

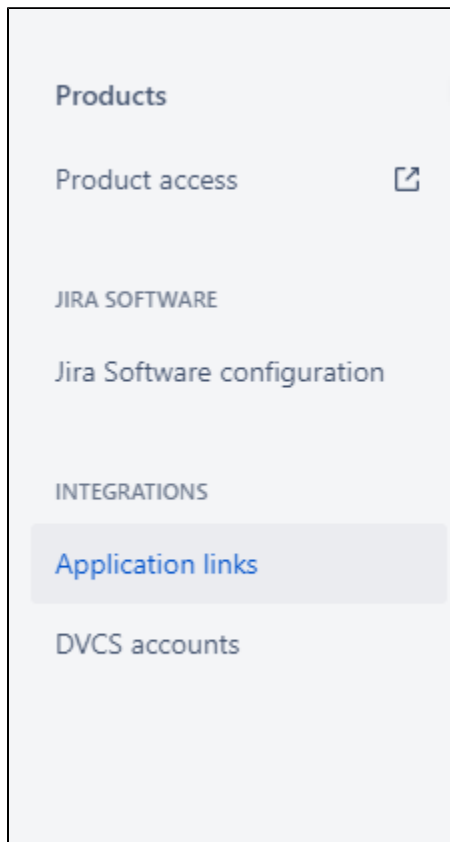
# How to Create an Application Link for Microsoft Outlook for Jira

Microsoft Outlook for Jira uses OAuth 1.0a to connect to your Jira instance. You need to create a new application link, so Microsoft Outlook for Jira can connect to it. Please follow the instructions carefully - any misspelling could prevent Microsoft Outlook for Jira from working correctly.

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## 1. Open Admin Area

Open **Jira** **Jira Settings** **Products** **Application links**.




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## 2. New Application Link

### 2.1 Create

Afterwards open the menu "**Application Links**" and create a new link for "<https://infosysta-apps.com>"

Products

Product access 

JIRA SOFTWARE

Jira Software configuration

INTEGRATIONS


Application links

DVCS accounts

## Applications

### Configure Application Links


Create new link



### 2.2 Confirm Popup

There will be a popup, telling you that no response was received. This is **no** error. The communication with JIRA will be exclusively done from Microsoft Outlook for Jira, our server will at no time connect to JIRA directly. Just click "Continue" to skip to the next step.

### Configure Application URL

 No response was received from the URL you entered - it may not be valid. Please fix the URL below, if needed, and click Continue.

Entered URL

New URL <sup>\*</sup>

Continue

Cancel

### 2.3. Maintain Header Data

In the Creation dialog just enter the following mandatory values:


Application Name: Microsoft Outlook for Jira

Application Type: *Generic Application*

**Continue again to save the application link**

### Link applications

You are creating a link from:

 **Application URL:** https://add-jira8.infosysta.com

**Name:** Jira

**Application:** Jira

To this application:

**Application URL:** https://infosysta-apps.com

**Application Name\***

**Application Type\***

**Service Provider Name**

**Consumer key**

**Shared secret**

**Request Token URL**

#### 2.4. Maintain Incoming Authentication

There is a bug in JIRA and you cannot directly maintain incoming authentication data. So please save the link first and then **edit** your newly created application and switch to "Incoming Authentication".

### Configure Microsoft Outlook for Jira

Application Details

Outgoing Authentication

**Incoming Authentication**

This application Jira (Jira) can be configured to allow incoming requests from Microsoft Outlook for Jira (Generic Application) using these authentication methods:

[OAuth](#)

**Public Key\***

**Consumer Callback URL**

The public key, or self-signed certificate, supplied by the consumer application.

The URL supplied by the consumer application (optional). This is the default address in the consumer application that we will go to after the user has approved the OAuth request.

### Enter the following values:

Please follow these values carefully. Every misspelling may cause errors later on when using Microsoft Outlook for Jira. Better spend a minute now to double-check if everything is correct. Thank you!

Field	Value
Consumer Key	otjjiraforoutlook
Consumer Name	OTJ Jira for Outlook
Description	<This text is visible to the users. Set a text that helps users to identify this JIRA system>
Public Key	-----BEGIN PUBLIC KEY----- MIGfMA0GCSqGSIb3DQEBAQUAA4GNADCBiQKBgQC5cCtM3QnSmwLypOTgCwkl6Y4N 6O7BGulZF/rKF8IDyGjOVeDI/8M/3rt6G+11xYCI4N51eEt/57EH+PS710z+fpAf wl0lvmDnAkztGSwBwP3CmsThlaU6QhEahZKVcjgZICStE3PhbAc438bNBU74OURA l2FBxuaWgX+BaExGWwlDAQAB -----END PUBLIC KEY-----

### 2.5. Save

Save all your changes. Jira is ready to provide the data to Microsoft Outlook for Jira.