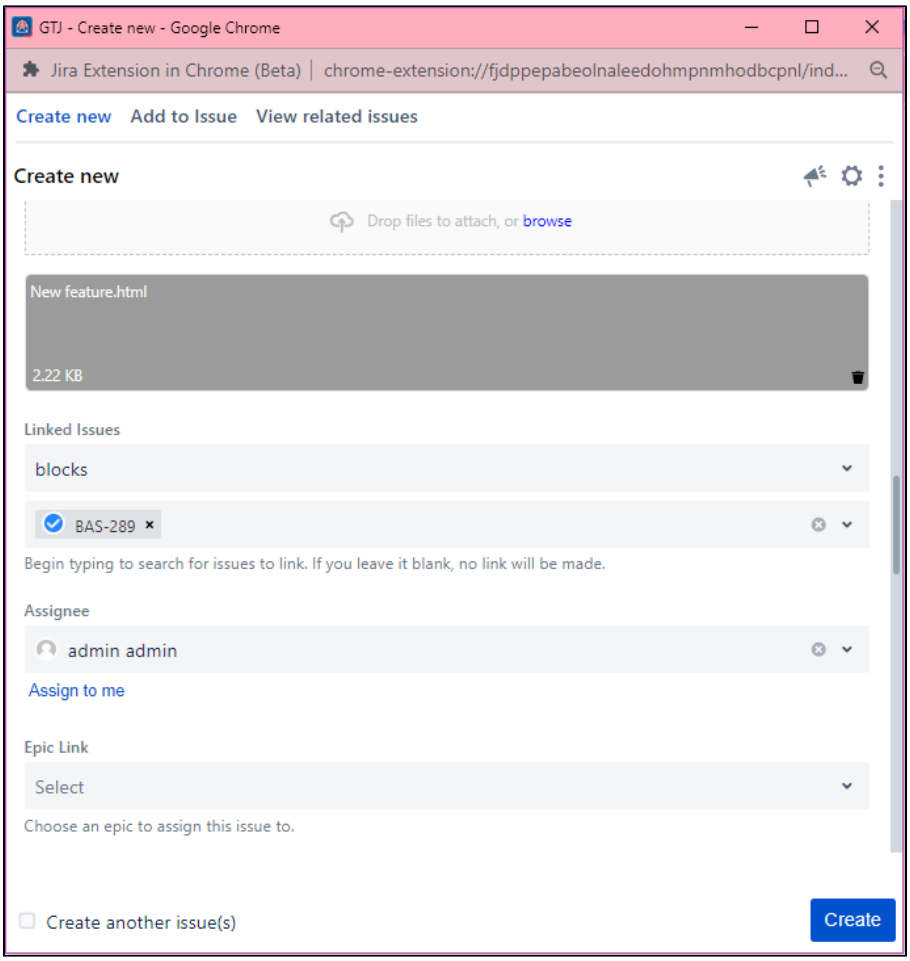
Linked Issues
Create another issue(s)
Create



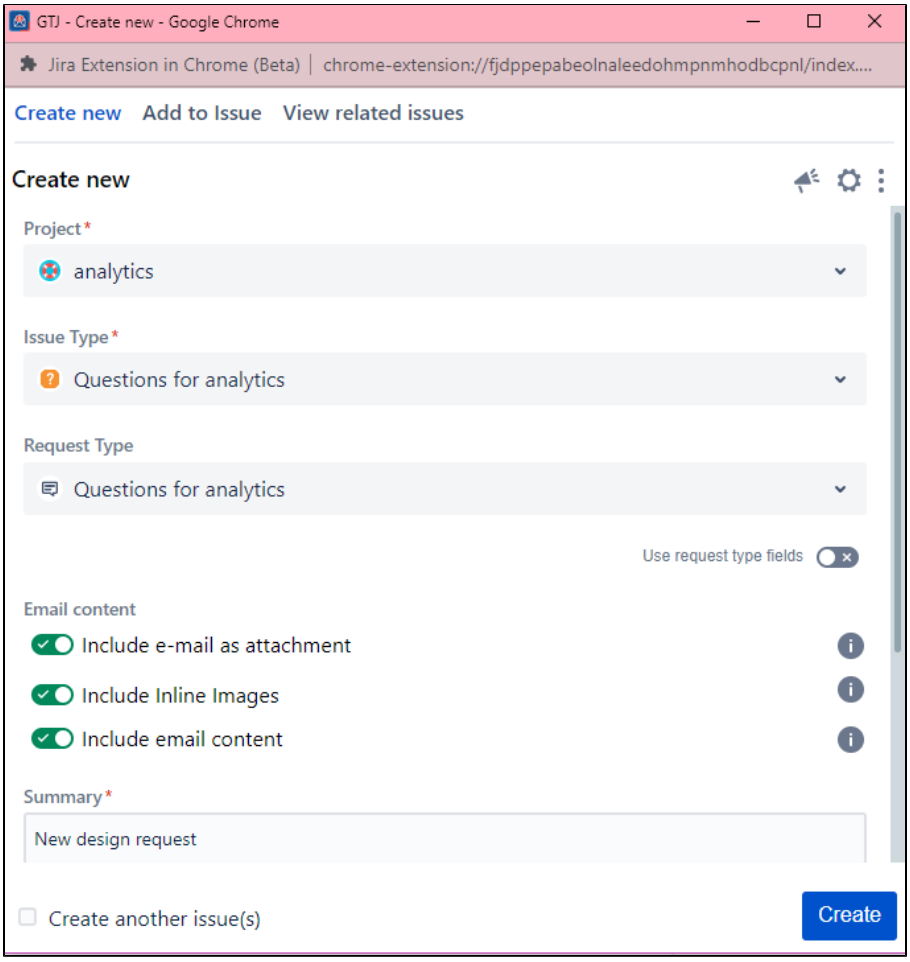
Link Issues:

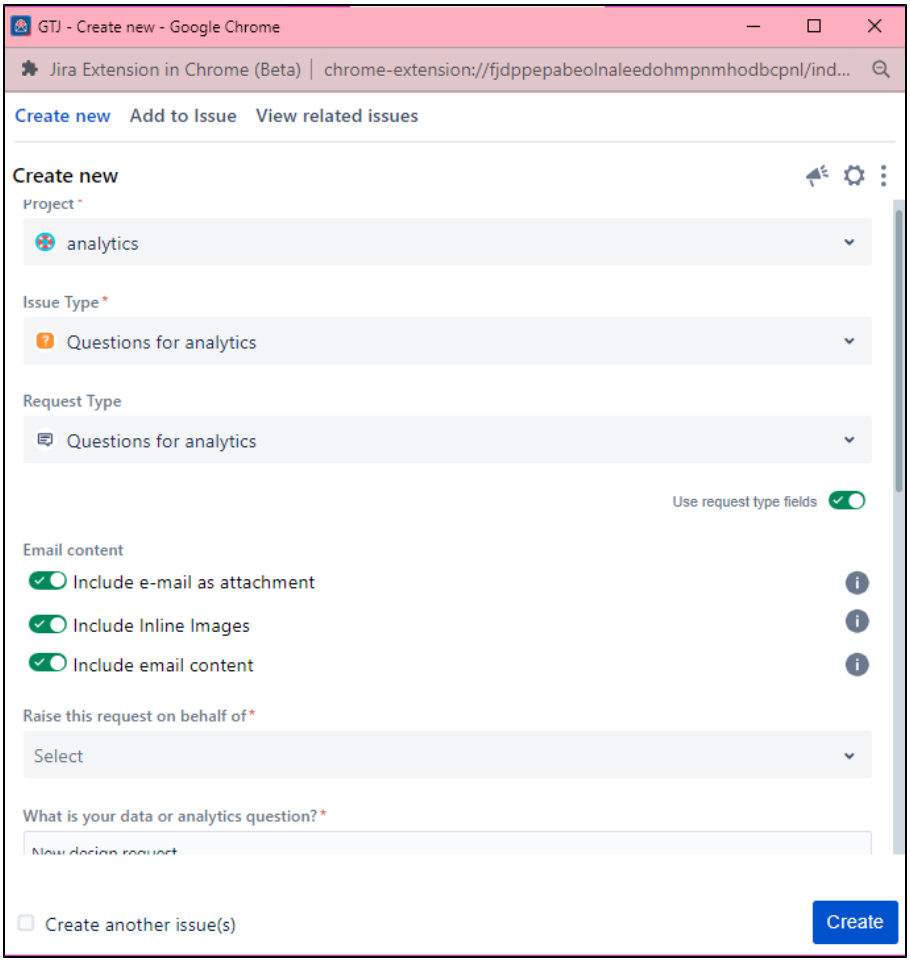
The app increases smooth issue linking directly from the create screen, enhancing efficient issue tracking and management.



View Modes:

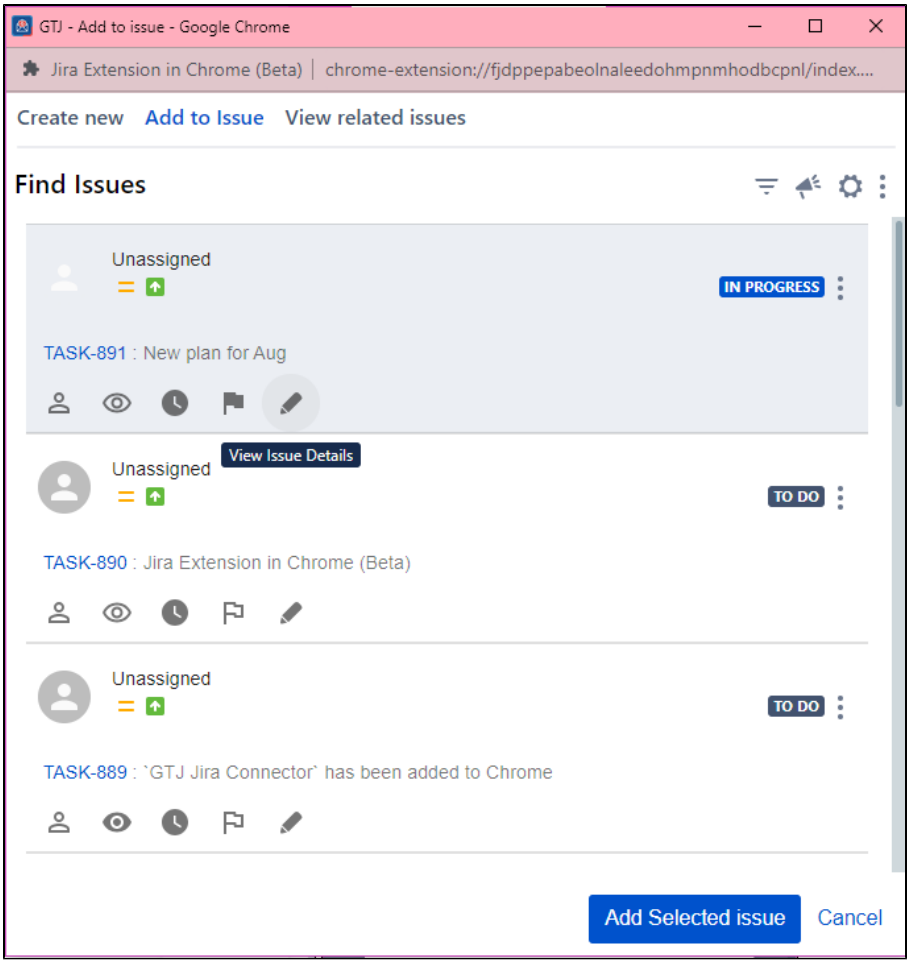
You can effortlessly switch between Customer **Portal View** and **Agent View**, adapting the interface to their specific roles and responsibilities.

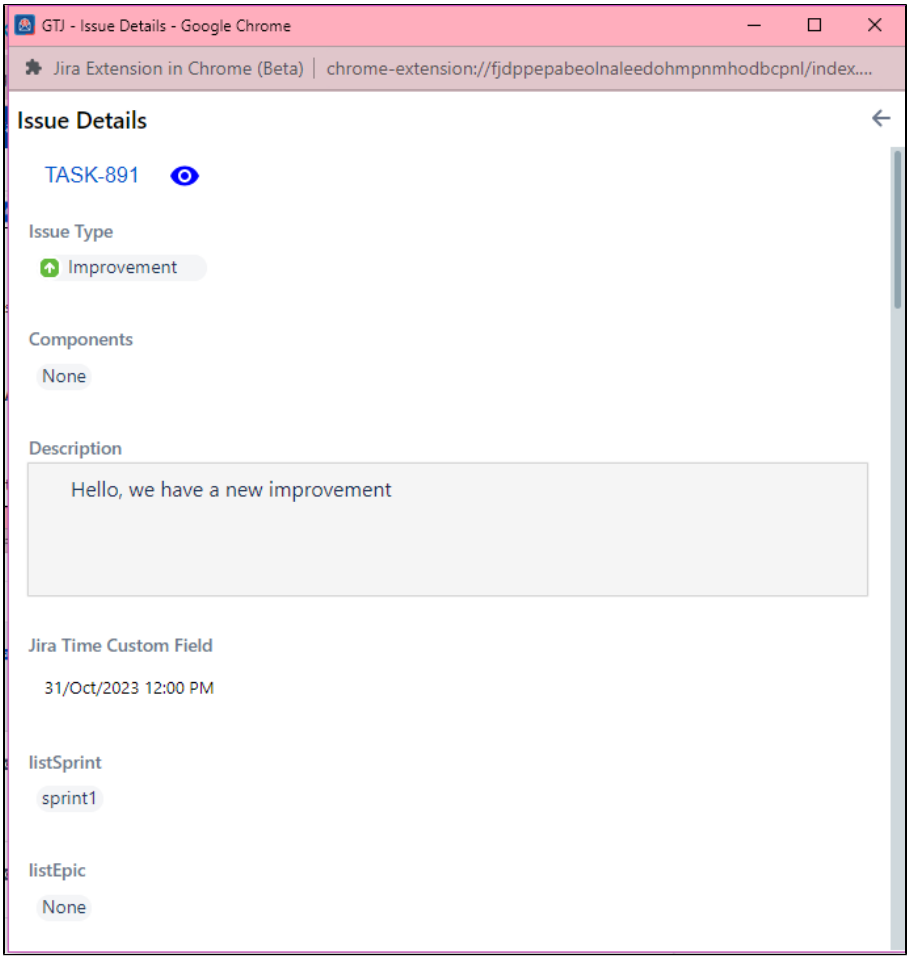

GTJ - Create new - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Create new
Project *
analytics
Issue Type *
Questions for analytics
Request Type
Questions for analytics
Use request type fields
Email content
Include e-mail as attachment
Include Inline Images
Include email content
Summary *
New design request
Create another issue(s)
Create

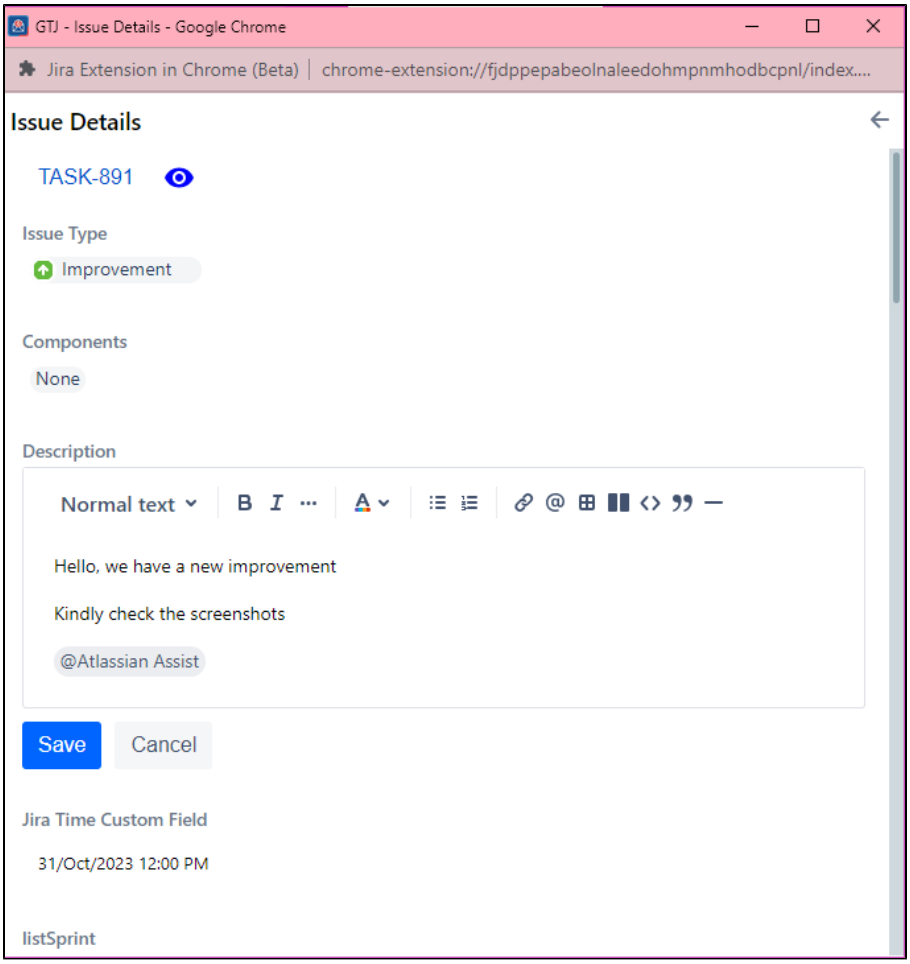


Edit Issue Card:

You can edit issues directly from issue cards, reducing the need to navigate through multiple screens and improving issue management.

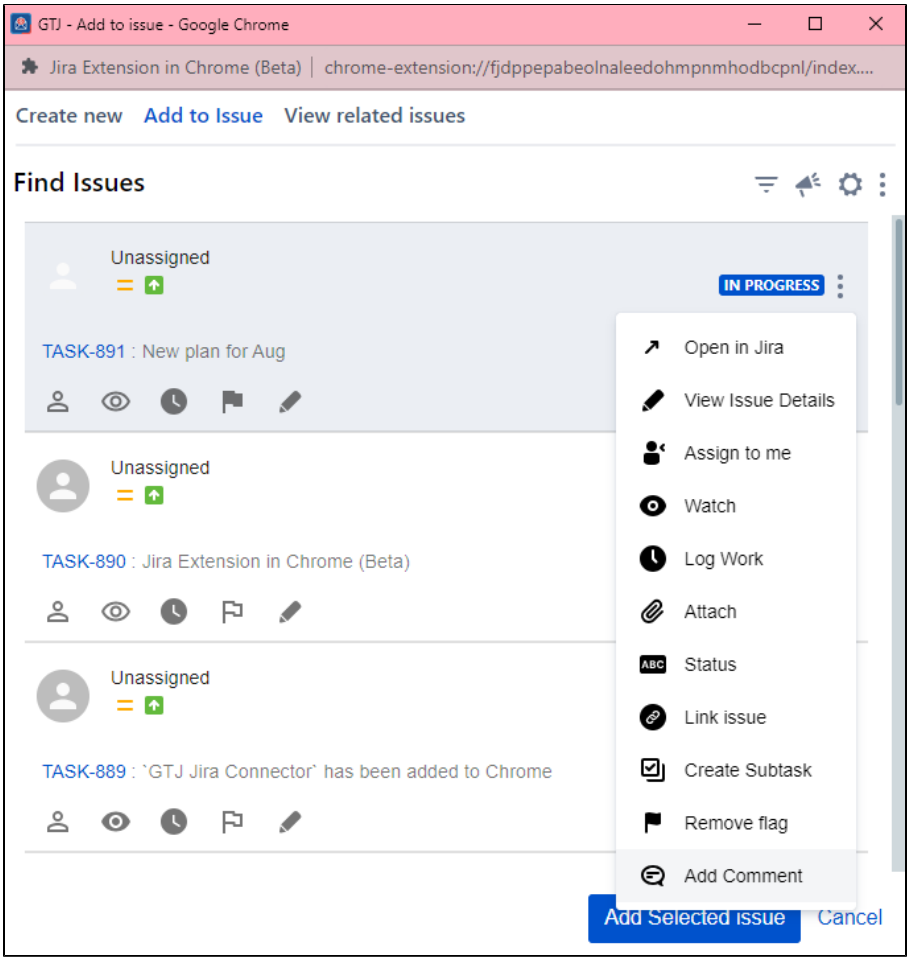

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Unassigned
IN PROGRESS
TASK-891 : New plan for Aug
View Issue Details
Unassigned
TO DO
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TO DO
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Add Selected issue
Cancel

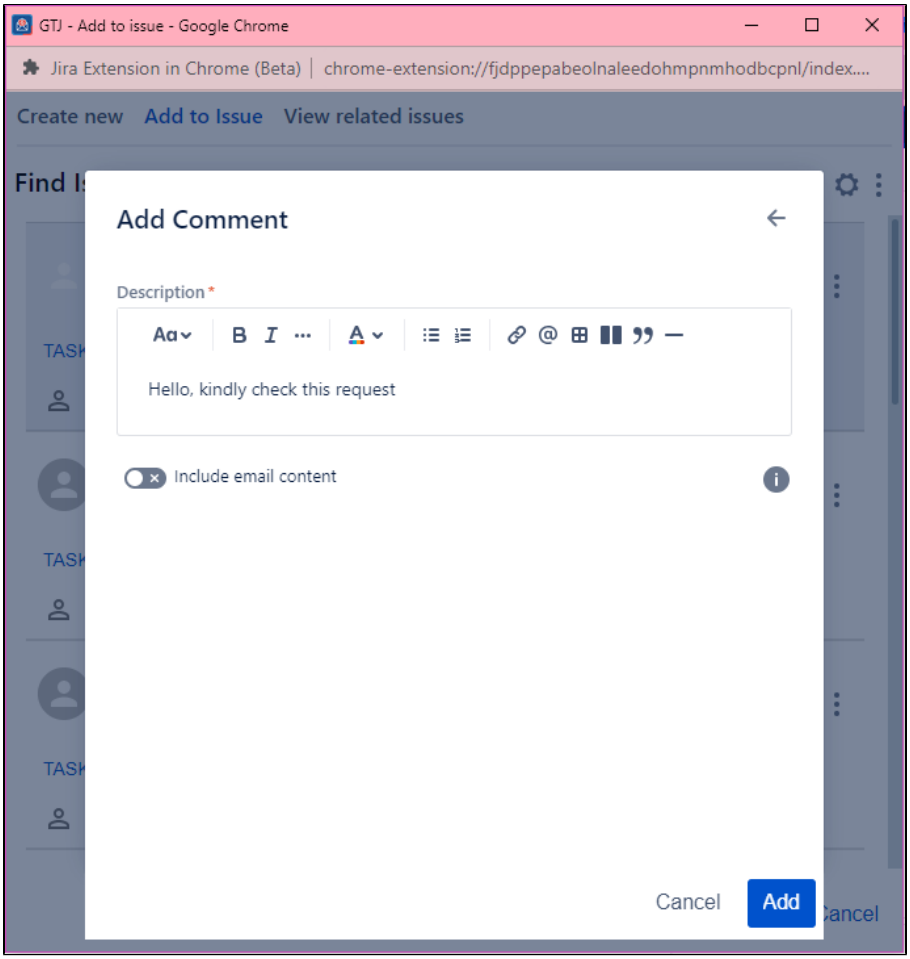

GTJ - Issue Details - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Issue Details
TASK-891
Issue Type
Improvement
Components
None
Description
Hello, we have a new improvement
Jira Time Custom Field
31/Oct/2023 12:00 PM
listSprint
sprint1
listEpic
None

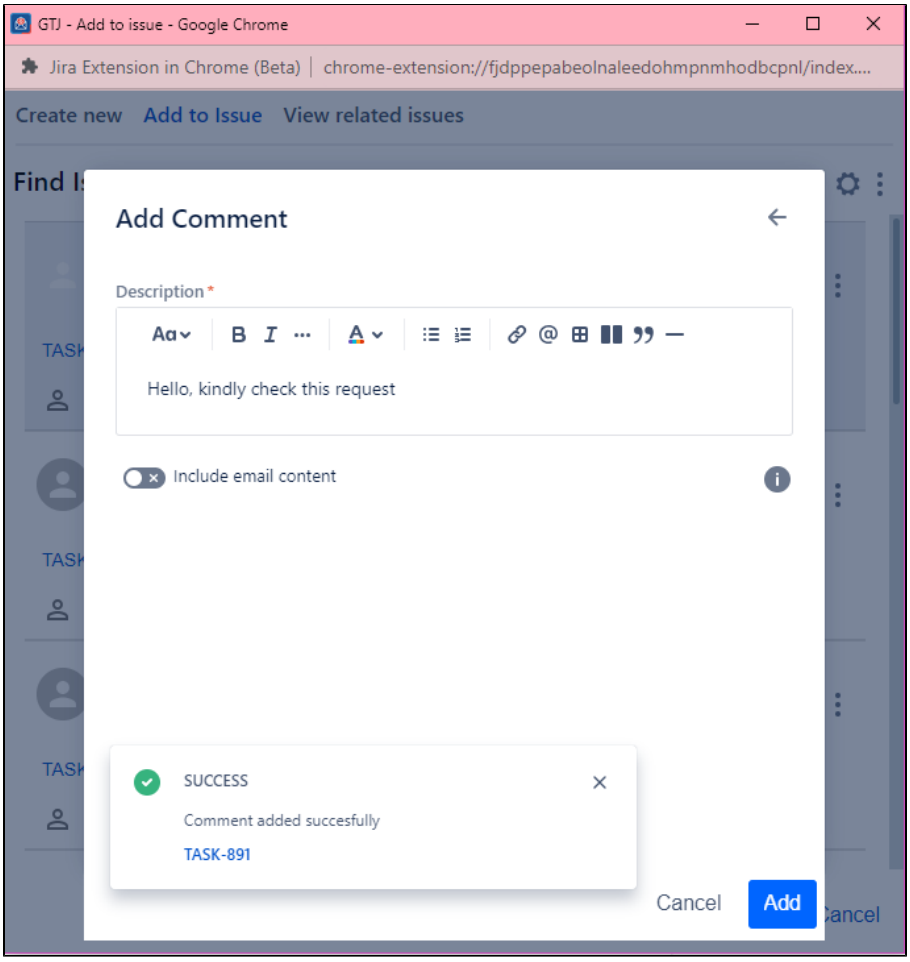


Add Quick Comment:

The app allows for quick comment addition from issue cards, enabling rapid communication and updates on project progress.

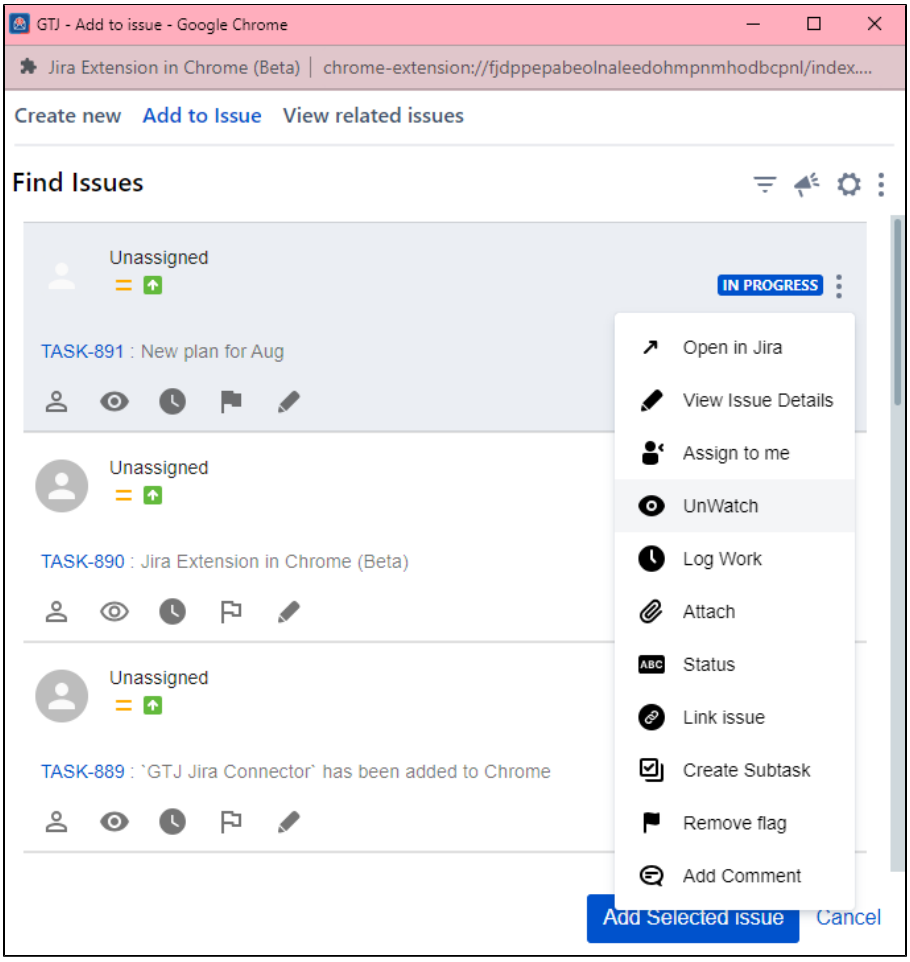

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Unassigned
IN PROGRESS
TASK-891 : New plan for Aug
Unassigned
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Open in Jira
View Issue Details
Assign to me
Watch
Log Work
Attach
Status
Link issue
Create Subtask
Remove flag
Add Comment
Add Selected Issue
Cancel

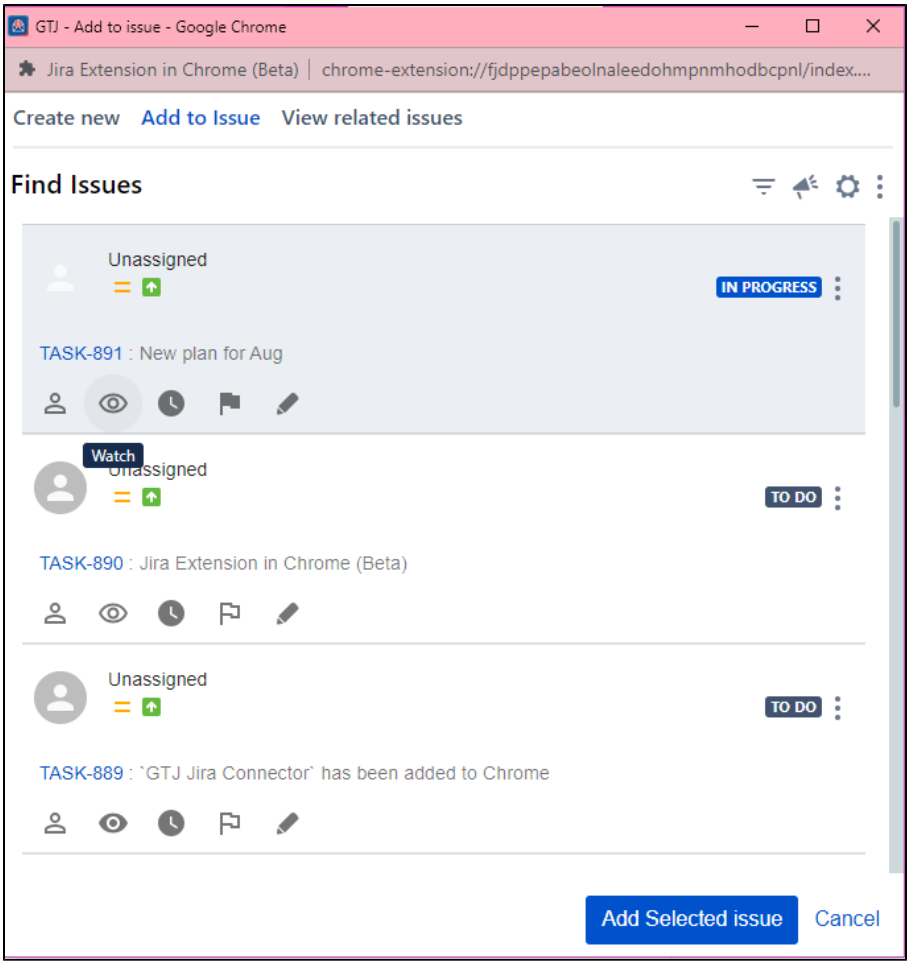

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Add Comment
Description *
Hello, kindly check this request
Include email content
Cancel
Add



Monitor Issues:

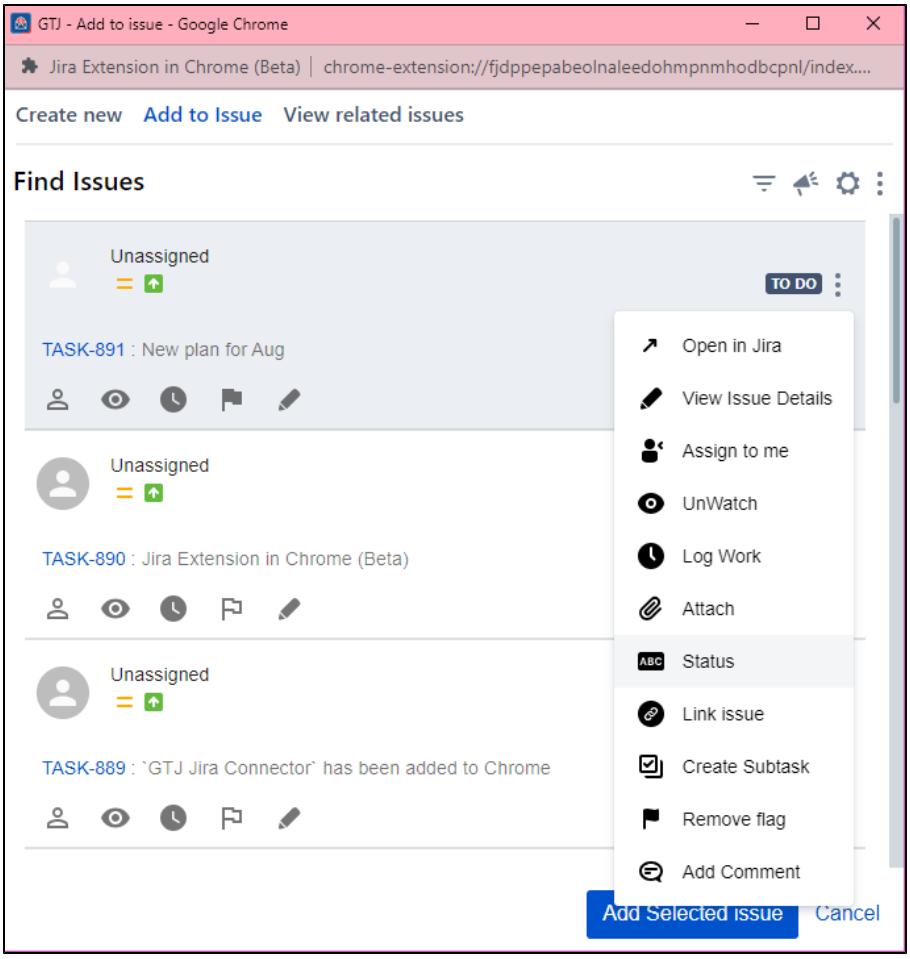
You can conveniently watch/unwatch issues directly from issue cards, ensuring they stay informed about relevant developments.

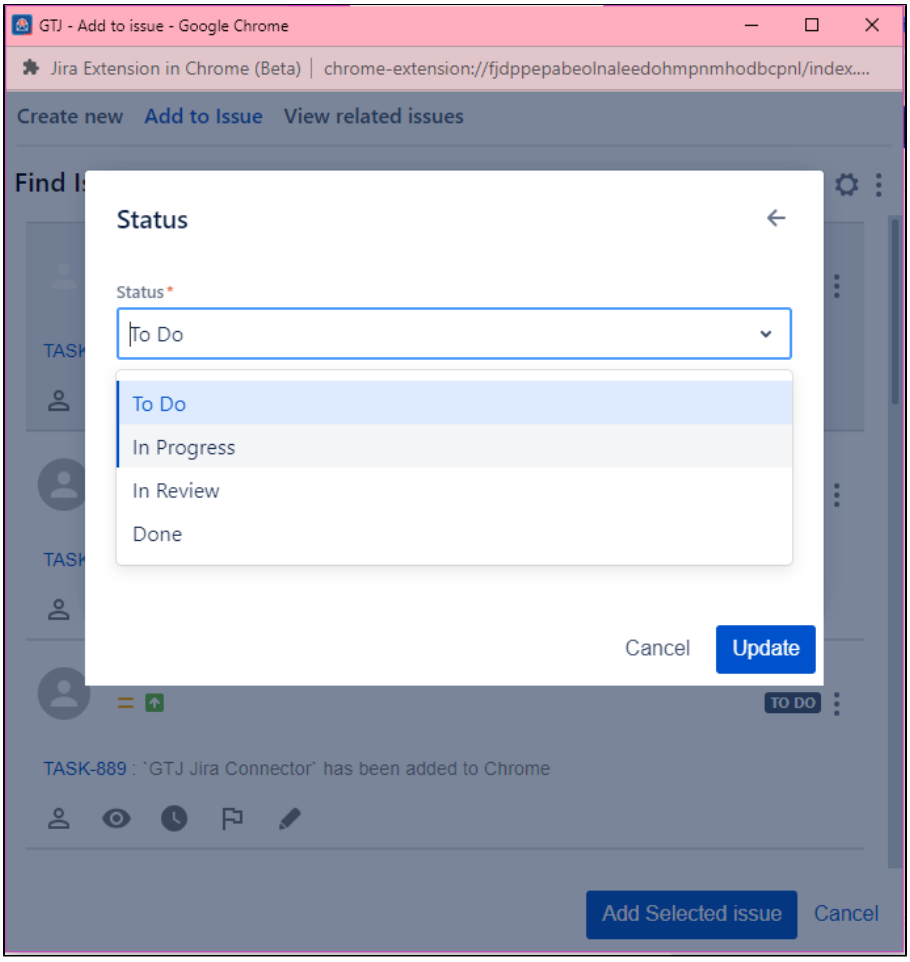

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Unassigned
IN PROGRESS
TASK-891 : New plan for Aug
Unassigned
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Open in Jira
View Issue Details
Assign to me
UnWatch
Log Work
Attach
Status
Link issue
Create Subtask
Remove flag
Add Comment
Add Selected Issue
Cancel

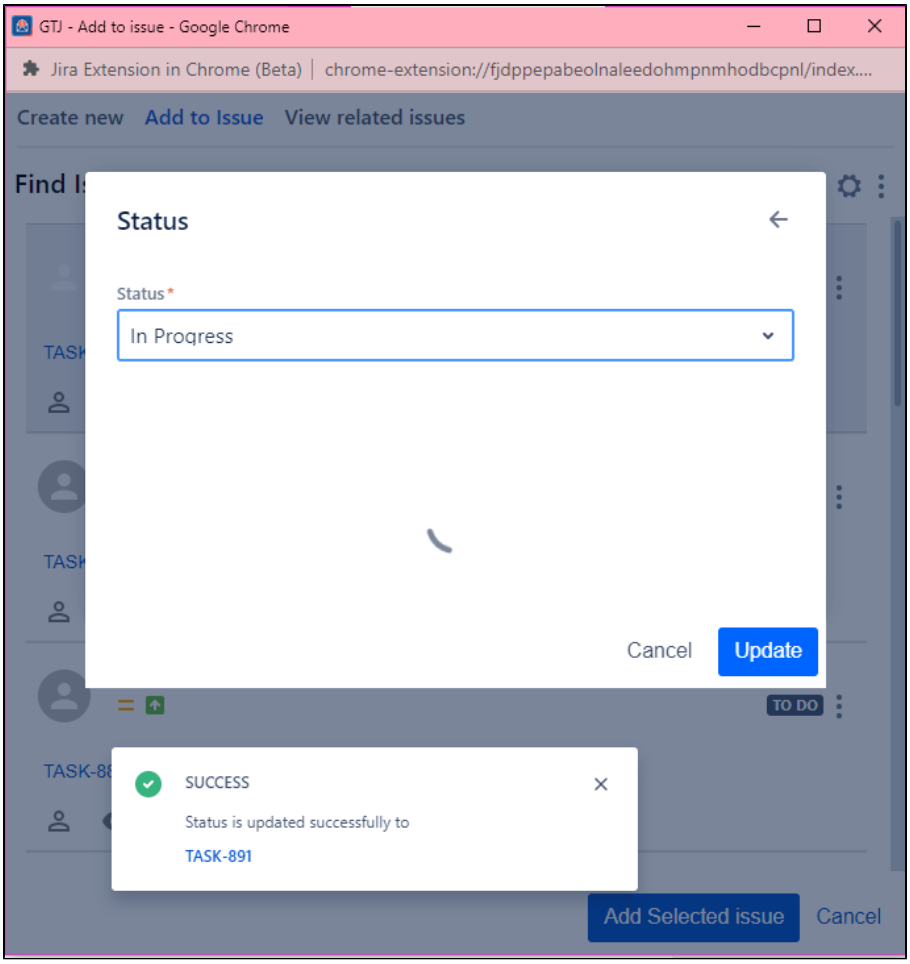


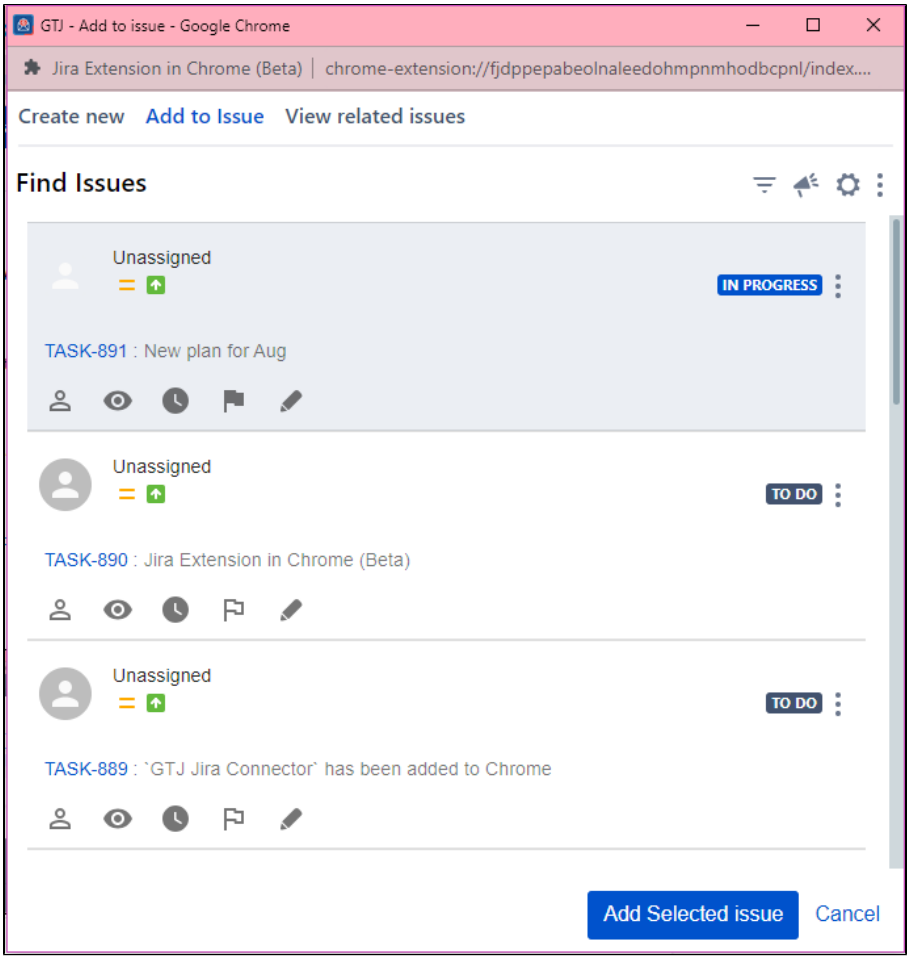
Status Updates:

You can change issue status directly from issue cards, improving real-time project status updates.


GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Unassigned
TO DO
TASK-891 : New plan for Aug
Unassigned
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Open in Jira
View Issue Details
Assign to me
UnWatch
Log Work
Attach
Status
Link issue
Create Subtask
Remove flag
Add Comment
Add Selected Issue
Cancel

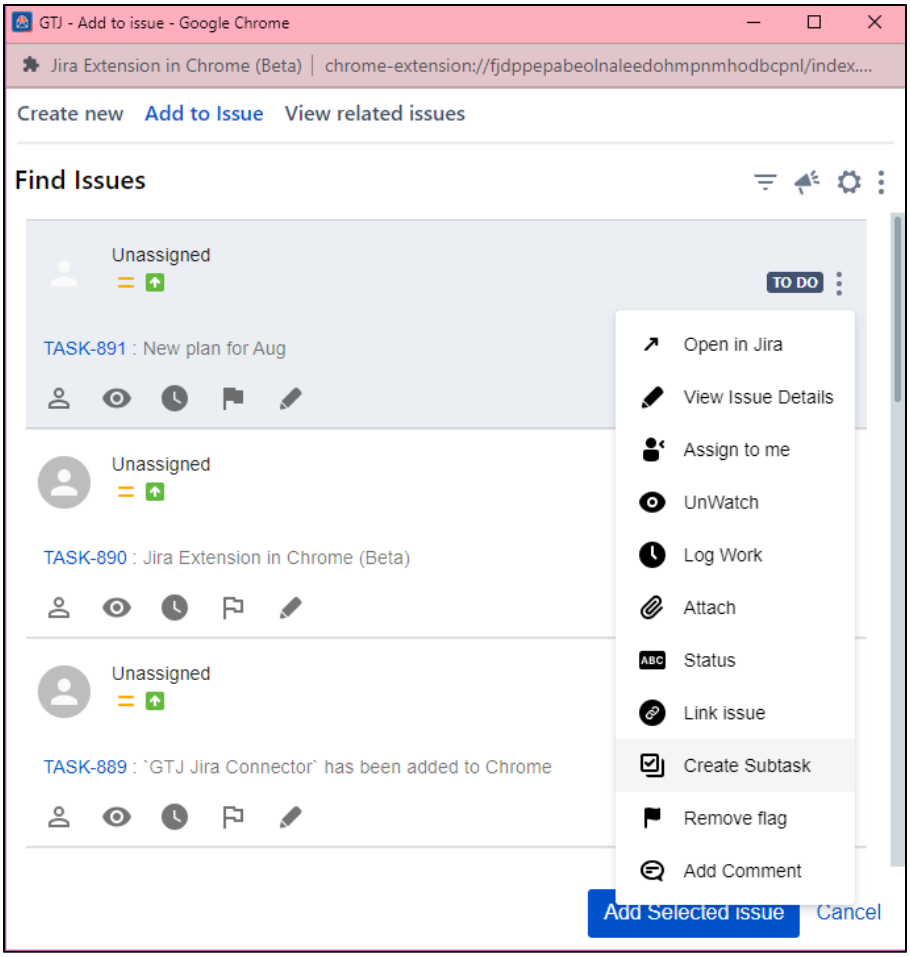

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Status
Status *
To Do
To Do
In Progress
In Review
Done
Cancel
Update
TO DO
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Add Selected issue
Cancel

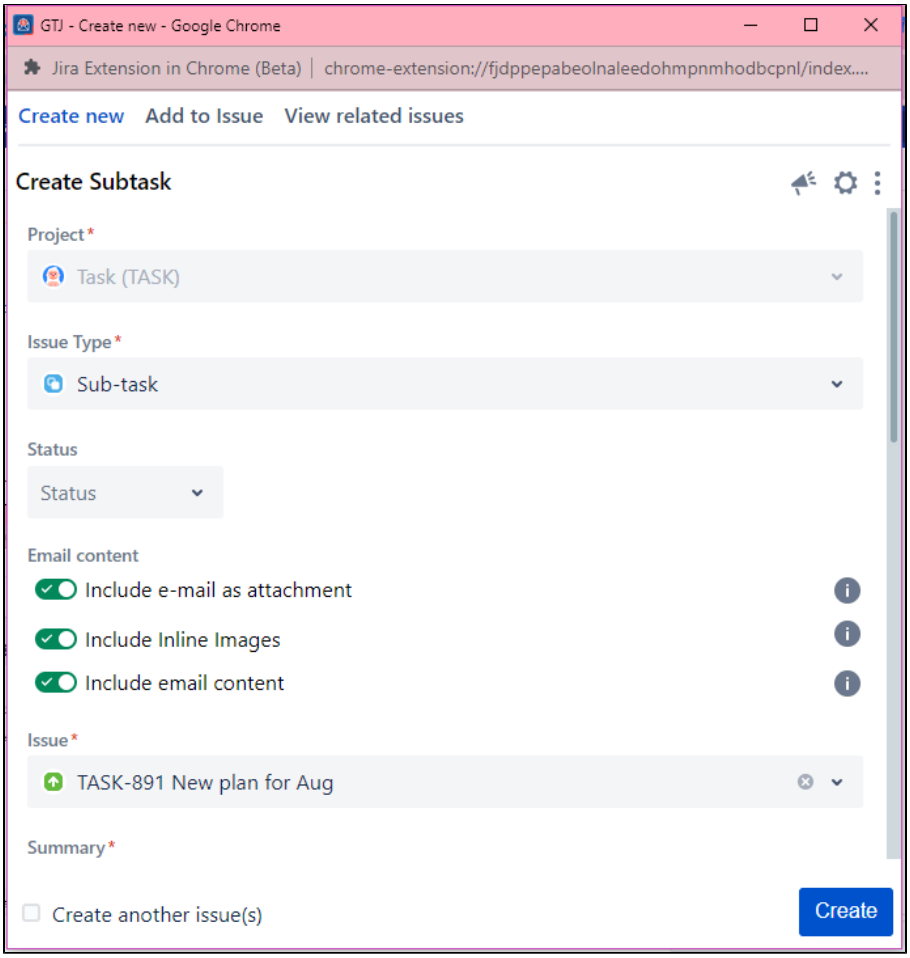

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find I
Status
Status *
In Progress
Cancel
Update
TO DO
SUCCESS
Status is updated successfully to
TASK-891
Add Selected issue
Cancel



Create Subtasks:

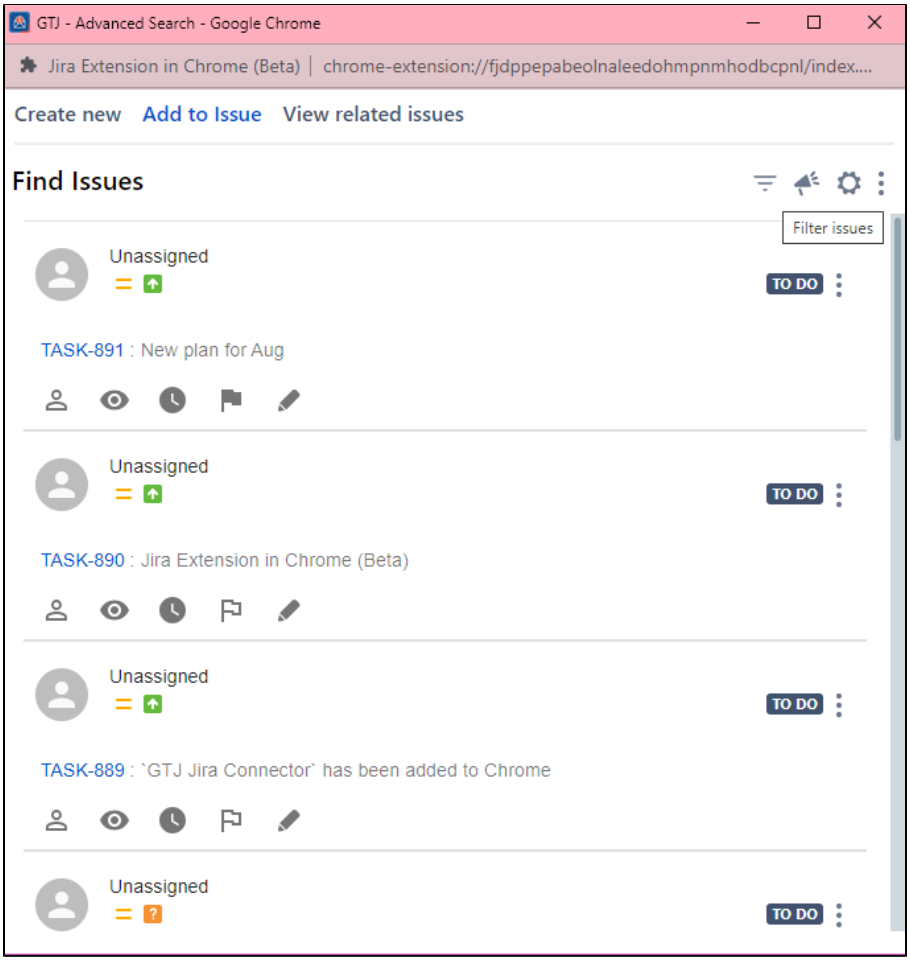
You can create subtasks directly from issue cards, breaking down complex tasks into manageable components.

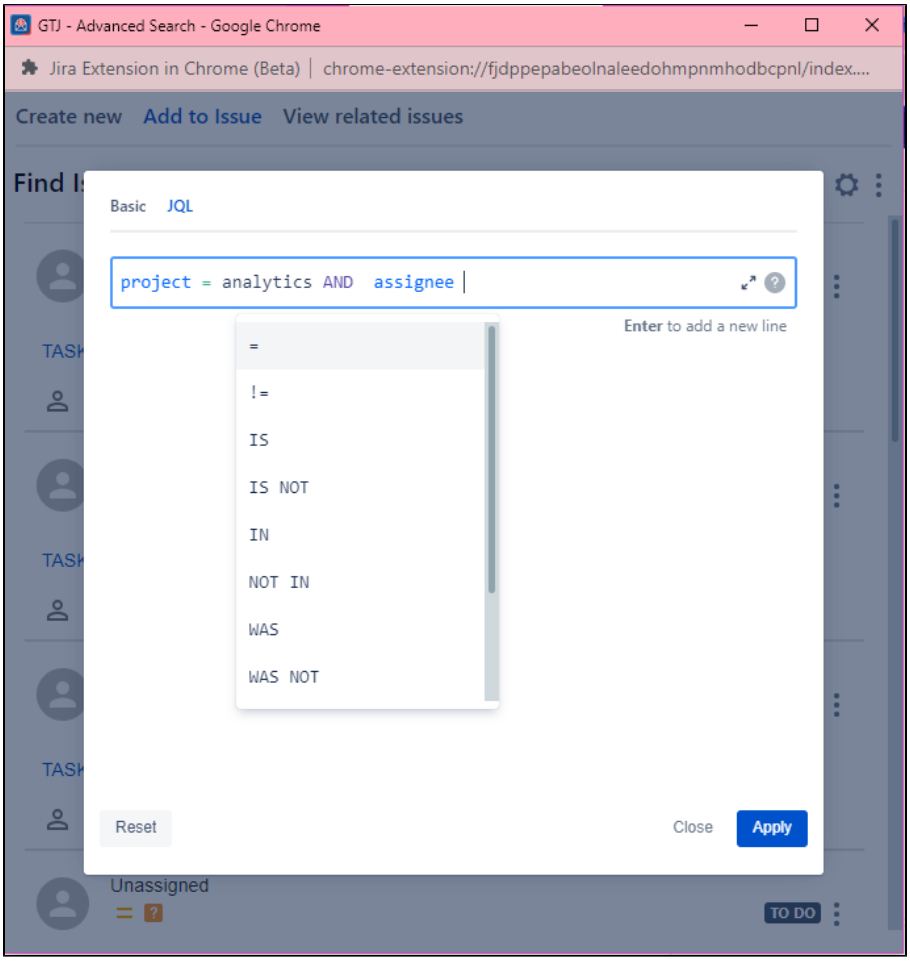

GTJ - Add to issue - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Unassigned
TO DO
TASK-891 : New plan for Aug
Unassigned
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Open in Jira
View Issue Details
Assign to me
UnWatch
Log Work
Attach
Status
Link issue
Create Subtask
Remove flag
Add Comment
Add Selected Issue
Cancel

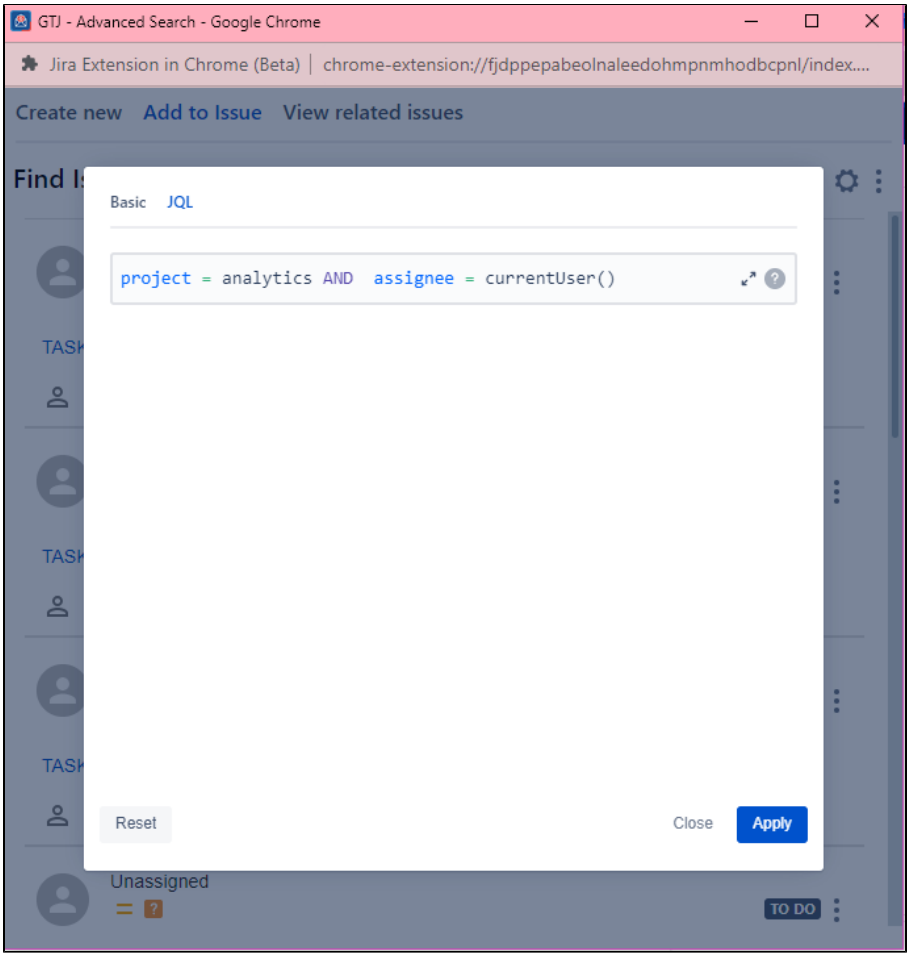


Advanced JQL Search:

The app offers advanced search, allowing you to find issues easily based on JQL queries using the newly supported JQL editor that shows suggestions to help you write your queries.

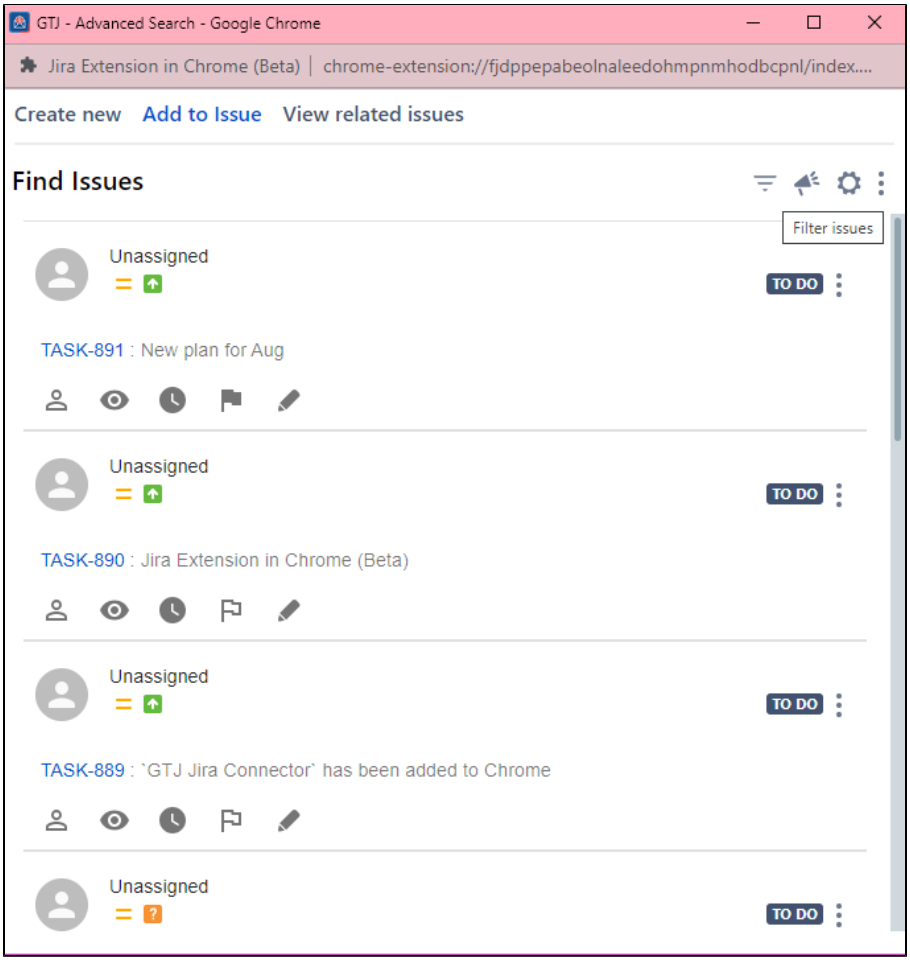

GTJ - Advanced Search - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Filter issues
Unassigned
TO DO
TASK-891 : New plan for Aug
Unassigned
TO DO
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TO DO
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Unassigned
TO DO

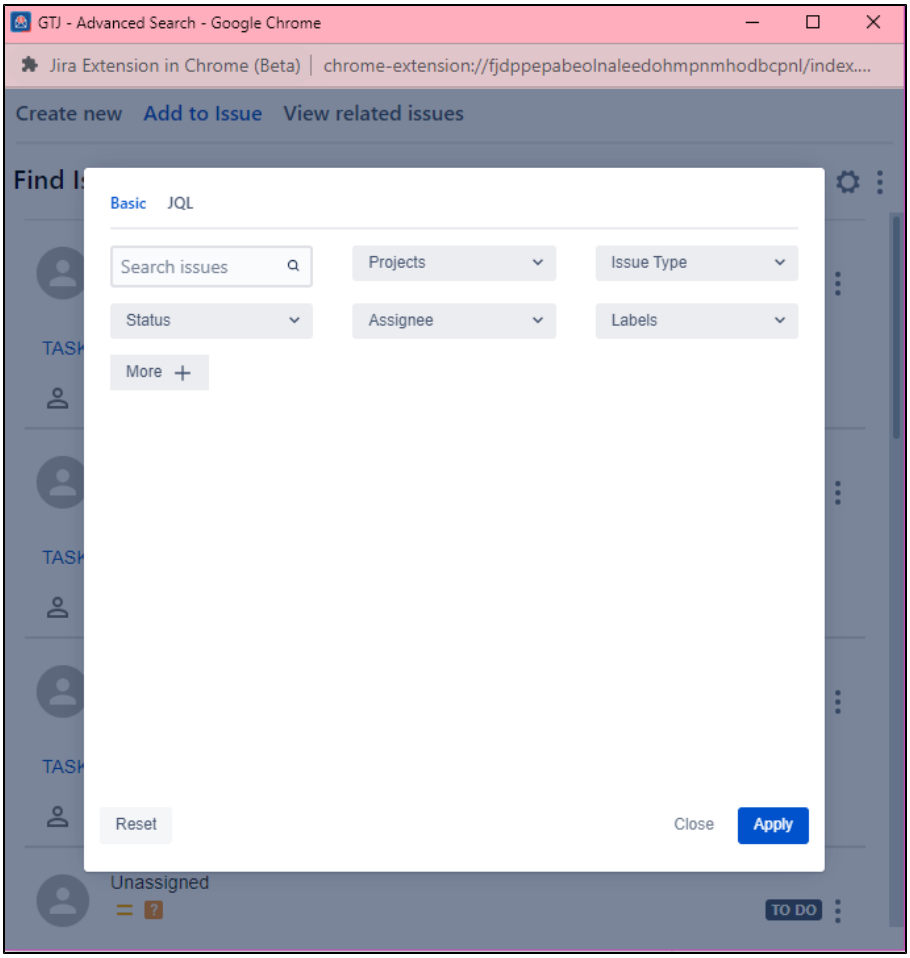

GTJ - Advanced Search - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Basic
JQL
project = analytics AND assignee
Enter to add a new line
=
!=
IS
IS NOT
IN
NOT IN
WAS
WAS NOT
Reset
Close
Apply
Unassigned
TO DO

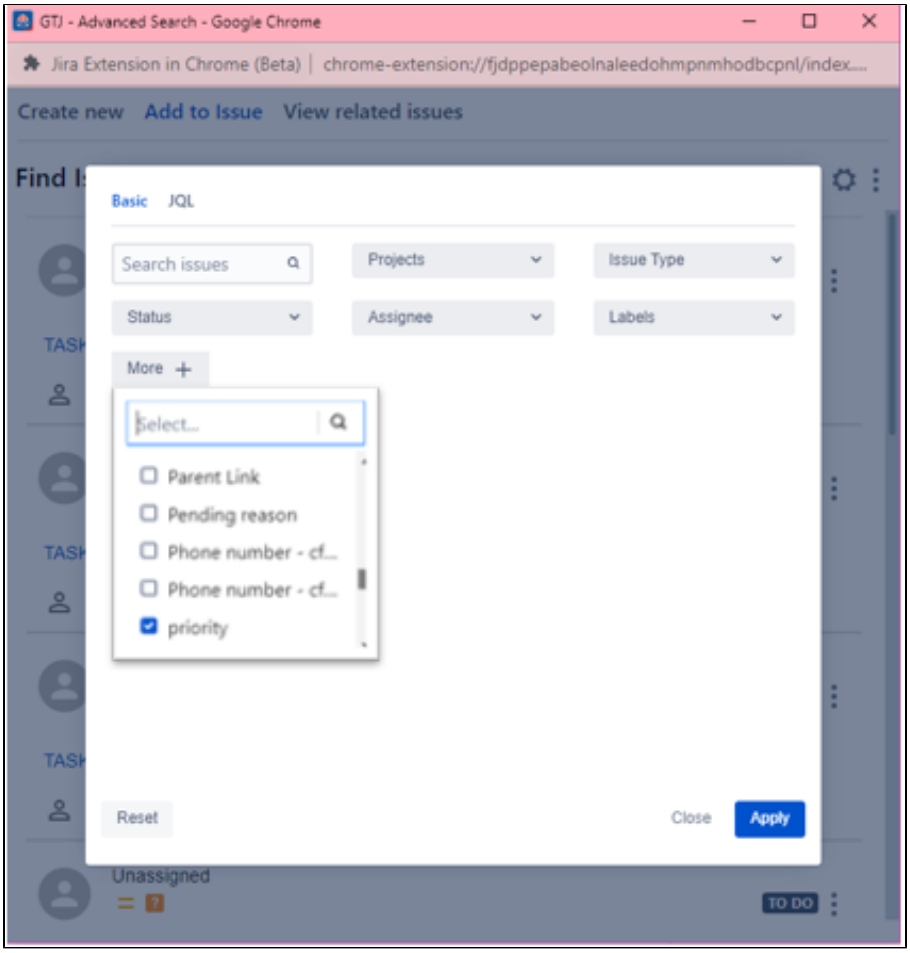


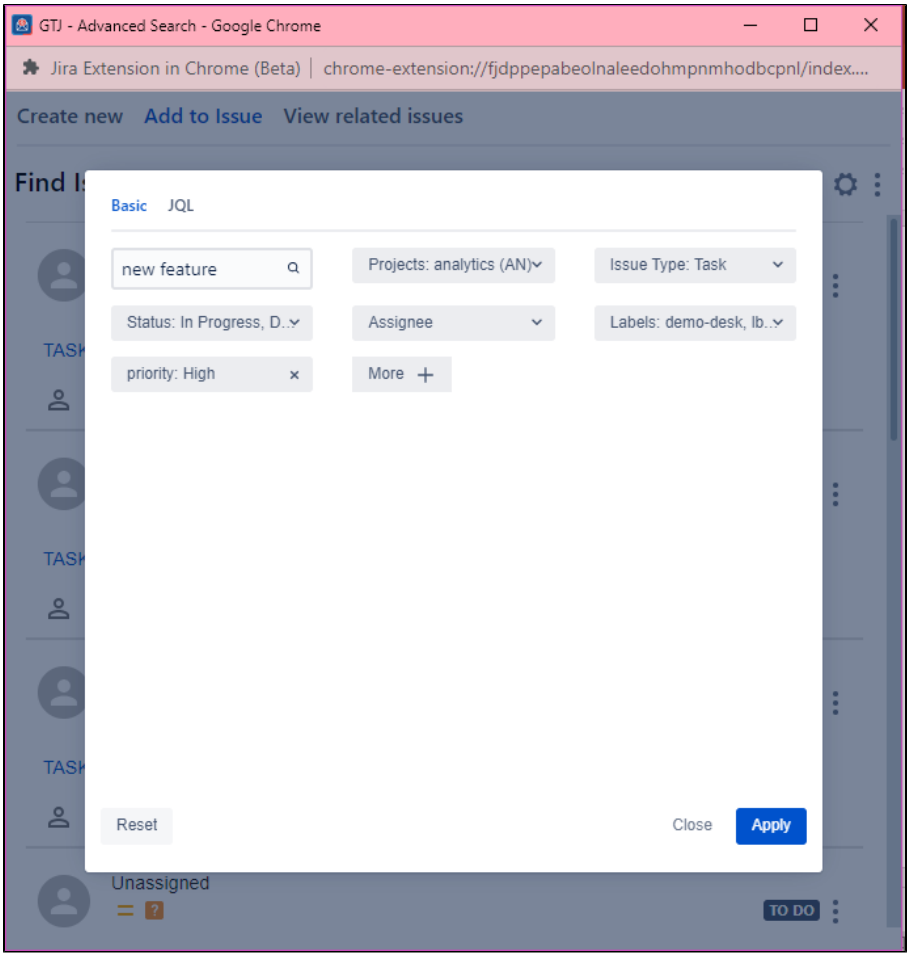
Basic Search:

The app offers basic search, allowing you to find issues based on text and multiple criteria, as well as adding additional fields, ensuring efficient issue retrieval.


GTJ - Advanced Search - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Find Issues
Filter issues
Unassigned
TO DO
TASK-891 : New plan for Aug
Unassigned
TO DO
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TO DO
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Unassigned
TO DO

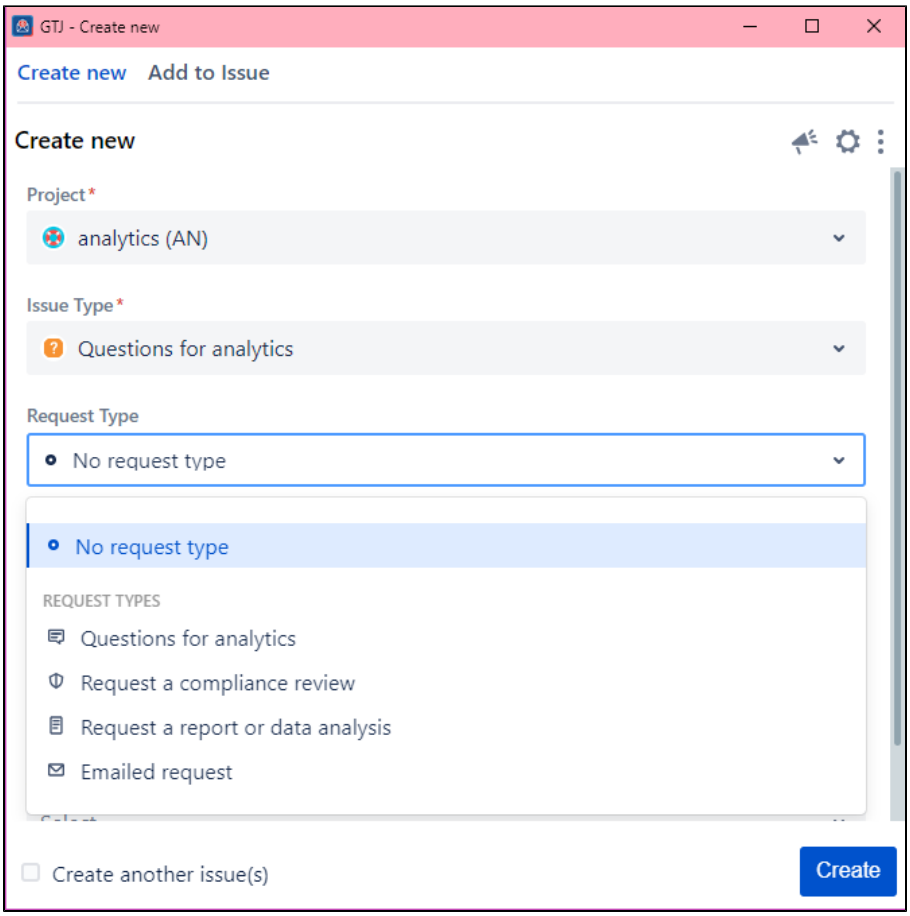

GTJ - Advanced Search - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Basic
JQL
Search issues
Projects
Issue Type
Status
Assignee
Labels
More
Reset
Close
Apply
Unassigned
TO DO

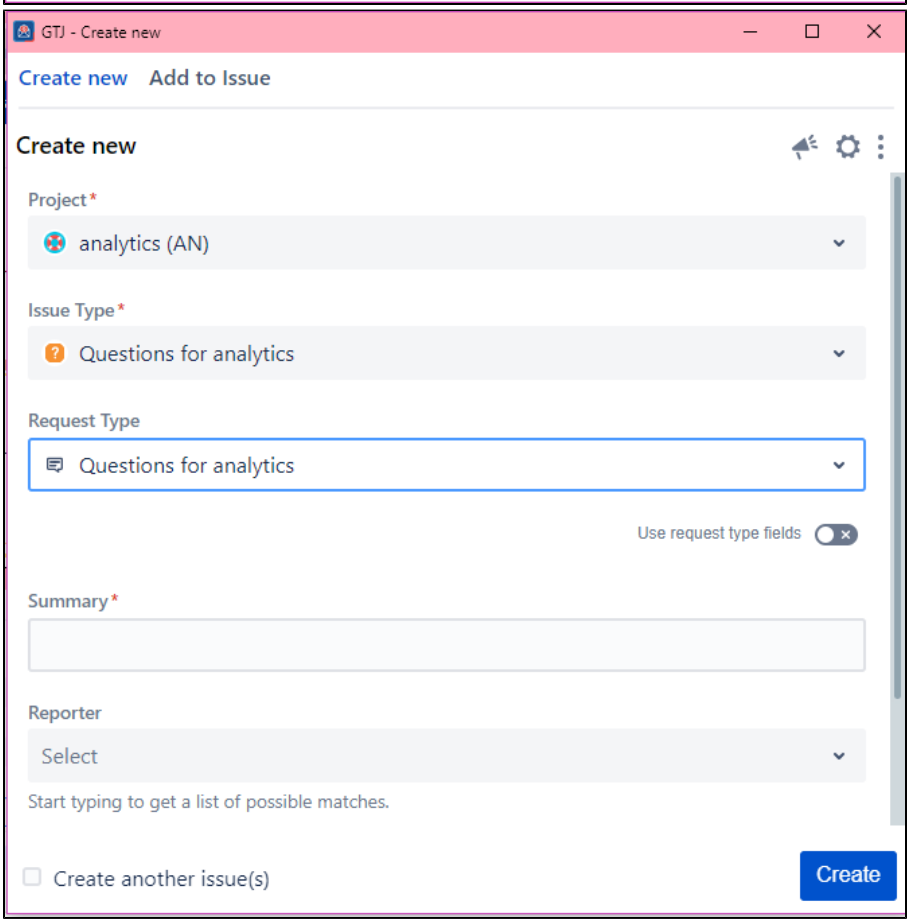

GTJ - Advanced Search - Google Chrome
Jira Extension in Chrome (Beta) | chrome-extension://fjdppepabeolnaleedohmpnmhodbcpnl/index....
Create new
Add to Issue
View related issues
Basic
JQL
Search issues
Projects
Issue Type
Status
Assignee
Labels
More
Select...
Parent Link
Pending reason
Phone number - cf...
Phone number - cf...
priority
Reset
Close
Apply
Unassigned
TO DO



Cloud Request Type Field:

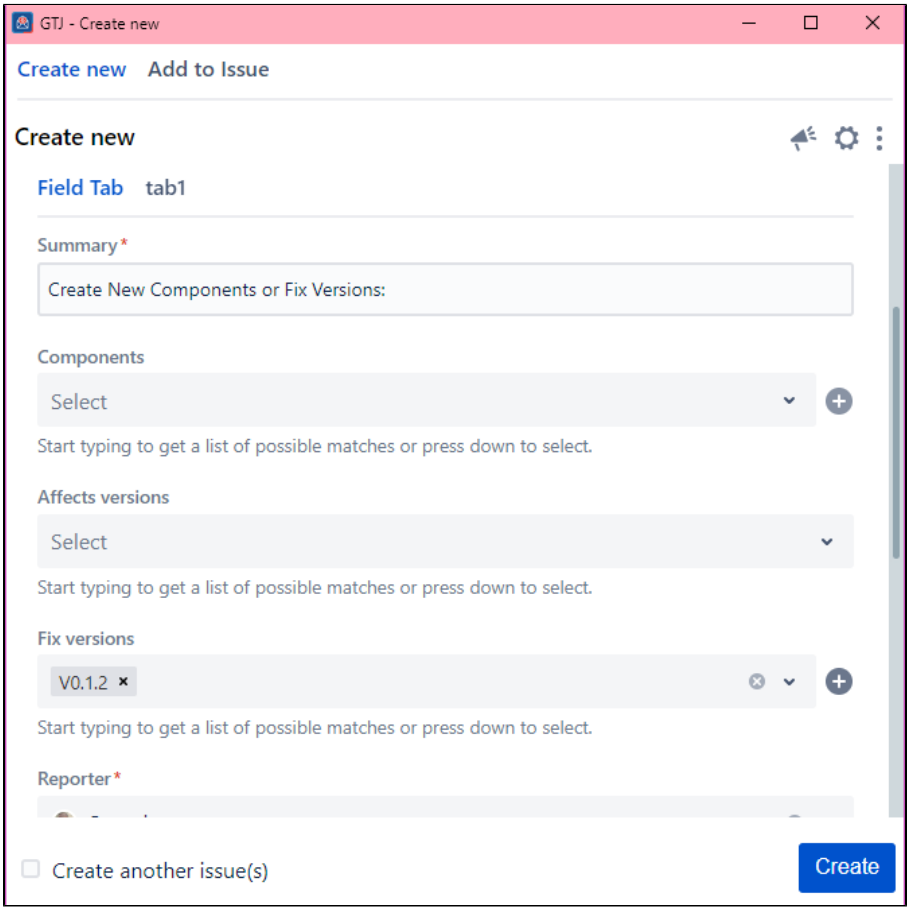
The request type field is now supported, so you have the ability to easily specify this field while creating a new ticket.

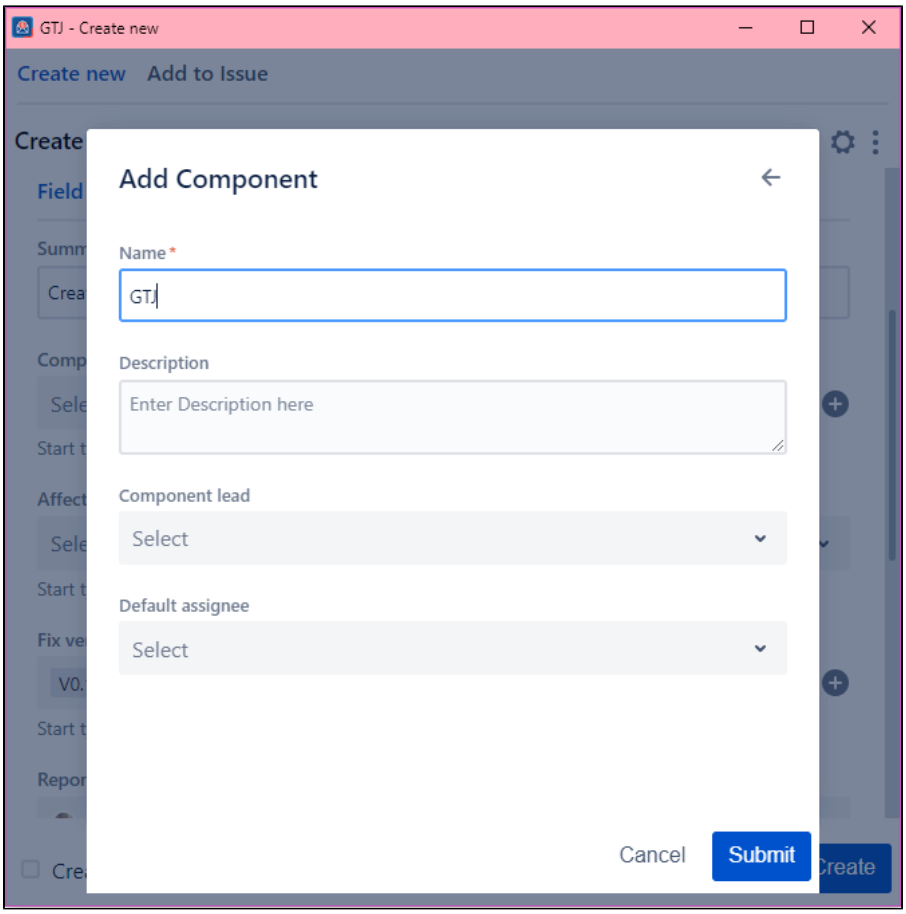

GTJ - Create new
Create new
Add to Issue
Create new
Project*
analytics (AN)
Issue Type*
Questions for analytics
Request Type
No request type
No request type
REQUEST TYPES
Questions for analytics
Request a compliance review
Request a report or data analysis
Emailed request
Create another issue(s)
Create

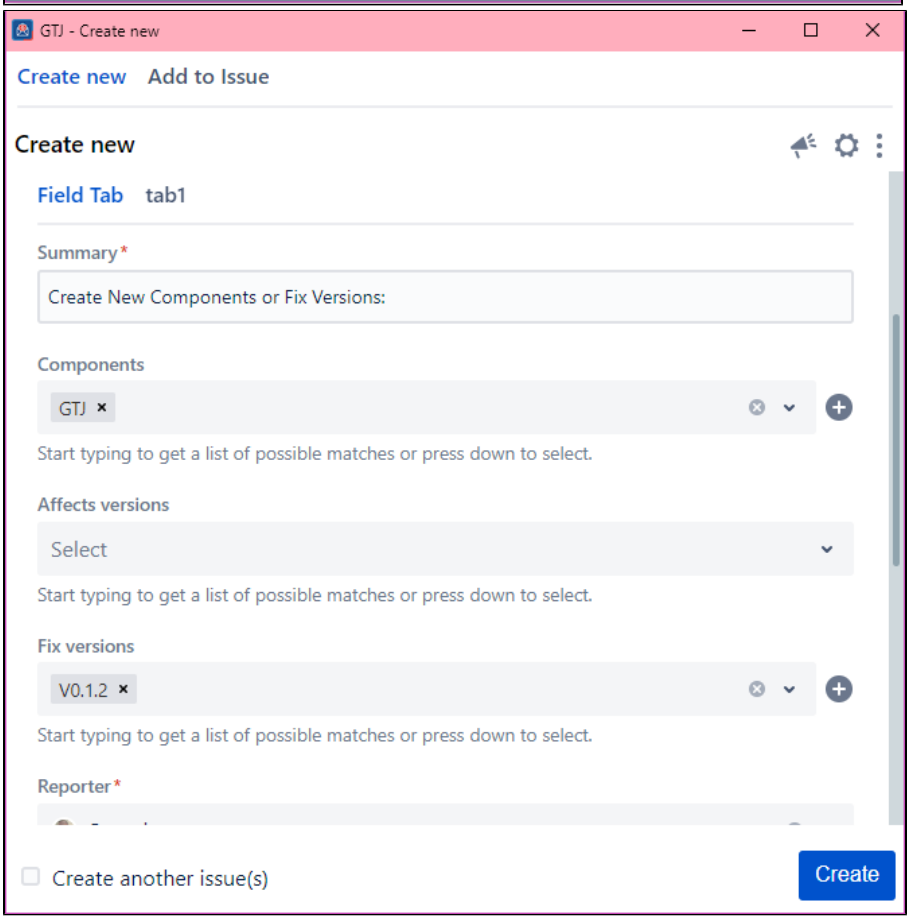

GTJ - Create new
Create new
Add to Issue
Create new
Project*
analytics (AN)
Issue Type*
Questions for analytics
Request Type
Questions for analytics
Use request type fields
Summary*
Reporter
Select
Start typing to get a list of possible matches.
Create another issue(s)
Create

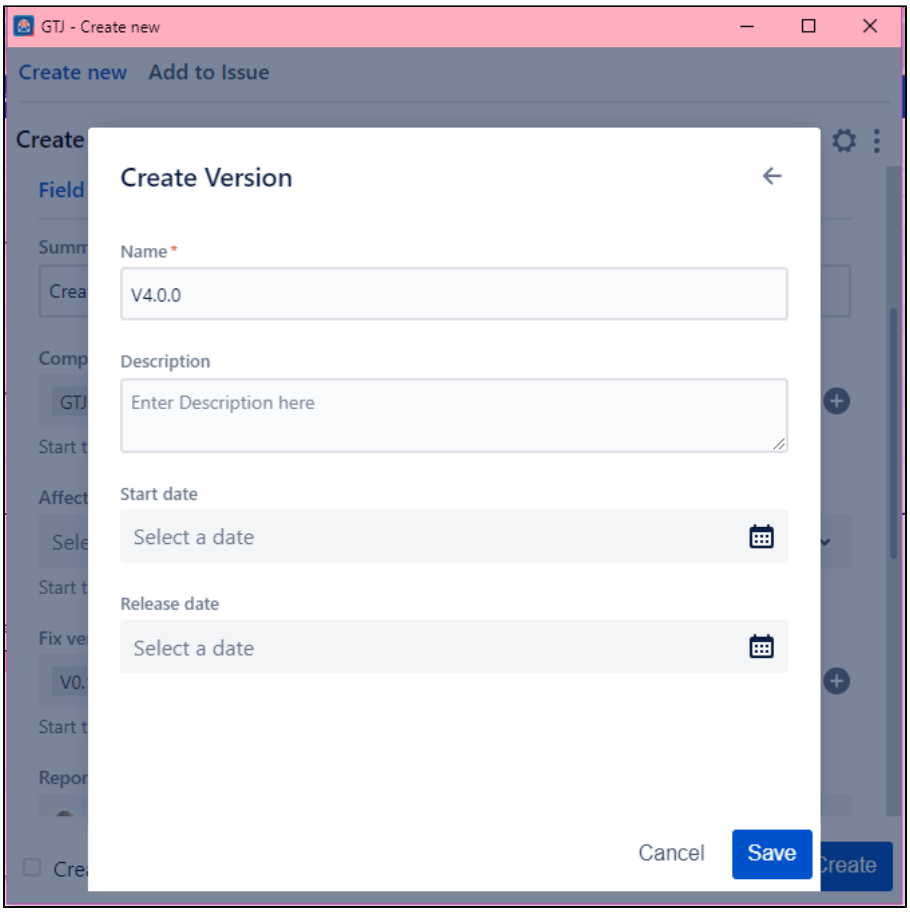
Create New Components or Fix Versions:

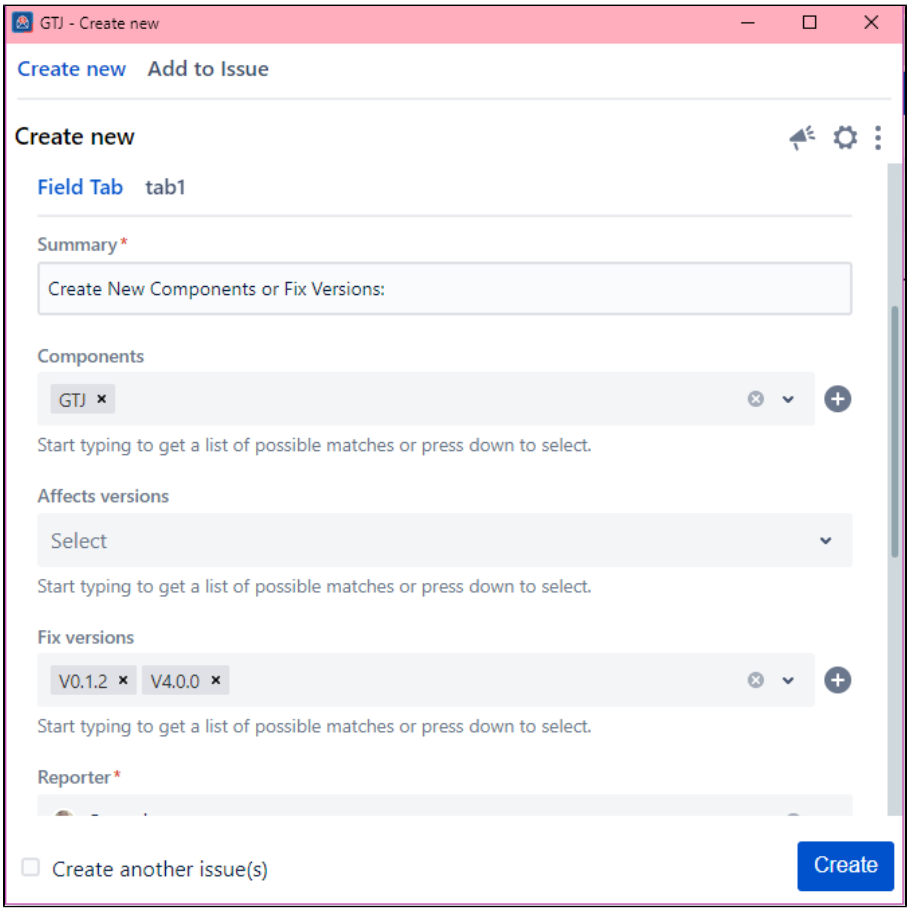
You can quickly create a new component or a new fix version to include while creating a new ticket.




GTJ - Create new
Create new
Add to Issue
Add Component
Name *
GTJ
Description
Enter Description here
Component lead
Select
Default assignee
Select
Cancel
Submit

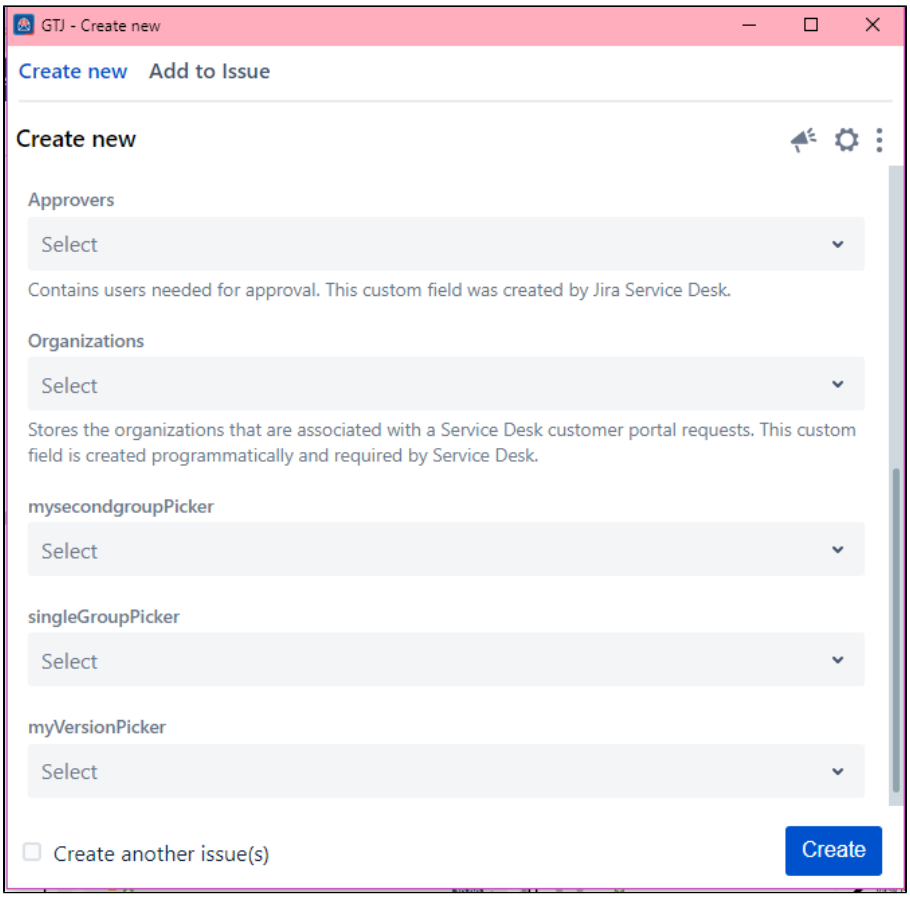

GTJ - Create new
Create new
Add to Issue
Create new
Field Tab
tab1
Summary *
Create New Components or Fix Versions:
Components
GTJ
Start typing to get a list of possible matches or press down to select.
Affects versions
Select
Start typing to get a list of possible matches or press down to select.
Fix versions
V0.1.2
Start typing to get a list of possible matches or press down to select.
Reporter *
Create another issue(s)
Create

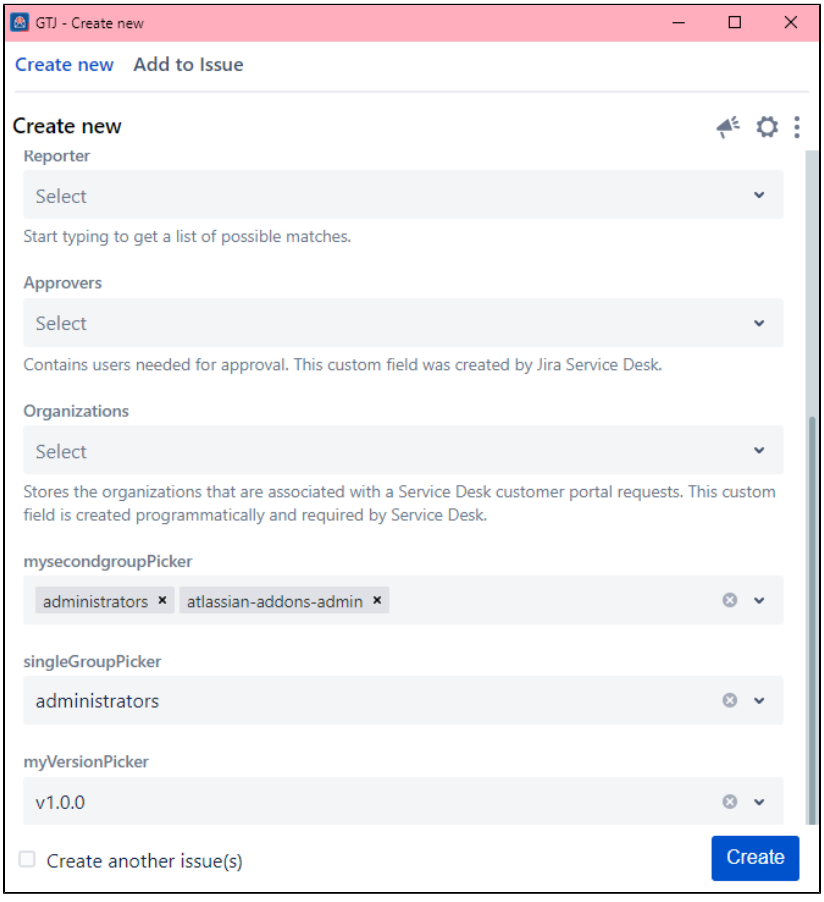

GTJ - Create new
Create new
Add to Issue
Create Version
Name *
V4.0.0
Description
Enter Description here
Start date
Select a date
Release date
Select a date
Cancel
Save


GTJ - Create new
Create new
Add to Issue
Create new
Field Tab
tab1
Summary *
Create New Components or Fix Versions:
Components
GTJ
Start typing to get a list of possible matches or press down to select.
Affects versions
Select
Start typing to get a list of possible matches or press down to select.
Fix versions
V0.1.2
V4.0.0
Start typing to get a list of possible matches or press down to select.
Reporter *
Create another issue(s)
Create

Custom Fields Support:

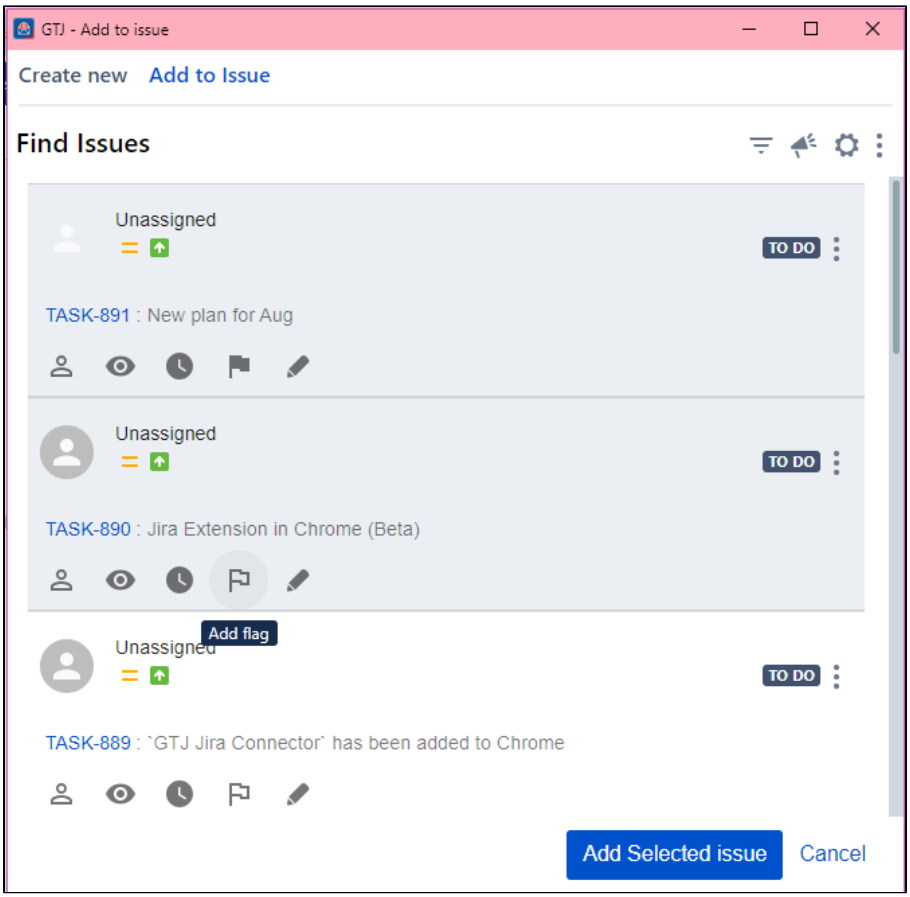
New Jira Cloud User Picker fields, Organization fields, and others are now supported.

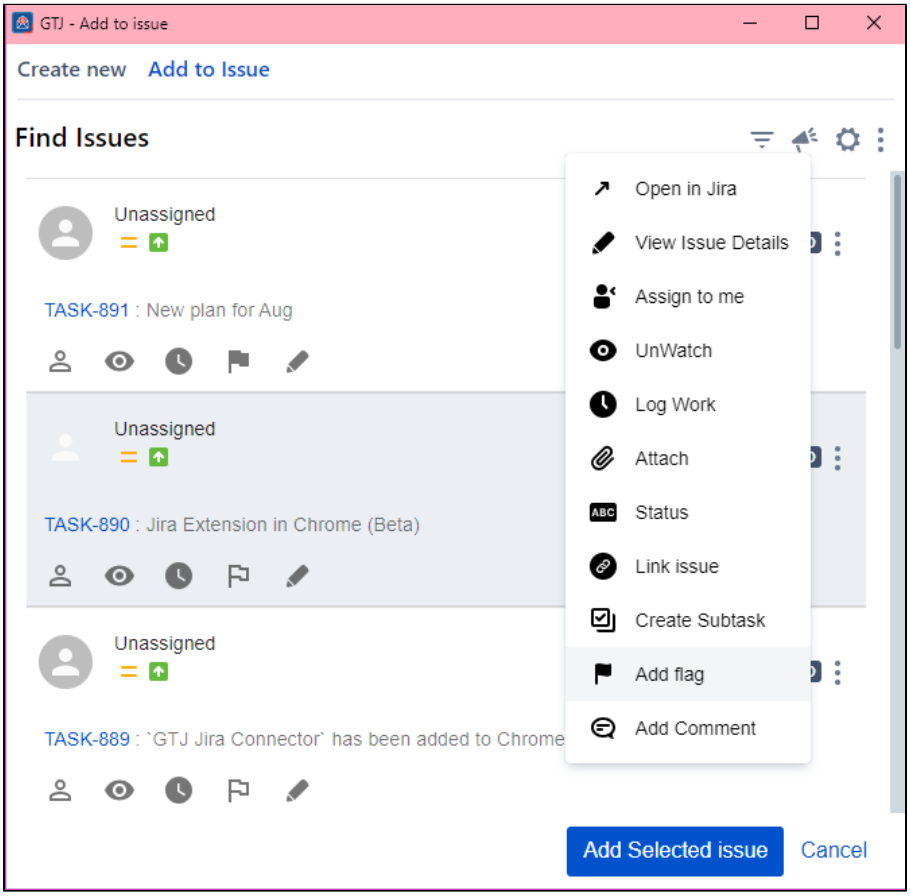

GTJ - Create new
Create new
Add to Issue
Create new
Approvers
Select
Contains users needed for approval. This custom field was created by Jira Service Desk.
Organizations
Select
Stores the organizations that are associated with a Service Desk customer portal requests. This custom field is created programmatically and required by Service Desk.
mysecondgroupPicker
Select
singleGroupPicker
Select
myVersionPicker
Select
Create another issue(s)
Create


GTJ - Create new
Create new
Add to Issue
Create new
Reporter
Select
Start typing to get a list of possible matches.
Approvers
Select
Contains users needed for approval. This custom field was created by Jira Service Desk.
Organizations
Select
Stores the organizations that are associated with a Service Desk customer portal requests. This custom field is created programmatically and required by Service Desk.
mysecondgroupPicker
administrators
atlassian-addons-admin
singleGroupPicker
administrators
myVersionPicker
v1.0.0
Create another issue(s)
Create

Add a Flag:

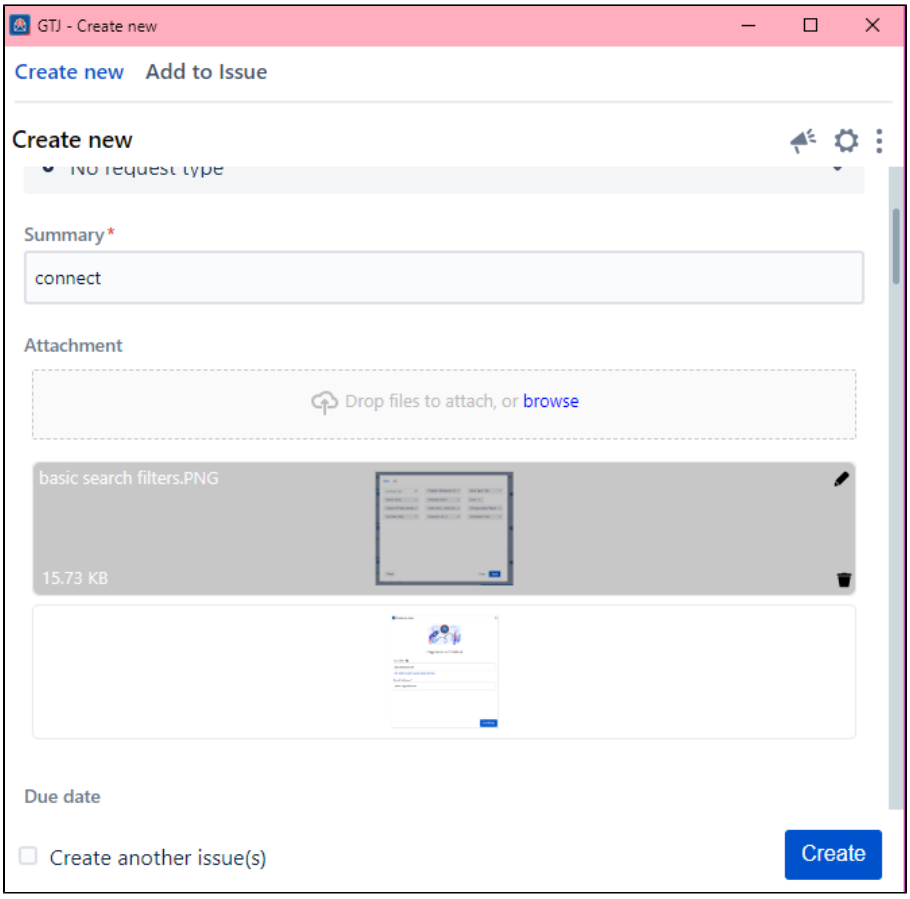
The app enables you to add a flag on a ticket directly from the issue cards.

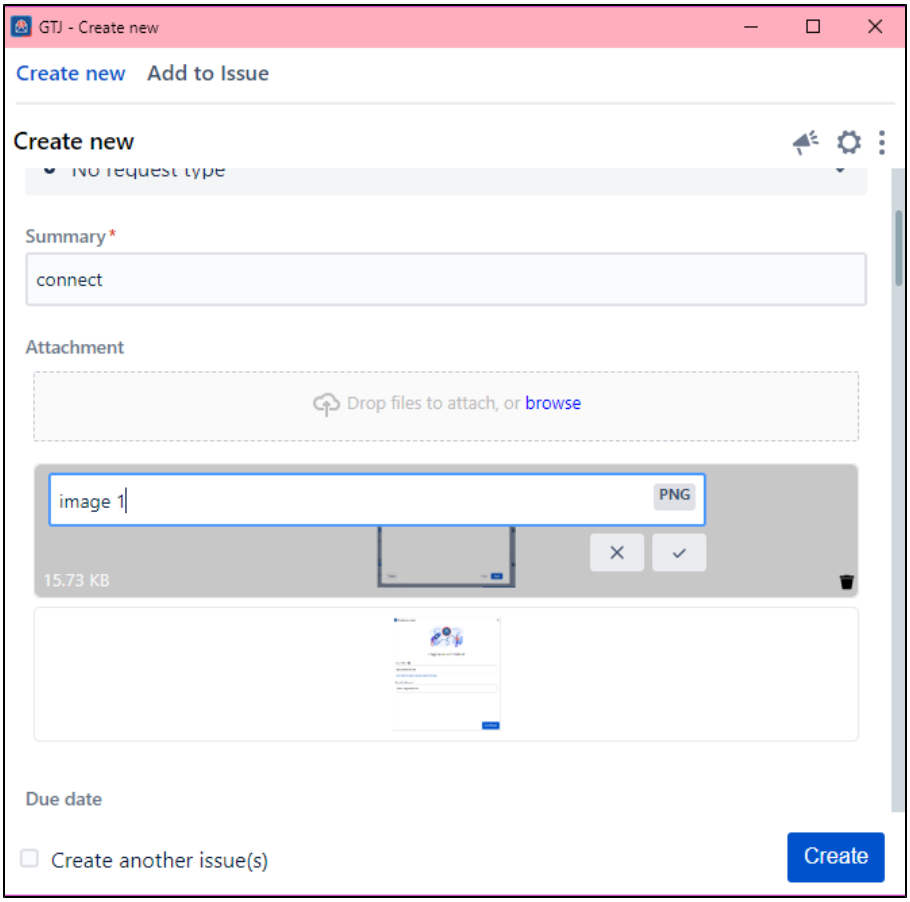

GTJ - Add to issue
Create new
Add to Issue
Find Issues
Unassigned
TO DO
TASK-891 : New plan for Aug
Unassigned
TO DO
TASK-890 : Jira Extension in Chrome (Beta)
Add flag
Unassigned
TO DO
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Add Selected issue
Cancel

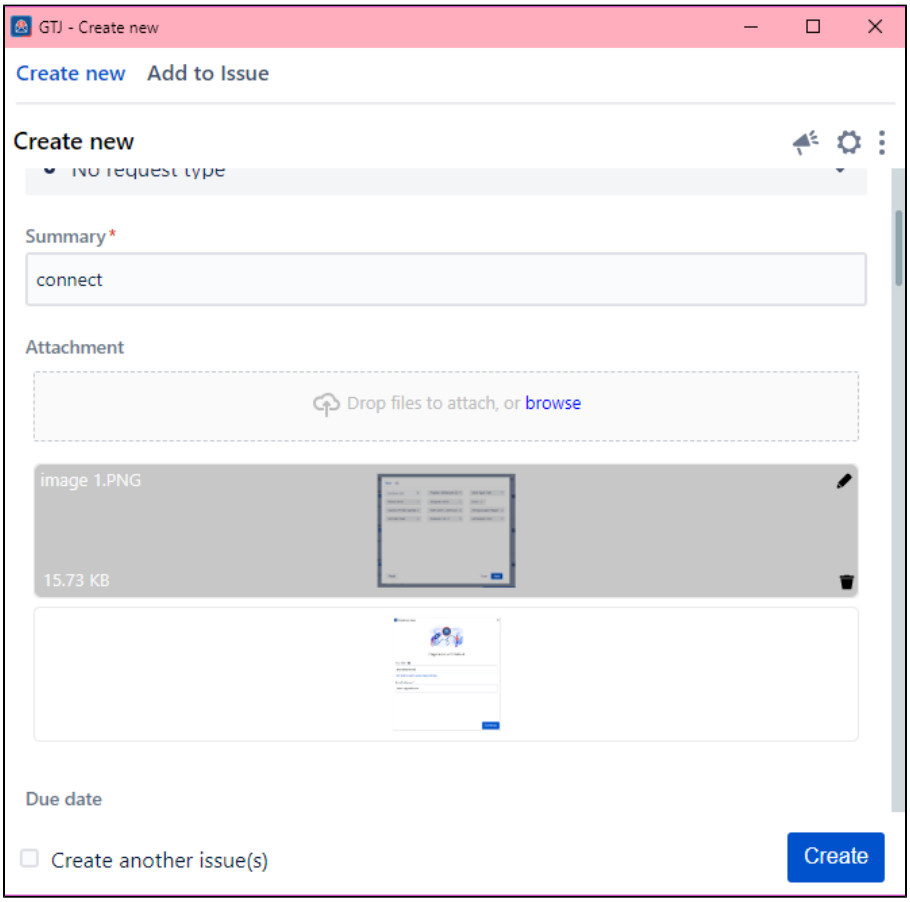

GTJ - Add to issue
Create new
Add to Issue
Find Issues
Open in Jira
View Issue Details
Assign to me
UnWatch
Log Work
Attach
Status
Link issue
Create Subtask
Add flag
Add Comment
Unassigned
TASK-891 : New plan for Aug
Unassigned
TASK-890 : Jira Extension in Chrome (Beta)
Unassigned
TASK-889 : `GTJ Jira Connector` has been added to Chrome
Add Selected issue
Cancel

Preview and Rename Attachments:

You can easily rename and preview attachments.

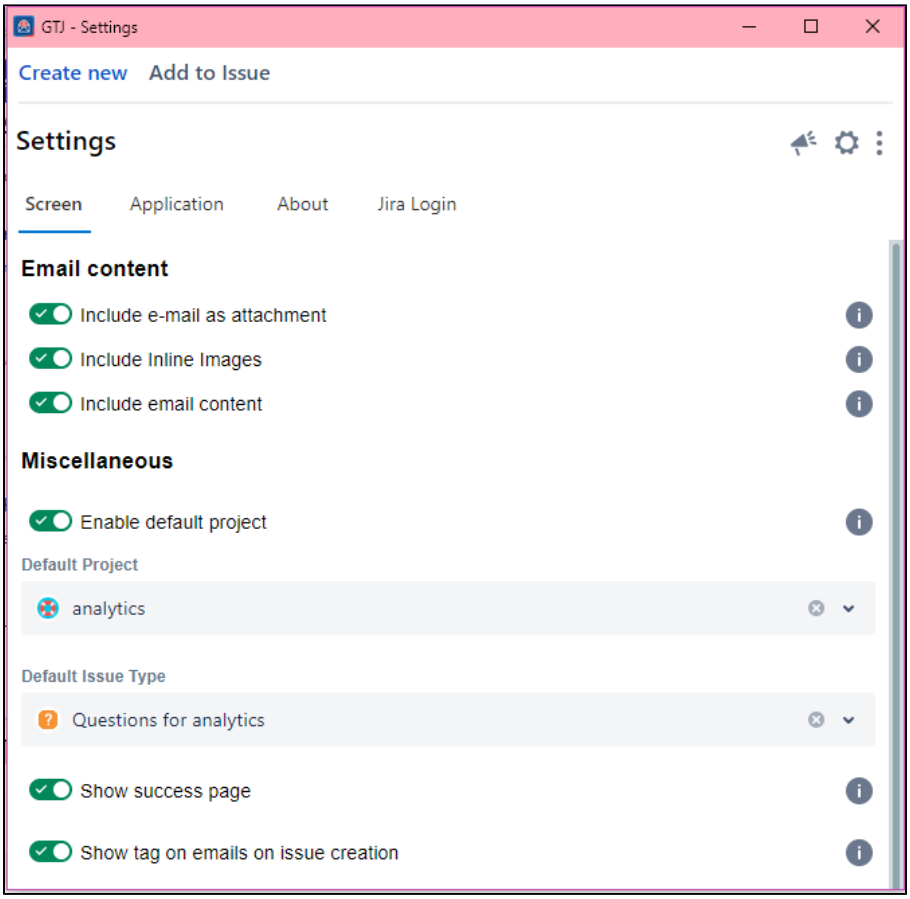



GTJ - Create new
Create new
Add to Issue
Create new
Summary *
connect
Attachment
Drop files to attach, or browse
image 1
PNG
15.73 KB
Due date
Create another issue(s)
Create


GTJ - Create new
Create new
Add to Issue
Create new
Summary *
connect
Attachment
Drop files to attach, or browse
image 1.PNG
15.73 KB
Due date
Create another issue(s)
Create

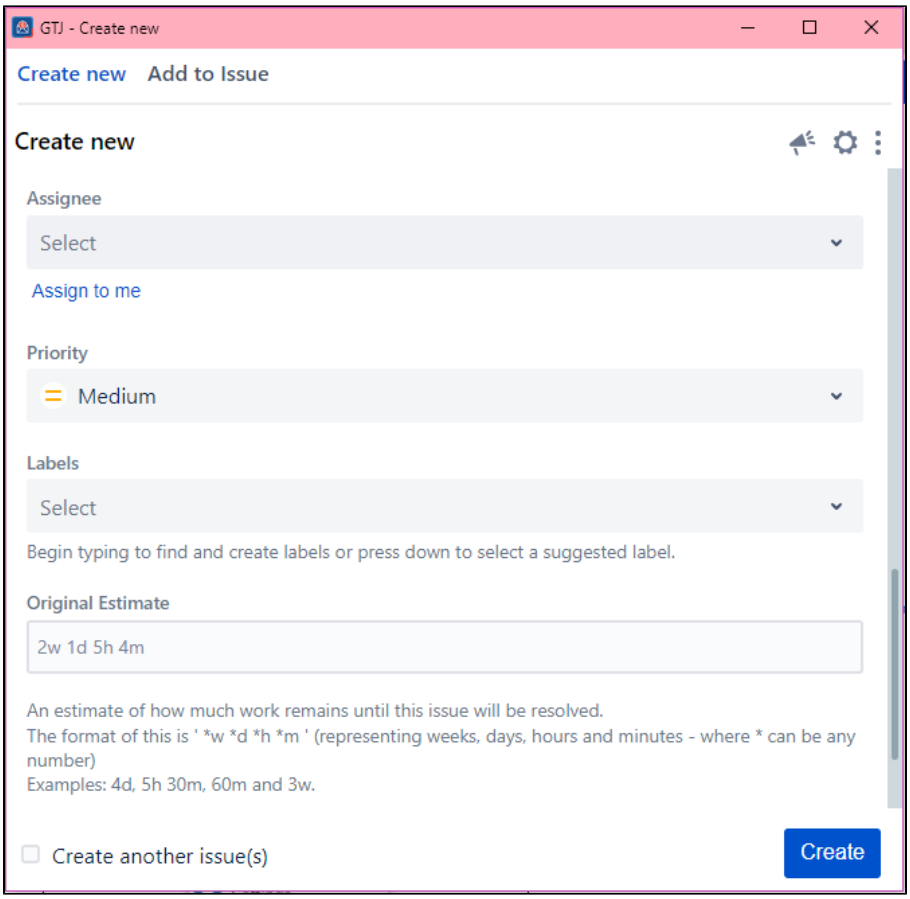
Email Content Settings:

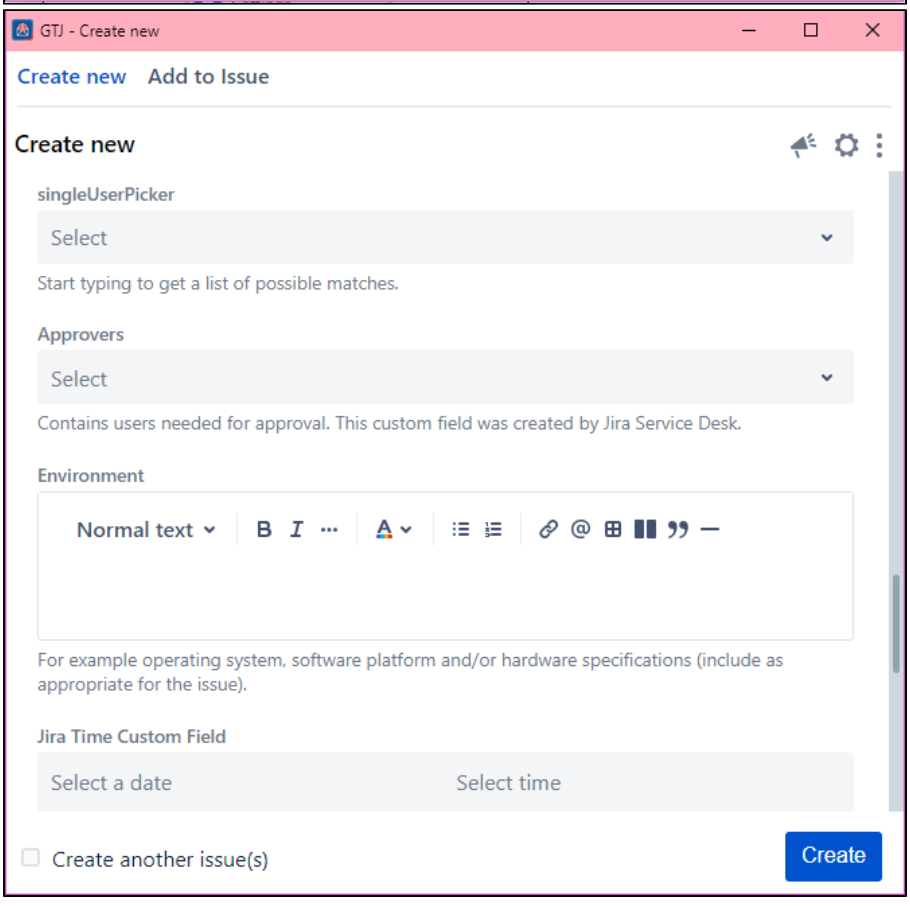
You can configure from the settings screen what they want to include in their tickets from the email content.



Fields Hint:

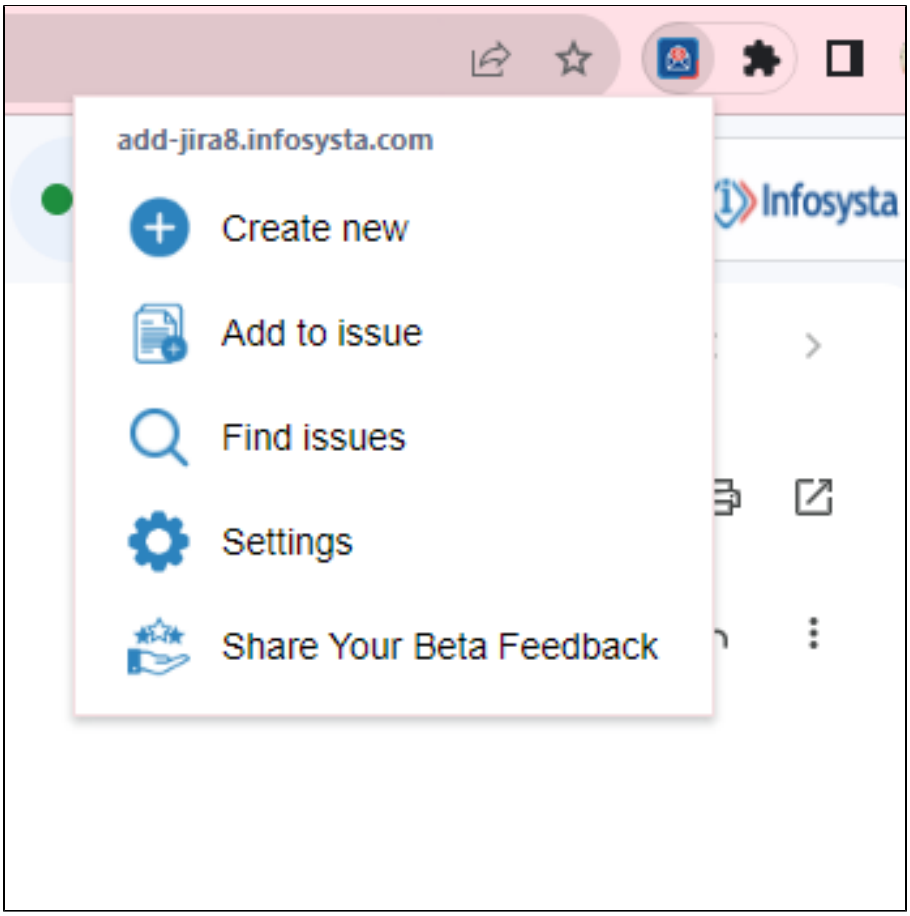
To make things easier, a small description is added under each field, so you can have an idea about the role of this field.


GTJ - Create new
Create new
Add to Issue
Create new
Assignee
Select
Assign to me
Priority
Medium
Labels
Select
Begin typing to find and create labels or press down to select a suggested label.
Original Estimate
2w 1d 5h 4m
An estimate of how much work remains until this issue will be resolved.
The format of this is ' *w *d *h *m ' (representing weeks, days, hours and minutes - where * can be any number)
Examples: 4d, 5h 30m, 60m and 3w.
Create another issue(s)
Create


GTJ - Create new
Create new
Add to Issue
Create new
singleUserPicker
Select
Start typing to get a list of possible matches.
Approvers
Select
Contains users needed for approval. This custom field was created by Jira Service Desk.
Environment
Normal text
For example operating system, software platform and/or hardware specifications (include as appropriate for the issue).
Jira Time Custom Field
Select a date
Select time
Create another issue(s)
Create

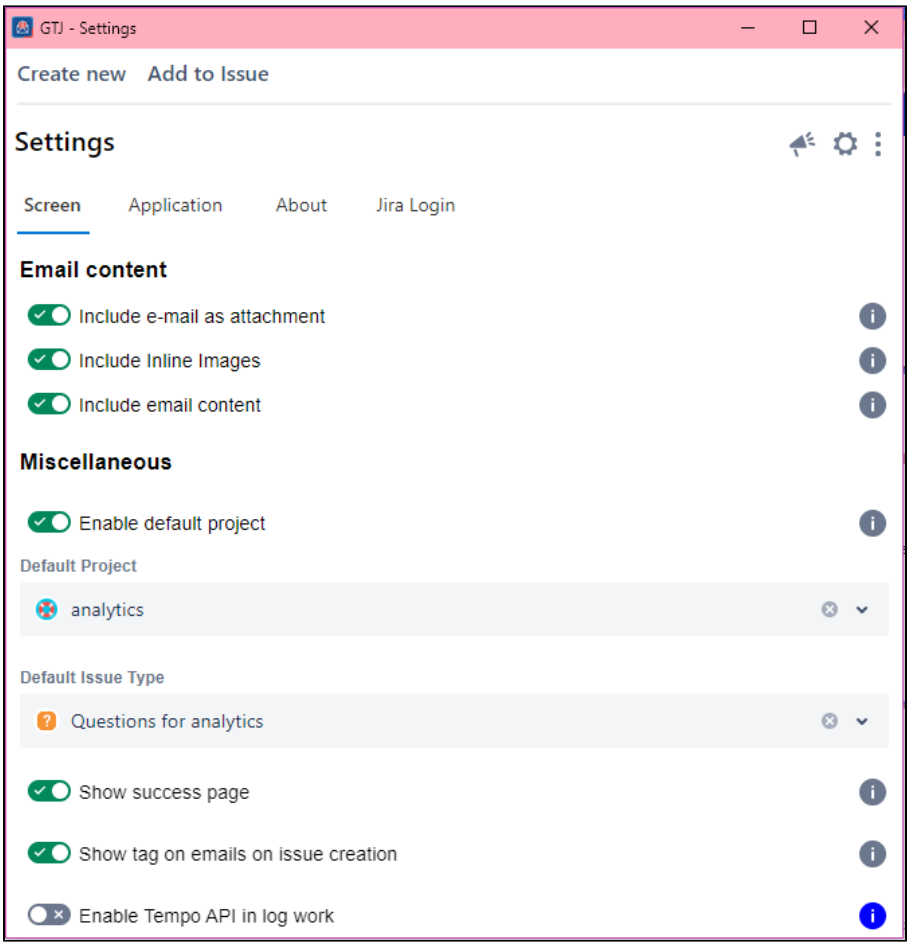
Find Issues:

A new **Find Issues** option was added to the main menu allowing you directly to search for an issue and perform some quick actions on it.



Default Project Setting:

You can easily configure their preferred default project from the settings page, ensuring a smooth and efficient workflow tailored to their specific needs.



These features work together to create a robust and adaptable application that meets various project management and collaboration requirements, enabling you to enhance their work efficiency and effectiveness.